### Twisting Your Disaster Plan: Lessons Learned from the April 27, 2011 Tuscaloosa Tornado

2012 Volunteer Symposium: Recovery, Resilience, and Hope After Disaster

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### **Faculty**

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### **Objectives**

- Describe the different levels of a disaster
- Describe steps in disaster planning
- Incorporate multi-discipline approach to response
- Lessons learned from the disaster and planning process

## **April 27, 2011**

- The day started around 5:30 am with the first tornado that went through north Tuscaloosa County
- DCH treated several patients that morning and activated the disaster protocol which remained in effect all day

At 1:45 pm, the National Weather Service Issued a Tornado Watch for Most of Alabama

## **April 27, 2011**

- The tornado cut a path 6 miles long through the heart of Tuscaloosa
- It missed the hospital by one-half of a city block

# What the City Lost in 6 Minutes

- 12.6% of city destroyed
- 7,000 left unemployed
- 600 businesses lost
- 7,000 homes damaged
  - -3,000 homes destroyed

# What the City Lost in 6 Minutes

- 12.6% of city destroyed
- 7,000 left unemployed
- 600 businesses lost
- 2,500 homes damaged
  - -1,257 homes destroyed

#### **Trees**

- 6,000 destroyed
- 2,983 stumps
- 231,000 acres

# Bryant Denny Stadium: 103,000

## **How Many Patients?**

- By 8:30 pm we were at capacity in the ER
  - -Six alternate care sites were full
  - -Used the cafeteria to treat patients

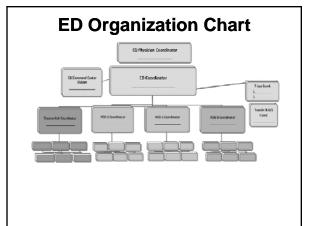
"Experience: the most brutal of teachers. But you learn, my God you learn."

# **Emergency Department Flow System**

- Developed POD and POD coordinator system
- Incorporating ED Coordinator, Triage Coordinator, and Transfer Coordinator into flow
- Implement use on a daily basis
  - -Routine during a trauma

# **Emergency Department Flow System**

- Implement use in alternative care sites for routine exercises
- Incorporate external triage into system
  - Also with alternate care sites



#### Can You Hear Me Now?

- Communication with police, fire, and EMS was difficult
- Communication in the hospital from floor to floor was only a phone call away
- Communication in the ER and alternate care sites was a nightmare!

#### **HIPPA How?**

- · Unidentified patients
- Children
  - -Can't talk
  - -Won't talk

## We Need Backup!

- · Generators at maximum pull
- Water pressure

#### **Medical Staff**

- What I needed was a Trauma Surgeon!
  - -What I had were 4 OB's!

#### Nurses

- Did we have enough?
- Call help in?
- Use Social Media!

## **Supplies**

- Rooms
- Beds
- Bandages
- Suture

## **DCH Regional Medical Center**

- The ER was covered with not only patients but those looking for loved ones
- Finding a place for those seeking only shelter became an issue
  - -DCH became the light on a hill when darkness fell across
    Tuscaloosa

#### Wounds

- Goes against what we have always been told
  - -Leave wounds open!
  - -No antibiotics!

## **Summary**

- Your disaster plan is for logistics
- You may have treated patients with these types of crush and long bone injuries before
  - The issue is the number of critical patients presenting with these types of injuries

## **Summary**

- Your disaster plan prepares you for how to respond to the types of patients
  - Your disaster plan does NOT prepare you for the vast number you can potentially treat at one time

## **Summary**

- Practice until you fail and then fix it!
- The goal is to organize the approach to triaging patients and being able to track those patients through the system, while providing optimal care

### **Contact Information**

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