

# **Faculty**

C. Russell Black Senior Services Program Manager Alabama Department of Senior Services







# Definition

- Populations whose members may have additional needs before, during, and after an incident in functional areas, including but not limited to
  - Maintaining independence, communication, transportation, supervision, and medical care.

# **Special Needs Categories**

- Individuals in need of additional response assistance may include
  - -Those who have disabilities
  - Who live in institutionalized settings
  - -Who are elderly

# **Special Needs Categories**

- -Who are children
- -Who are from diverse cultures
- Who have limited English proficiency or are non-English speaking
- Who are transportation disadvantaged

# Evacuation of the Elderly

- •During evacuation, when the elderly are taken from their familiar surroundings and relocated during a hurricane, they become disoriented and confused.
- •As a consequence, they may become forgetful about names, addresses, phone numbers, medications, etc.

# Special Concerns of the Elderly

- •Alzheimer's disease, psychiatric conditions like schizophrenia or depression, and mental disabilities, as well as issues of mobility may affect the elderly.
- •There individuals will need some type of supervision meeting their daily needs.

# Special Concerns of the Elderly

•To minimize the impact on shelter staff, placing these individuals with family or caregiver will reduce the trauma.

#### Shelter-in-Place

•Sheltering-in-place can be a frightening experience for anyone but for the elderly, especially if he/she has other physical or mental impairments, it can be very traumatic leading to future long-term illnesses.

#### Shelter-in-Place

•Reasons the elderly shelter-in-place are numerous such as lack of transportation, paranoid, distrust, confusion, or neglect.

#### Disaster Assistance

By following the 3C's of Disaster Relief...

- Special Needs Population receive necessary assistance/service and
- A return to normalcy through safe centers

Communication • Coordination • Collaboration

# C<sup>3</sup> Implementation

#### •MOU between AEMA and ADSS

- -Daily download of Medicaid Waiver and Homebound Meals client records to AMEA
- -During disaster, local EMA can access list of at-risk clients

# C<sup>3</sup> Implementation

•Collaboration between FEMA and ADSS -FEMA establishes Disaster Recovery Centers (DRC) and ADSS arranges for local representation at the DRC to assist the elderly

# Area Agency on Aging

When a disaster occurs, the local AAA...

- -Notifies ADSS of initial impact
- -Coordinates with local EMA
- -Activates local disaster plan
- Assesses impact on consumers

ADSS/AAA serve in an advisory/support role - they do not operate shelters

#### **Disaster Declaration**

Once a disaster declaration is issued...

- ADSS notifies AoA & dispatches staff
- AAA mans post in DRC to assist consumers
- AAA begins recordkeeping for recovery
- -AAA evaluates consumer needs

#### AT THE DRC

- Collect consumer demographics
- Ensure FEMA registration
- Identify current needs and provide assistance
  - Sheltering
- -Food
- Insurance
- -Utilities
- Medical
- -Transportation
- Clothing
- -Physical Health

# Information & Referrals/Assistance

- Temporary Shelter
- Healthcare Needs
- Medication Replacement
- Financial Assistance
- State Services
- Home Services (example: Debris removal)

#### What does the future hold?

- Standardization of guidance for special needs population during an emergency
- Comprehensive Preparedness Guidance (CPG) 301
  - Interim release: August 15, 2008

#### When in doubt...

