



*Your major line of communication with EHR and CureMD*

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## *Updates for December 2020*

- \* The purpose of this email is to inform everyone that ADPH is scheduled for December 2020 CureMD application upgrade on the following dates:

ADPH Staging: 12/08/2020

ADPH Live: 12/23/2020

Kindly visit CureWiki for the upgrade release notes regularly.

- \* We want to thank the 62 counties that have transitioned to CureMD for immunizations. Our goal was for all counties to have accomplished this by the end of the year, and we are only five counties short of reaching that goal. **WE ARE SO CLOSE!!!**  
We know we can finish this process very soon. We would like to send a gentle reminder to our friends in Bullock, Crenshaw, Lowndes, and Macon counties to please contact us the next time you have immunizations scheduled so we can assist you in making this transition. Geneva County is scheduled for Dec. 29. Thank you!!!
- \* Please put **only one test per requisition when ordering labs.**
- \* **We again want to emphasize the proper way to contact EHR for assistance is to email us at [EHR@adph.state.al.us](mailto:EHR@adph.state.al.us). Please DO NOT email or call individuals.** We can't stress this strongly enough. If the individual you call or email is on leave, no other staff member will see the request for assistance until the individual you addressed returns to work.
- \* Most of you are aware that **patients should not try to register for the portal before the clerks have finished creating a portal account for them and sent them log-in credentials. Please ask patients not to attempt to register until the clerk sends them credentials on the day of their office visit.**

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We have previously sent emails regarding this, but we need to reiterate **do not to use QUICK ADD to register patients. Doing this with QUICK ADD has caused the system to malfunction** when trying to enroll patients in the Patient Portal. In these instances, trying to resend login credentials results in an error message saying the notification cannot be sent. The EHR team cannot assist you when this happens.

CureMD is working on a solution, but until this is accomplished **it will be necessary for the clinics to follow the proper protocol for notifying these patients of lab results without using the portal.**

**PLEASE NOTE: All patients that were registered using QUICK ADD will have to be re-registered once the problem is solved.**

**Be sure to adhere to protocol in putting in the email address before the patient leaves the clinic and do NOT register patients using QUICK ADD. Thank you.**

- \* The EHR Team has established the following **dates for EHR Training in 2021** which will be done at the State Lab Training Room in Prattville. We may have to add an additional date, but if so we will notify you of that availability. The address for the training center is:

**ALABAMA DEPARTMENT OF PUBLIC HEALTH  
BUREAU OF CLINICAL LABORATORIES/TRAINING CENTER  
204 LEGENDS COURT  
PRATTVILLE, AL 36066**

**DATES: January 15, February 19, March 19, April 16, May 21, June 18, July 16, August 21, September 17, October 15, November 19, December 17**

- \* **Contact the EHR office to request Patient Portal brochures. Victoria sends those out via Handmail as you request them, usually within 24 hours.**



