



Your major line of communication with EHR and CureMD

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- **Catina Swindle has transferred to another Bureau and is no longer part of the EHR staff.** We wish her luck in her new endeavor. **Effective immediately Teresa will be assisting with any problems you may have.**
- **County health department clerks are responsible for assisting patients with log-in and accessing lab results in the patient portal.** **If your clerks need training, please contact us. Please remind all staff members.** Patients who were registered using Quick Add remain unable to use the portal. CureMD has not found a solution for this issue. **Refer to previous issues of the Bulletin for Trouble Shooting help and instructions on registering patients.**
- **Clinics that did not make the transition to CureMD for immunizations please be mindful and contact us when you have one scheduled** so that we may move on to other projects.
- We are preparing a new EHR User Manual and will be using this manual in our training sessions. We will notify you when these are available.
- Please be mindful of the **monthly training sessions** at the new lab facility in Prattville. **You may contact Teresa at 334-206-9469 to schedule training for your staff.** Refer to previous issues of the Bulletin for proposed dates and address for the lab.
- **Call or email Victoria (contact info above) if your clinic needs Patient Portal brochures.**

