



Your major line of communication with EHR and CureMD

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Alabamapublichealth.gov/EHR / EHR@adph.state.al.us

Alabama Dept. of Public Health/EHR

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Updates for January 2021

- * **Patient Portal brochures may be acquired from the EHR office**, please email Victoria at Victoria.brady@adph.state.al.us or call 334-206-9470 to request a shipment.
- * We'd like to thank Geneva County for completing the transition to CureMD for Immunizations. We missed our goal of having all counties complete this change by year's end by only four counties. **Bullock, Crenshaw, Lowndes, and Macon please call us and set this up when you have an immunization scheduled.**
- * **Patients registered into demographics using Quick Add remain unable to use the Patient Portal.** CureMD has not yet been able to remedy this issue. It will be necessary to provide those patients with lab results according to protocol without using the portal. Contact EHR if you would like refresher training on the portal.
- * **Clerks are responsible for assisting patients with using the Patient Portal.**
- * **The proper way to contact EHR for assistance is to email us at EHR@adph.state.al.us.** Do not email or call individuals. If the individual is on leave, no one will know you need assistance until that person returns.
- * **The EHR Team has established the following dates for EHR Training** at the ADPH Lab Training Room in Prattville.

Bureau of Clinical Laboratories/Training Center
204 Legends Court
Prattville, AL 36066

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DATES: January 15, February 19, March 19, May 21, June 18, July 16, August 21, September 17, October 15, November 19, and December 17.

NOTE: There is no training currently scheduled for April.

- * **Office Managers please always forward the Bulletins to all staff members using CureMD. We recommend keeping them in a binder for quick reference.**



**Thank you one and all for what you do. It isn't always easy.
Make a difference in morale by sharing your smile!**