

To file a complaint against an Assisted Living Facility:

- E-mail us at: [ALFComplaints@adph.state.al.us](mailto:ALFComplaints@adph.state.al.us)
- Call the Assisted Living Facilities complaint hotline at **1-866-873-0366**
- Write a letter of complaint addressed to:  
Alabama Department of Public Health  
Bureau of Health Provider Standards  
201 Monroe Street, Suite 700  
Montgomery, AL 36130-3017  
ATTN: ALF Complaint Unit