

APPENDIX D

“The 10 Essential Services in English”

Essential Service Number	Non-Public Health Version
1	What’s going on in my state? How healthy are we?
2	Are we ready to respond to health problems or threats in my state? How quickly do we find out about problems? How effective is our response?
3	How well do we keep all segments of our state informed about health issues?
4	How well do we really get people engaged in health issues?
5	What policies in both government and the private sector promote health in my state? How effective are we in setting healthy state policies?
6	When we enforce health regulations, are we technically competent, fair, and effective?
7	Are people in my state receiving the medical care they need?
8	Do we have a competent public health staff? How can we be sure that our staff stays current?
9	Are we doing any good? Are we doing things right? Are we doing the right things?
10	Are we discovering and using new ways to get the job done?

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