

**ADPH Meets the Needs of the Limited English Proficient (LEP) Client
Satellite Webcast
Social Work CEU Quiz
January 30, 2013**

(Select only the one best answer)

1. The Office of Minority was mandated by _____ to design and develop initiatives to eliminate barriers and to promote access to health care for LEP persons:
 - A) the director
 - B) a judge
 - C) Congress
 - D) Cultural groups

2. Improving access for all clients to services of the Health Department improves the health of our community:
 - A) True
 - B) False

3. Incomplete understanding between patients and providers can lead to:
 - A) Incorrect diagnosis
 - B) Non-adherence to treatment plans
 - C) Decreased patient satisfaction
 - D) Unnecessary test and treatments
 - E) All of the above

4. The Nation CLAS Standards include **C**ulturally and **L**inguistically **A**ppropriate **S**ervices in Health Care.
 - A) True
 - B) False

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone #: _____ Email: _____