# Working With Hearing L SS In An Aging Population

Satellite Conference and Live Webcast Friday, April 3, 2009 9:00-11:00 a.m. (Central Time) 10:00 a.m.-12:00 p.m. (Eastern) • 8:00-10:00 a.m. (Mountain) • 7:00-9:00 a.m. (Pacific)

earing loss is one of the most prevalent forms of sensory impairment in later life and often goes undetected and untreated. Adults age 50 and older with untreated hearing loss are more likely to experience social withdrawal and isolation, depression, anxiety, and paranoia compared to those who wear hearing aids. Many times, hearing loss is overlooked as a contributing factor to these problems.

During this program we will discuss how to ensure that case management services are accessible to those with hearing loss and are delivered in compliance with legislation. These skills and supports can help facilitate full and relevant participation with care plan development and monitoring and guarantee that recipients with hearing loss attain the same outcome as a hearing recipient.

This is a required 2009 In-service for Waiver Case Managers employed by the Alabama Department of Public Health. It may be of interest to anyone who works with patients with hearing loss.

## Faculty

**Steve Hamerdinger, MA** Director Office of Deaf Services Alabama Department of Mental Health and Mental Retardation

# **Conference Details**

Registration: www.adph.org/alphtn Cost: There is no cost to view. Continuing Education: Social Workers 1.75 hours Technical Information: To receive complete technical information you must register at www.adph.org/alphtn Satellite: C band (analog).

Webcast: Live webcast with RealPlayer

## **Program Objectives**

- 1. List acceptable terminology to use when referring to individuals with hearing loss.
- 2. Identify the types and degrees of hearing loss.
- 3. Relate how hearing loss will impact a person's daily life.
- 4. Assess a client's communication needs to determine what accommodations are required and helpful to make programs and services more accessible.
- 5. Identify several ways to contend with hearing loss during faceto-face and telephone interviews.
- 6. Name referral resources to help individuals with hearing loss to be more independent.
- 7. List ways to help people with hearing loss prepare for emergencies and disasters.

or Windows Media Player. Be sure to test your computer with the "test connection link" at www.adph.org/alphtn **Audio:** Call in to listen over your phone. 1-866-941-6093

On Demand: Available 2-3 business days after the live broadcast from the On Demand page of our website. Conference Materials: Available approximately one week before the program for registered participants. Questions For Faculty: Email: alphtnquestions@adph.state.al.us | Fax: 334-206-5640 Conference Details Questions: Call: 334-206-5618 | Email: alphtn@adph.state.al.us

#### This program will feature closed captioning.

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