Protecting Our Home Health Patients from Abuse and Neglect

Satellite Conference and Live Webcast Wednesday, April 11, 2012, 2:00-4:00 p.m. (Central Time)

3:00-5:00 p.m. (Eastern) =1:00-3:00 p.m. (Mountain) =12:00-2:00 p.m. (Pacific)

faculty:

Debra Causey, LBSW

Program Specialist
Adult Protective Services
East Alabama Regional Office
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Maury West, LGSW

Social Work Director Alabama Department of Public Health

**This is a required in-service for Waiver Case
Management staff employed by the
Alabama Department of Public Health**

Conference Details:

Target Audience: Home health nurses, home health social workers,

ADPH Waiver Case Management Staff.

Continuing Education: Nurses 1.8 hours, Social Workers 1.75 hours

Registration: www.adph.org/alphtn

Technical Information: To receive complete technical information you must register at www.adph.org/alphtn

Satellite - Live satellite conference on C band (analog).

Webcast - Watch with RealPlayer or Windows Media Player. Test your computer with the

"test connection link" at www.adph.org/alphtn

Audio - To listen by phone, call 1-888-557-8511. Enter access code 972-1530 #. Press # again to listen to the conference.

On Demand - Available 2-3 business days after the live broadcast from the On Demand page of our website.

Conference Materials: Posted on our website approximately one week before the program for registered participants.

Conference Details Questions: Call: 334-206-5618 | Email: alphtn@adph.state.al.us

**The Alabama Department of Public Health is an approved provider of continuing nursing education by the Alabama State Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. **

**The content of this program is based on the policies and procedures of Alabama and federal statutes, rules, regulations, and guidelines. Viewers not employed in Alabama should always check to clarify whether the content is accurate according to the statutes, regulations, and policies of their jurisdiction and agency. **

Did you know that every year thousands of elderly adults are abused in their own homes by those who are supposed to be caring for them? Older adults are more vulnerable to abuse tactics because as they age, their physical and mental defense capabilities weaken. As a home care provider, you can help! Program faculty will discuss the various forms of abuse and neglect, symptoms, and the steps you need to follow to report incidents and get the appropriate help for your patients.

Program Objectives:

- 1. Identify signs and symptoms of physical abuse.
- 2. Verbalize types of sexual abuse and signs and symptoms of emotional abuse.
- 3. Define exploitation and recognize its signs.
- 4. Verbalize how to report abuse, what information is required, and how to report after hours.
- 5. Verbalize "first" contact in reporting abuse and how to document abuse.
- 6. Verbalize requirements for reporting abuse to the Alabama Department of Human Resources.
- 7. Verbalize setting boundaries during family conflicts, safety concerns, and how to maintain professionalism.
 - 8. Define desensitization and how it impacts the patient and our professional judgment.

