

People First Language and Disability Etiquette
Satellite Webcast
May 22, 2013

Social Work CEU Quiz

(Select only the one best answer)

1. _____ Americans have a disability:
 - A) 14 million
 - B) 25 million
 - C) 54 million
 - D) 82 million

2. Effective interaction with those that have a disability is important because:
 - A) It makes good business sense
 - B) Employees, clients and customers with disabilities are more comfortable
 - C) Huge source of new clients, customers and employees
 - D) Employees work more productively
 - E) Basic human courtesy
 - F) All of the above

3. TTY calls can take longer than standard telephone calls:
 - A) True
 - B) False

4. To prevent allergic reactions or chemical sensitivities _____:
 - A) Avoid cleaning while people are in your facility
 - B) Request employees limit perfume use
 - C) Maintain good ventilation
 - D) All of the above

5. It is important to develop an emergency evacuation plan for individuals with disabilities that visit your place of business:
 - A) True
 - B) False

Name: _____

Address: _____ City: _____ State: _____ Zip: _____

Phone #: _____ Email: _____