

The ABCs of Effective Communication and Implementation of Policy

Satellite Conference and Live Webcast

Monday, June 20, 2016, 1:00-3:00 p.m. (Central Time)
2:00-4:00 p.m. (Eastern) • 12:00-2:00 p.m. (Mountain) • 11:00 a.m.-1:00 p.m. (Pacific)



Program Objectives:

1. Gain an understanding of effective communication principles and disability specific laws to improve access to healthcare for people with disabilities.
2. Gain an understanding of auxiliary aids and services used for people with disabilities to improve communication and services.
3. Gain an understanding of effective communication policy.
4. Learn about a tool kit and available resources for effective communication.

Conference Details:

Target Audience: State agency personnel, private business owners, disability advocates

Continuing Education: Nurses 1.75 hours, Social Workers 1.75 hours

*Non-ADPH employees are charged a fee to receive CE Certificates. Additional information can be found at www.adph.org/alphn

Registration: www.adph.org/alphn

Technical Information: To receive complete technical information you must register at www.adph.org/alphn

Satellite - Live satellite conference on C band (analog).

Webcast - Watch with RealPlayer or Windows Media Player. Test your computer with the "test connection link" at www.adph.org/alphn

Audio - To listen by phone, call 1-888-557-8511. Enter access code 972-1530 #.
Press # again to listen to the conference.

On Demand - Available 2-3 business days after the live broadcast from the On Demand page of our website.

Conference Materials: Posted on our website approximately one week before the program for registered participants.

Conference Details Questions: Call: 334-206-5618 | Email: alphn@adph.state.al.us

The Alabama Department of Public Health is an approved provider of continuing nursing education by the Alabama State Nurses Association, an accredited approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation

The Alabama Department of Public Health is an approved provider of continuing social work education by the Alabama Board of Social Work Examiners.

This presentation will explore the fundamentals of effective communication for serving people with disabilities to improve access to healthcare. There will be a demonstration of auxiliary aids and services like CCTVs, TTYs, videophones, VRI, etc. In addition, program faculty will also discuss a model for effective communication policy along with a tool kit.

Faculty:

Graham L. Sisson, Jr.

Director

Governor's Office on Disability
Assistant Attorney General