The ABCs of Effective Communication and Implementation of Policy

Satellite Conference and Live Webcast
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1:00 – 3:00 pm Central Time

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Objectives:
1. Gain an understanding of effective communication principles and disability specific laws to improve access to healthcare for people with disabilities
2. Gain an understanding of auxiliary aids and services used for people with disabilities to improve communication and services
3. Gain an understanding of effective communication policy
4. Learn about a tool kit and available resources for effective communication

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