

The ABCs of Effective Communication and Implementation of Policy

Social Work CEU Quiz

June 20, 2016

(Select only the one best answer)

1. _____ may be sufficient if the person who is deaf or has a severe hearing loss knows Standard English.
 - A) Interpreter
 - B) Written notes
 - C) Translator

2. Where necessary to facilitate effective communication, a covered entity under the ADA such as an employer, a government agency or a private business may be required to provide which of the following:
 - A) Braille documents
 - B) Large print documents
 - C) Interpreter
 - D) Assistive listening system
 - E) All of the above

3. A qualified interpreter does not necessarily mean a certified interpreter, but one who is able to convey information in a given situation:
 - A) True
 - B) False

4. In order to ensure effective communication with a deaf patient during an office visit, a doctor arranges for the services of a sign language interpreter and the cost of the interpreter's services is paid for by the _____:
 - A) Patient
 - B) Insurance
 - C) Doctor
 - D) None of the above

Name: _____

Address: _____ City: _____ State: _____ Zip: _____

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