

## **EPSDT CARE COORDINATION**

**Satellite Conference and Live Webcast  
Monday, September 30, 2019  
10:00 – 10:30 a.m. Central Time**

**Produced by the Alabama Department of Public Health  
Video Communications and Distance Learning Division**

## **Faculty**

**Carolyn Miller, LICSW, PIP  
Social Work Director  
Family Health Services  
Alabama Department of Public Health**

## **OBJECTIVES**

**Participants will learn the following:**

- **Changes in Public Health Care Coordination with the ending of the Patient 1st Program.**
- **Overview EPSDT Care Coordination Services.**
- **Coding / documentation in ACORN for the EPSDT Care Coordination Program.**

## **SHIFT TO NEW PROGRAM**

- **Patient 1<sup>st</sup> Care Coordination ends September 30, 2019.**
- **Public Health Social Workers will continue to provide services to the following under EPSDT:**
  - **Children with elevated lead levels.**
  - **Newborns with failed hearing screenings.**
  - **Newborns who have failed required screenings (metabolics).**

## **ELEVATED LEAD**

- **Referrals received on children under 21 identified with possible elevated lead levels.**
- **Purpose:**
  - **Assist families in scheduling to be retested.**
  - **Educate families on dangers of lead and eliminating lead in their environment.**
  - **Follow up until lead levels are below 5.**
  - **Work with Environmentalists, as needed.**

## **NEWBORN HEARING**

- **Referrals received on newborns that have failed their hearing screening.**
- **Purpose:**
  - **Assist family in scheduling a second hearing screening and diagnostic testing.**
  - **Make referrals as needed, such as Early Intervention.**

## NEWBORN SCREENINGS

- Referrals received on newborns who have failed their required screenings and the family is non-responsive to initial contact attempts.
- Purpose:
  - Locating families of newborns.
  - Educate parents/caregivers on importance of retesting and follow up.
  - Make referrals as needed such as transportation assistance, Early Intervention.

## HIGHLIGHTS

- Protocol remains the same – refer to EPSDT Protocol for additional information.
- Require a CHR#
- No Prior Authorization
- Most significant changes - different Service Area Codes

## DOCUMENTATION IN ACORN

- Program – Medicaid Case Management
- Service Areas
  - Lead (Medicaid recipients) – 36
  - Lead Grant (Non-Medicaid recipients) – 34
  - Newborn Hearing (Medicaid recipients) – 35
  - Newborn Screening (Metabolic, Medicaid recipients) – 33

## DOCUMENTATION IN ACORN

- Program – Other: All non-Medicaid Metabolic Referrals
  - Service Area – Child Health

## ACORN

- Changes in Coding

ALABAMA DEPARTMENT OF PUBLIC HEALTH  
SARVIR: SERVICE REPORT / RECORDS BILLING FORM

Service Area: 17 - Northern Birmingham Service Area

Activity Type: 1 - Case Presentation/Other Activity Type

Visit: 2

Milestone: 1

Employee: John Carter

Site Center: 000

State of Ser Vice: 16-11-2018 Go

Program: Medicaid Case Management Go

Consent: Patient is Informed Patient is Informed

Patient Name: PATIENT'S NAME PATIENT'S NAME

Patient ID#s: PATIENT ID#s PATIENT ID#s

CASH or Other Center: CASH or Other Center CASH or Other Center

Notes: Continued patient's mother to phone regarding blood of bloodwork

**ALABAMA DEPARTMENT OF PUBLIC HEALTH**  
**NOTICE TO SURVEY REPORT / NOTIFICATION**

Service Area:	<input type="text" value="01 - Total Local Cases"/>	<input type="button" value="Service Area"/>
Activity Type:	<input type="text" value="1 - Case Identification Other"/>	<input type="button" value="Activity Type"/>
Survey:	<input type="text" value="1"/>	
WIC Unit:	<input type="text" value="1"/>	
Casebook:	<input type="button" value="Appendix"/>	
Site Code:	<input type="text" value="000"/>	

  

Date of Service:	<input type="text" value="06-11-2009"/>	<input type="button" value="Date of Service"/>
Program:	<input type="text" value="Case Management Referral"/>	
Facility:	<input type="text" value="1 - Adult PC Unit"/>	<input type="button" value="Facility"/>
Patient Name:	<input type="text" value="AQUINO, JUANITA"/>	
Patient SSN:	<input type="text" value="000-76-3333"/>	
CPI at Site Code:	<input type="text" value=""/>	<input type="button" value="Show Patient Info"/>

ALABAMA DEPARTMENT OF PUBLIC HEALTH TUBERCULOSIS SURVEILLANCE SYSTEM (AL-TSS) - 10/15/2013	
Source Area:	<input type="text" value="A - Local Community"/> <input type="button" value="Activate Area"/>
Activity Type:	<input type="text" value="A - Case Conversion/Close"/> <input type="button" value="Activate Type"/>
Report:	<input type="text" value="Total New"/>
Weeks:	<input type="text" value="5"/>
Weeks:	<input type="text" value="10"/>
End Date:	<input type="text" value="12/31/2013"/>
Case Order:	<input type="text" value="1"/>
State of Service:	<input type="text" value="06-11-2013"/> <input type="button" value="Go"/>
Person:	<input type="text" value="06-11-2013"/> <input type="button" value="Go"/>
Case:	<input type="text" value="06-11-2013"/> <input type="button" value="Go"/>
Person Name:	<input type="text" value="06-11-2013"/> <input type="button" value="Go"/>
Person ID:	<input type="text" value="06-11-2013"/> <input type="button" value="Go"/>
Case Order:	<input type="text" value="06-11-2013"/> <input type="button" value="Go"/>
Notes:	<input type="text" value="06-11-2013"/> <input type="button" value="Go"/>
<input type="button" value="Go"/>	

ALABAMA DEPARTMENT OF PUBLIC HEALTH SCHOOL SELLING REPORT / REGISTRATION FORM 13-006	
Product Name:	<input type="text" value="Candy Machine"/> <input type="button" value="Select Item"/>
Activity Type:	<input type="text" value="2 Year Combination Offer"/> <input type="button" value="Select Type"/>
Start:	<input type="text" value="Date Picker"/>
Month:	<input type="text" value="mm"/>
Year:	<input type="text" value="yyyy"/>
Component:	<input type="text" value="Other Package"/>
Site Code:	<input type="text" value="00"/>
Date of Review:	<input type="text" value="08/11/2018"/> <input type="button" value="Select Date"/>
Program:	<input type="text" value="Schoolwide (no management)"/> <input type="button" value="Select Program"/>
Comments:	<input type="text" value="P. 2000 (P. 2000)"/> <input type="button" value="P. 2000"/>
Patient Name:	<input type="text" value="Patient Name"/> <input type="button" value="Select Name"/>
Patient DOB:	<input type="text" value="MM/DD/YYYY"/>
Case Notes (Add):	<input type="text" value="Add Patient Note"/>
Additional notes on other reporting system location: <div style="border: 1px solid black; height: 100px; width: 100%;"></div>	

ALABAMA DEPARTMENT OF PUBLIC HEALTH DISEASE SURVEILLANCE UNIT / PREVENTIVE SURVEILLANCE	
Source Area:	<input type="text" value="21 - Child Health"/> <input type="button" value="Service Area"/>
Activity Type:	<input type="text" value="2 - Case Notification/Review"/> <input type="button" value="Activity Type"/>
From:	<input type="text" value="Total New"/>
Through:	<input type="text" value="0"/>
Frequency:	<input type="text" value="01"/> <input type="button" value="Frequency"/>
Assignment:	<input type="text" value="None Sample"/>
Site Code:	<input type="text" value="000"/>
State of Service:	<input type="text" value="00 - 11/2013"/> <input type="button" value="State of Service"/>
Program:	<input type="text" value="None"/>
Location:	<input type="text" value="0 - 000"/> <input type="button" value="Location"/> <input type="text" value="0 - 000"/>
Reason name:	<input type="text" value="Reason by Internal"/> <input type="button" value="Reason by Internal"/>
Reason Code:	<input type="text" value="REASON 000000"/>
Case Service Code:	<input type="text" value="000, 0, 000"/> <input type="button" value="Case Service Code"/>
Notes:	<input type="text" value=""/>
<input type="button" value="Save Report Data"/>	

## **SUMMARY**

- **Patient 1<sup>st</sup> Program ends on September 30, 2019.**
- **Elevated Lead, Newborn Hearing, and Newborn Screenings will continue under the EPSDT Care Coordination Program.**
- **Protocol remains the same except for Coding.**

