

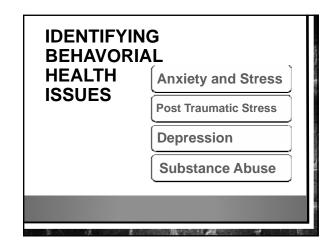


THE RIDERS

- •RIDERS ARE THE CALLS THAT WON'T LEAVE YOU ALONE.
- •THE SIGHTS, THE SOUNDS, THE SMELLS THAT TAKE YOU BACK TO "THAT CALL.'
- •DO YOU HAVE RIDERS?

WHERE ARE WE FAILING?

- •WE FAIL IN THE PREPARATION. •"FAILING TO PREPARE IS PREPARING TO FAIL." J. WOODEN
- •ZERO FOCUS ON MENTAL HEALTH TRAINING AND WELLNESS.
- •WE TREAT OUR EMPLOYEES LIKE RENTAL CAR'S.... SAY WHAT???



ANXIETY AND STRESS

- •ACUTE: ON SCENE OR WITHIN 24 HRS •PREFRONTAL CORTEX SHUTS DOWN, OVERWHELMING FEELING. •FIGHT OR FLIGHT RESPONSE
- •DELAYED: 48 OR MORE HRS POST INCIDENT.
 - •SIMILAR SYMPTOMS TO ACUTE STRESS.
 - "PANIC AFTER THE STORM."

CUMULATIVE STRESS= BURN OUT?

•AN INDIVIDUAL'S PATTERN OF NEGATIVE AFFECTIVE RESPONSES THAT FURTHER REDUCES HIS OR HER OWN JOB SATISFACTION, PRODUCTIVITY AND JOB PERFORMANCE AND IS KNOWN TO INCREASE ABSENTEEISM AND TURNOVER

CUMULATIVE STRESS= BURN OUT?

•THE PRESENCE OF A CONSTANT NEGATIVE ATTITUDE TOWARD ANY ASPECT OF AN INDIVIDUAL'S WORK, GOES THROUGH THREE PHASES: EMOTIONAL EXHAUSTION, DEPERSONALIZATION AND LOSING ONE'S SENSE OF PERSONAL ACCOMPLISHMENT

BURN OUT

- •ABUSE OF THE 9-1-1 SYSTEM.
- •EXTENSIVE TIME SHIFT LENGTH.
- •EXTENDED LENGTH OF SERVICES.
- •HIGH CALL VOLUME.
- •SLEEP DEPRIVATION.
- LACK OF ADMINISTRATIVE SUPPORT

HOW DOES STRESS AND ANXIETY EFFECT US?

• STRESS EFFECTS US ON MANY AVENUES:

- PHYSICALLY- HEADACHES, GI ISSUES, SLEEP ISSUES, HEART PROBLEMS, EVEN ACNE.
- MENTALLY- DIFFICULTY CONCENTRATING, MOOD SWINGS, LACK OF INTEREST, FEELING OVERWHELMED.

HOW DOES STRESS AND ANXIETY EFFECT US?

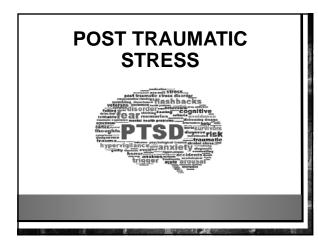
- SPIRITUALLY- QUESTIONING BELIEFS, ANGER AT GOD, WITHDRAWING FROM CHURCH.
- EMOTIONALLY- SADNESS, FEELING OF DOOM, EMOTIONAL OUTBURSTS.

WHO'S AT RISK?

• ANY EMERGENCY PROVIDER WHO HAS BEEN EXPOSED TO A TRAUMATIC EVENT IN WHICH BOTH OF THE FOLLOWING HAVE BEEN PRESENT:

WHO'S AT RISK?

- THE PERSON HAS EXPERIENCED, WITNESSED, OR BEEN CONFRONTED WITH AN EVENT OR EVENTS THAT INVOLVE ACTUAL OR THREATENED DEATH OR SERIOUS INJURY, OR A THREAT TO THE PHYSICAL INTEGRITY OF ONESELF OR OTHERS.
- THE PERSON'S RESPONSE INVOLVED INTENSE FEAR, HELPLESSNESS, OR HORROR.



WHAT IS POST TRAUMATIC STRESS?

- PTSD: IS A DISORDER THAT CAN DEVELOP AFTER A PERSON IS EXPOSED TO A TRAUMATIC EVENT, SUCH AS SEXUAL ASSAULT, WARFARE, TRAFFIC COLLISIONS, OR OTHER THREATS ON A PERSON'S LIFE.
- POST TRAUMATIC INJURY, POST TRAUMATIC STRESS SYNDROME.

RISK FACTORS FOR PTS

FBHA:

- •SEPARATION OR DIVORCE.
- •GRADUATION FROM A RURAL HIGH SCHOOL (ESPECIALLY YOUNG PRESENTERS—THOSE WHO DEVELOP SYMPTOMS AT AGE 24 OR YOUNGER).

RISK FACTORS FOR PTS

- •WAR EXPERIENCE
- •PREDISPOSITION TO MENTAL ILLNESS
- SLEEP DEPRIVATION

SIGNS AND SYMPTOMS OF PTS

- RELIVING THE EVENT
- FLASHBACKS
- UPSETTING MEMORIES
- NIGHTMARES
- UNCOMFORTABLE REACTIONS TO SIMILAR SITUATIONS
- REMEMBERING KEY ASPECTS OF THE EVENT
- AVOIDANCE

SIGNS AND SYMPTOMS OF PTS

- EMOTIONAL NUMBING
- DETACHED FEELINGS
- LOSS OF INTEREST IN NORMAL ACTIVITIES
- FAILURE TO SHOW MOODS
- AVOIDING LOCATIONS SIMILAR TO THE EVENT
- HOPELESSNESS
- IRRITABILITY

DEPRESSION

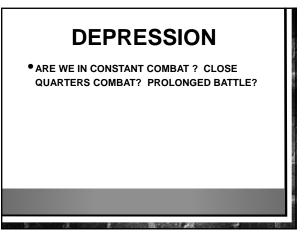
• WIKI SAYS THAT DEPRESSION IS A STATE OF LOW MOOD AND AVERSION TO ACTIVITY OR APATHY THAT CAN AFFECT A PERSON'S THOUGHTS, BEHAVIOR, FEELINGS AND SENSE OF WELL-BEING.

DEPRESSION

• PEOPLE WITH DEPRESSION EXPERIENCE PROFOUND SADNESS, GUILT, AND LOSS OF INTEREST IN ACTIVITIES, WHILE PEOPLE WITH BIPOLAR DISORDER EXPERIENCE THOSE SYMPTOMS ALONG WITH PERIODS OF HIGH ENERGY, EUPHORIA, AND IRRITABILITY.

DEPRESSION

• HORMONES ALSO PLAY A ROLE IN MOOD. DURING TIMES OF STRESS, THE ADRENAL GLANDS RELEASE CORTISOL INTO THE BLOOD STREAM, WHICH INCREASES BLOOD SUGAR, SUPPRESSES THE IMMUNE SYSTEM, AND AIDS THE METABOLISM OF FAT AND PROTEIN. HIGH CORTISOL LEVELS ARE USEFUL IN SHORT-TERM "FIGHT OR FLIGHT" SITUATIONS, HOWEVER, OVER TIME THEY ARE ASSOCIATED WITH DEPRESSION AND ANXIETY.





SUBSTANCE ABUSE

- •SUBSTANCE ABUSE ISN'T RESERVED FOR THE HEROIN ADDICTS OR THE JUNKIES ON THE STREET.
- •ALCOHOL, FOOD, PILLS, TOBACCO, COCAINE, CAFFEINE?



WHY?

- •WAY TO DISCONNECT
- SOCIAL CONNECTION
- •PHYSICAL DEPENDENCE
- •FAMILY HISTORY
- SCRIPTS AREN'T ENOUGH ANYMORE

SIGNS AND SYMPTOMS OF ABUSE

- CANNOT QUIT DRINKING, OVERTAKING MEDICATION OR CONTROL HOW MUCH YOU DRINK OR TAKE.
- NEED TO DRINK/TAKE MORE TO GET THE SAME EFFECT.
- HAVE WITHDRAWAL SYMPTOMS WHEN YOU STOP. THESE INCLUDE FEELING SICK TO YOUR STOMACH, SWEATING, SHAKINESS, AND ANXIETY.

SIGNS AND SYMPTOMS OF ABUSE

- SPEND A LOT OF TIME DRINKING/ TAKING DRUGS AND RECOVERING.
- HAVE GIVEN UP OTHER ACTIVITIES SO YOU CAN PARTY.
- KEEP ABUSING EVEN THOUGH IT HARMS YOUR RELATIONSHIPS AND CAUSES HEALTH PROBLEMS

WHAT TO WATCH FOR

POOR MOOD

- •DECREASED PRODUCTIVITY
- •ABSENTEEISM OR TARDINESS
- PHYSICAL CHANGES
- RISK TAKING
- •SUDDEN CHANGES IN BEHAVIOR

- TOP 5 WARNING SIGNS THINK "RAILS" FBHA
- •RECKLESSNESS/IMPULSIVENESS
- •ANGER
- •ISOLATION
- •LOSS OF CONFIDENCE IN SKILLS AND ABILITIES
- •SLEEP DEPRIVATION

TOP REASONS OR FIRE/EMS SUICIDES

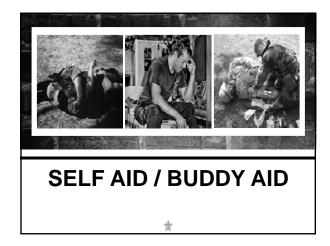
ESTIMATED 40% REPORTING TO FBHA. OUR TOP KNOWN REASONS FOR FF AND EMS SUICIDES ARE

- FAMILY AND MARITAL RELATIONSHIPS
- DEPRESSION
- MEDICAL
- ADDICTIONS
- POST TRAUMATIC STRESS

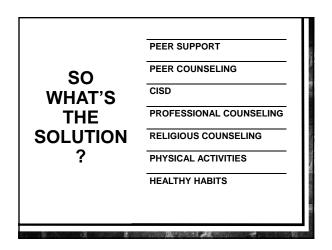
MAYDAY, MAYDAY, MAYDAY

•WHEN TO CALL A MAYDAY

- WHEN OUR PEOPLE ARE IN OBVIOUS DISTRESS?
- ANY OF THE SIGNS AND SYMPTOMS DISCUSSED ARE DISPLAYED.
- DUI'S, SUICIDES, FAILED DRUG SCREENS, ARRESTS..... IT'S TOO LATE.









PEER SUPPORT

- "PEER SUPPORT CAN BE A LIFELINE WHEN ALL OTHER METHODS FAIL." KELLY GRAYSON
- IMPLEMENT A HEALTHY PEER SUPPORT SYSTEM WITHIN YOUR DEPARTMENT.
- GET MEMBER'S TRAINED IN PEER SUPPORT.
- •WE HAVE SPECIALISTS IN ALL ASPECTS OF FIRE AND EMS, WHY NOT MENTAL HEALTH?

CRITICAL INCIDENT STRESS DEBRIEFING

- •CISD IS AN INTEGRAL PART OF THE RESPONSE PROCESS.
- •THE EMERGENCY DOESN'T ALWAYS STOP WHEN WE DROP THE PATIENT OFF.
 - •DON'T BECOME A SECOND VICTIM.

CRITICAL INCIDENT STRESS DEBRIEFING

•MANDATE A POLICY FOR CISD WITHIN 24-48 HRS POST INCIDENT.

- •MAKES GUIDELINES FOR MANDATORY DEBRIEFINGS.
- •ALSO MAKE AVAILABLE UPON REQUEST.

COUNSELING 1, 2, 3, 4, 5 Admit there is an issue Professional, readily available for your people. Religious, medical, etc. disconplan for sour people. Have an for sour nancial, medical, etc. disconplan for sour people. Have an for sour people and for source and for source and for for sour people and for source and for

PROMOTE WELL ROUNDED HEALTH AND WELLNESS

• DIET IS A TREMENDOUSLY IMPORTANT PART OF THE HEALTH AND WELLNESS PROCESS.

- EAT CLEAN
- DIETARY COUNSELING
- •HEALTHY LIFESTYLE HABITS
- RISK MANAGEMENT

• RECOGNIZE, EDUCATE AND MITIGATE POOR HEALTH HABITS.

WITCHES BREW FOR DEALING WITH STRESS •YOGA

- YOGA
- GUIDED MEDITATION
- BREATH WORK
- COGNITIVE FRAMING
- POSITIVE AFFIRMATION AND VISUALIZATION



