## **SOAP Notes**

#### Satellite Conference and Live Webcast Friday, November 15, 2013 9:00 – 11:00 a.m. Central Time

Produced by the Alabama Department of Public Health Video Communications and Distance Learning Division

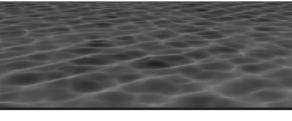
## Faculty

Beth Allen, CRNP Nurse Practitioner Senior Alabama Department of Public Health

### **SOAP Notes**

"If it ain't written down,

it did not happen!"



#### **SOAP Notes**

- Why Now
  - Effective January 1, 2014 under The Affordable Care Act, women's preventative and wellness services and chronic disease management are one of the essential benefits

• (OBG Management, Sept. 2012, Vol. 24, No. 9)

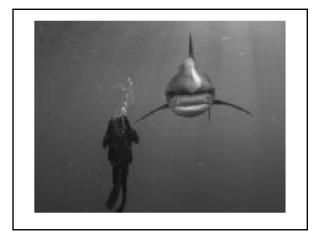
## **SOAP Notes**

 Efficiency of our medico - legal document has never been more important

## **SOAP Notes**

• Notes are legal documents that are taken as the formal and complete record of the visit. (The lawyers and insurance companies don't believe additional things that happen, that are not a part of the original documentation, and going back to change a note is regarded as very suspicious of fraud.)

- (Kansas University Medical Center,Nov.28,2012)



#### **SOAP Notes**

- Notes improve dramatically if we work at developing this core clinical skill
- Statistically clinicians consistently gather significant amount of important information that we don't enter into the note

#### **SOAP Notes**

- Electronic medical records promote the use of SOAP formatted notes because it can be tailored to any visit type
- It is our now and it is our future

#### **SOAP Notes**

- Essentials include:
  - Statement of visit or Statement of Problem (CC)
  - -Subjective data
  - -Objective data
  - -Assessment diagnoses
  - -Plan of care

#### **SOAP Notes**

- Note writing is the process of clinical decision making and organization
- The history of present illness / chief complaint / what is relevant today
- The examination / diagnostics
- The diagnoses / risk factors

#### **SOAP Notes**

 The orders / labs collected / plan of care / consults / referrals / patient education / follow – up / date of next appointment

#### **SOAP Notes**

- General appearance includes:
  - -Appearance (WDWN)
  - -Distress / pain (NAD)
  - General affect (friendly / flat / sad / anxious)
  - Specific individual issues relevant (high school freshman / multiple piercings / self - neglect)

#### **SOAP Notes**

- Example
  - -30 yo G1P1 WDWN female in NAD / talkative and friendly college student in for annual family planning exam



## **Problem List**

 It is the direct recommendation by the American Congress of Obstetricians and Gynecologist for modern practice to include an accurate and effective problem list

# **Problem List**

 Courts have held health professionals responsible for contacting their patients for follow - up needs

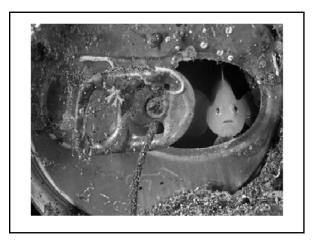
ACOG Committee Opinion No. 329, March 2006, updated 06/22/2010

## **Problem List**

- The problem list enables:
  - A centralized location of patient medical problems
  - Enables improved communication with all other health professionals
  - -Improves clinical decision making
  - Improves management of chronic conditions

| Problem List |                            |
|--------------|----------------------------|
| Date         | <b>Condition / Problem</b> |
| 5/12/2008    | Hx. Of blood clots         |
| 10/11/2011   | Hypertension / MD Consult  |
| 10/11/2012   | Breast mass                |
| 40/47/0040   | . 700                      |

10/17/2012 +700 10/18/2013 PCOS / MD Consult 10/21/2013 Abnormal Mamm



### Well - Woman Care

 Age categories recognized now by ACOG and many other professional organizations give organized guidance to total well - woman care

### Well - Woman Care

- Women's preventative and wellness services and chronic disease management are one of the essential benefits effective January 1, 2014 under the Affordable Care Act
  - OBG Management Sept. 2012, Vol.24, No. 9

## Well - Woman Care

- Four age recommendation intervals
  - -The adolescent 13 18 years
  - -The young woman 19 39 years
  - -The mature woman 40 64 years
  - -The older woman 65+ years

#### Well - Woman Exam

- The adolescent 13 18 years
  - -Screen / guide / immunize
  - -Target your screening conditions
  - -Anticipate adolescent development
  - -Recommend immunizations

### Well - Woman Exam

- Menses evaluation consider it as a 'vital' sign
- -Non sexually active vs. Sexually active

#### Well - Woman Exam

- The young woman 19 39 years
  - -Effective contraception
  - Cervical cytology begins at 21 years
  - -STD awareness
  - Diet and exercise counsel

#### Well - Woman Exam

- -Immunization updates
- Peak incidence of autoimmune conditions

#### Well - Woman Exam

- Mature woman 40 64 years
  - Transition to menopause
  - -Cervical cytology
  - Mammography
  - -Increased insomnia
  - Multiple medical diagnoses

#### Well - Woman Exam

- -Osteoporosis awareness
- -Colorectal cancer screening

#### Well - Woman Exam

- The older woman 65+ years
  - Number one death risk is cardiovascular
  - -Respiratory illness risk
  - -Cervical cytology
    - Considerations for discontinuing
  - -Annual mammography

### Well - Woman Exam

- Colorectal cancer screening
- Osteoporosis
- Cognitive decline

### Well - Woman Exam

- Concerns at any age:
  - -Mental health issues
  - -Sexual dysfunction
  - Domestic violence
  - -Sexual assault
  - -Follow up, consult, and referral

#### Well - Woman Exam

- Ask the RIGHT Question ( s )
  - -Within the past year . . . ?
  - -At any time has . . . ?

### CONCLUSIONS

- From history taking to SOAP notes to identifying problems to Well-Woman Visits
- It is imperative that we focus on increased numbers of visits while maintaining the quality
- It will take the biggest team approach ever

# CONCLUSIONS

- We have to support each other in this process
- We can only have success when there is a clear sense of mission
  - -Our patients, share ideas, grow together, and commit to EXCELLENCE

