FRAMEWORK FOR THE ANNUAL REPORT OF THE CHILDREN'S HEALTH INSURANCE PLANS UNDER TITLE XXI OF THE SOCIAL SECURITY ACT

Preamble

Section 2108(a) and Section 2108(e) of the Act provides that the State and Territories *must assess the operation of the State child health plan in each Federal fiscal year, and report to the Secretary, by January 1 following the end of the Federal fiscal year, on the results of the assessment. In addition, this section of the Act provides that the State must assess the progress made in reducing the number of uncovered, low-income children. The State is out of compliance with CHIP statute and regulations if the report is not submitted by January 1. The State is also out of compliance if any section of this report relevant to the State's program is incomplete.

To assist States in complying with the statute, the National Academy for State Health Policy (NASHP), with funding from the David and Lucile Packard Foundation, has coordinated an effort with States and CMS over the years to design and revise this Annual Report Template. Over time, the framework has been updated to reflect program maturation and corrected where difficulties with reporting have been identified.

The framework is designed to:

- Recognize the *diversity* of State approaches to CHIP and allow States *flexibility* to highlight key accomplishments and progress of their CHIP programs, AND
- Provide consistency across States in the structure, content, and format of the report, AND
- Build on data already collected by CMS quarterly enrollment and expenditure reports, AND
- Enhance accessibility of information to stakeholders on the achievements under Title XXI.

^{* -} When "State" is referenced throughout this template, "State" is defined as either a state or a territory.

FRAMEWORK FOR THE ANNUAL REPORT OF THE CHILDREN'S HEALTH INSURANCE PLANS UNDER TITLE XXI OF THE SOCIAL SECURITY ACT

DO NOT CERTIFY YOUR REPORT UNTIL ALL SECTIONS ARE COMPLETE.

State/Territ	tory:				AL	
				(Name of S	tate/Territory)	
2108(a)) ar	ng Annual R nd Section 2		ed in compl	liance with T	itle XXI of the Socia	al Security Act (Section
Signature:						
			Fern M	I. Shinbaun	1	
CHIP Prog	ram Name(s	s): All, All l	kids			
CHIP Prog	ram Type: — — —	Separate		ansion Only th Program above	Only	
Reporting I	Period: 2	009		Note: Federa	ıl Fiscal Year 2009 starts	s 10/1/08 and ends 9/30/09.
Contact Pe	erson/Title:	Cathy Cald	well			
Address:	CHIP					
	P.O. Box 3	303017				
City:	Montgome	ery	_ State:	AL	Zip:	36130-3017
Phone:	(334) 206-	5568		_ Fax: _		
Email:	cathy.cald	dwell@adph.stat	te.al.us			
Submission	n Date:	12/28/2009				

(Due to your CMS Regional Contact and Central Office Project Officer by January 1st of each year)

SECTION I: SNAPSHOT OF CHIP PROGRAM AND CHANGES

1) To provide a summary at-a-glance of your CHIP program characteristics, please provide the following information. You are encouraged to complete this table for the different CHIP programs within your state, e.g., if you have two types of separate child health programs within your state with different eligibility rules. If you would like to make any comments on your responses, please explain in narrative below this table. Please note that the numbers in brackets, e.g., [500] are character limits in the Children's Health Insurance Program (CHIP) Annual Report Template System (CARTS). You will not be able to enter responses with characters greater than the limit indicated in the brackets.

	CI	HIP Medi	caid Expans	ion Program			Separ	ate Child F	lealth I	Program	1
			* Up	per % of FPL	are defi	ned as	Up to and	Including			
			Gross o	or Net Income	: ALL A	ge Gro	ups as inc	dicated bel	ow		
	Is income]	Income Net of	calcu	ncome ılated as				Gross In	come
	gross or net income?					s or net come?		\boxtimes		Income Net of Disregards	
					·	From		% of FF conception birth			% of FPL*
	From		% of FPL for infants		% of FPL *	From	134	% of FPL infant		200	% of FPL *
	From	From % of FPL for children ages 1 through 5			% of FPL *	From	134	% of FPL children ag through	ges 1	200	% of FPL *
Eligibility	From		% of FPL for children ages 6 through 16		% of FPL *	From	101	% of FPL children ag through	ges 6	200	% of FPL *
	From		% of FPL for children ages 17 and 18		% of FPL *	From	101	% of FPL children ag and 1	es 17	200	% of FPL *
						From		% of FPL pregnant w ages 19 above	omen and		% of FPL *

	No	\boxtimes	No
			Yes - Please describe below:
			For which populations (include the FPL levels) [1000]
Is presumptive eligibility provided for children?	Yes, for whom and how long? [1000]		Average number of presumptive eligibility periods granted per individual and average duration of the presumptive eligibility period [1000]
			Brief description of your presumptive eligibility policies [1000]
	N/A		N/A
	No		No
Is retroactive eligibility available?	Yes, for whom and how long? [1000]	\boxtimes	Yes, for whom and how long? [1000] If a parent submits an application for an eligible newborn within 60 days after the birth, coverage can be retroactive to the date of birth.
	N/A		N/A
	N/A		N/A
Does your State Plan	N/A		N/A No
contain authority to	Not applicable		No Yes
			No
contain authority to			No Yes
contain authority to implement a waiting list?			No Yes
contain authority to	Not applicable		No Yes N/A
contain authority to implement a waiting list? Does your program have	Not applicable No		No Yes N/A
contain authority to implement a waiting list? Does your program have	Not applicable No Yes		No Yes N/A
contain authority to implement a waiting list? Does your program have	Not applicable No Yes		No Yes N/A
contain authority to implement a waiting list? Does your program have a mail-in application? Can an applicant apply for your program over the	No Yes No Yes No Yes		No Yes N/A No Yes N/A No Yes N/A
contain authority to implement a waiting list? Does your program have a mail-in application? Can an applicant apply	Not applicable No Yes N/A		No Yes N/A No Yes N/A No
contain authority to implement a waiting list? Does your program have a mail-in application? Can an applicant apply for your program over the	No Yes No Yes No Yes		No Yes N/A No Yes N/A No Yes N/A
contain authority to implement a waiting list? Does your program have a mail-in application? Can an applicant apply for your program over the phone? Does your program have an application on your	No Yes No Yes No Yes		No Yes N/A No Yes N/A No Yes N/A
contain authority to implement a waiting list? Does your program have a mail-in application? Can an applicant apply for your program over the phone? Does your program have	No Yes N/A No Yes N/A		No Yes N/A No Yes N/A No Yes N/A

		No			No			
		Yes	- please check all that apply	\boxtimes	Yes –	please check all that apply		
			Signature page must be printed and mailed in			Signature page must be printed and mailed in		
Can an applicant apply for your program on-line?		Family documentation must be mailed (i.e., income documentation)			Family documentation must be mailed (i.e., income documentation)			
			Electronic signature is required		⊠ E	Electronic signature is required		
						No Signature is required		
		N/A		N/A				
Does your program		No				No		
require a face-to-face interview during initial		Yes				Yes		
application		N/A				N/A		
			No			No		
			Yes	\boxtimes	⊠ Yes			
	Specif	y nu	mber of months	Specify	numbe	er of months 3		
Does your program require a child to be uninsured for a minimum				To which groups (including FPL levels) does the period of uninsurance apply? [1000] All				
amount of time prior to enrollment (waiting					List all exemptions to imposing the period of uninsurance [1000]			
period)?				 Term Term 	nination nination	loss of group coverage. n of individual coverage policy. n of COBRA policy. of benefits in a group plan.		
			N/A			N/A		
Does your program		No				No		
match prospective enrollees to a database		Yes		\boxtimes		Yes		
that details private insurance status?						atabase? [1000] Blue Shield of Alabama		
		N/A				N/A		

		No					No			
		Yes					Yes			
		Specify numb	er of months			Specify number of months 12				
Does your program provide period of continuous coverage	eligibility during the time period in the box below [1000]			Explain circumstances when a child would lose eligibility during the time period in the box below [1000]						
regardless of income changes?					 If termination is requested by a parent. If the child moves out of the state; or, if the child turns 19 years of age. If the child becomes enrolled in Medical 			or,		
		N/A					N/A			
		No				No				
		Yes				Yes	2			
	 Enroll	ment fee				ollmer				
		nount				amour				
	Premiu	ım amount			Prem	ium a	mount			
Does your program require premiums or an enrollment fee?	Yea	ırly cap				early c	•			
	If yes, briefly explain fee structure in the box below [500]			If yes, briefly explain fee structure in the box below (including premium/enrollment fee amounts and include Federal poverty levels where appropriate) [500]						
	Children in families with incomes including 150% FPL pay an annu of \$50/child. Children with incom 150% FPL pay an annual premiu \$100/child. If a family has more to children, the family only has to pay the individual premium. Native A pay no premiums or co-pays.			y an annual with incomes wal premium of as more than has to pay of the Antive Ame	oremium above of 13 3 times					
		N/A				N/A	١			
Does your program	☐ No					No				
impose copayments or coinsurance?	☐ Yes	5				Yes				
	□ N/A	1				V/A				
Does your program	☐ No					Vo				
impose deductibles?	Yes					Yes				
'	☐ N/A	L				V/A				
	□ No				-	No				
Does your program	Yes					Yes				
require an assets test?	If Yes, ple	ease describe	below [500]		If Yes,	olease	describe	below [500]		

		N/A		N/A				
		s, do you permit the administrative		s, do you permit the administrative				
	verifi	cation of assets?	verific	cation of assets?				
	H	Yes		Yes				
	H	N/A	片	N/A				
		IVA	Ш	N/A				
		No		No				
		Yes		Yes				
Does your program require income	If Ye	s, please describe below [1000]		If Yes, please describe below [1000]				
disregards?				e disregards are applied to the monthly income when applicable: (1)\$90 for				
(Note: if you checked off			each	working adult applied to earned income;				
net income in the eligibility question, you				o to \$50 of child support payments ved; and, (3) up to \$200 and \$175 for				
must complete this question)				child or dependent adult in day care for				
question				0-23 months and 2 years and over,				
		N/A	respe	ectively. N/A				
				1.07.				
		I		T				
	Ш	Managed Care	Щ	Managed Care				
Which delivery system(s)		Primary Care Case Management		Primary Care Case Management				
does your program use?	Fee for Service			Fee for Service				
		se describe which groups receive which ery system [500]		se describe which groups receive which				
	deliv	ery system [300]	delive	very system [500]				
	П	No		No				
		Yes		Yes				
	Ш							
		We send out form to family with their information pre-completed and ask		We send out form to family with their information pre-				
Is a preprinted renewal		for confirmation		completed and ask for				
form sent prior to eligibility expiring?				confirmation				
expiring:		We send out form but do not require		We send out form but do not				
		a response unless income or other		require a response unless				
		circumstances have changed		income or other circumstances have changed				
		N/A		N/A				
Comments on Desnances	, Taki	lo:						
Comments on Responses in	1 1 4 0	ıc.						
2. Is there an assets	test fo	or children in your Medicaid program?		Yes No NA				

	3.	Is it different from	the assets test in you	separate child health program	m?	Y	es [No		N/A
	4.	Are there income of	disregards for your Me	edicaid program?		∑ Ye	es [No		N/A
	5.	Are they different f health program?	rom the income disre	gards in your separate child		Ye	s	\boxtimes	No		N/A
	6.		on (i.e., the same, sing arate child health prog	gle application) used for your gram?		⊠ Ye	es [No		N/A
	7.		application, is the app Medicaid and CHIP?	olication sufficient to determine	e [Y	es [\boxtimes	No		N/A
	8.	Indicate what docu	umentation is required	at initial application							
		Income Citizenship Insured Status	Self-Declaration	Self-Declaration with internal verification		Docui	mentat	ion 	Requi	red	
			any of the following p by marking appropriate	olicy or program areas during e column.	the re	porting pe	eriod?	Ple	ase		
					Exp	Medicaid ansion C Program		Ple		Separat Child Hea Prograr	lth
					Exp	Medicaid ansion C		Ple		Child Hea	lth
	icate [*] ye	es" or "no change" b	by marking appropriate tections (e.g., change		Exp	Medicaid ansion C Program	HIP	Ple		Child Hea Progran	ilth n
ind	icate [*] ye	es" or "no change" b ant and enrollee pro g Process to State L	by marking appropriate tections (e.g., change	e column.	Exp	Medicaid ansion C Program	HIP N/A	Ple	Yes	Child Hea Program No Change	ilth n
a)	Applica Hearino Applica	es" or "no change" b ant and enrollee pro g Process to State L	tections (e.g., change _aw)	e column.	Yes	Medicaid ansion C Program No Change	N/A	Ple	Yes	Child Hea Program No Change	N/A
a) b)	Applica Hearino Applica	es" or "no change" b ant and enrollee pro g Process to State L ation	tections (e.g., change _aw)	e column.	Yes	Medicaid ansion C Program No Change	N/A	Ple	Yes	Child Hea	N/A
a) b) c)	Applica Hearing Applica Applica Benefit	ant and enrollee prog g Process to State L ation ation documentation	tections (e.g., change _aw)	d from the Medicaid Fair	Yes	Medicaid ansion OProgram No Change	N/A	Ple	Yes	Child Heap Program No Change	N/A
a) b) c) d)	Applica Hearing Applica Applica Benefit Cost sh	ant and enrollee prog g Process to State L ation ation documentation	tections (e.g., change _aw)	d from the Medicaid Fair	Yes	Medicaid ansion C Program No Change	N/A	Ple	Yes	Child Heap Program No Change	N/A N/A
a) b) c) d) e)	Applica Hearing Applica Applica Benefit Cost sh	es" or "no change" beant and enrollee progering Process to State Lation ation documentation ts	tections (e.g., change _aw)	d from the Medicaid Fair	Yes O	Medicaid ansion O Program No Change	N/A O O O O O O O O O O O O O O O O O O	Ple	Yes	Child Heap Program No Change	N/A N/A
a) b) c) d) e)	Applica Hearing Applica Applica Benefit Cost sh Crowd Deliver Eligibili	ant and enrollee prog g Process to State L ation ation documentation ts haring (including am out policies	tections (e.g., change aw) requirements	d from the Medicaid Fair	Yes	Medicaid ansion OProgram No Change	N/A O O O O O O O O O O O O O O O O O O	Ple	Yes	Child Heap Program No Change	N/A N/A

f)

j)	Assets test in Medicaid and/or CHIP						\boxtimes
k)	Income disregards in Medicaid and/or CHIP						
l)	Eligibility redetermination process						
m)	Enrollment process for health plan selection					\boxtimes	
n)	Family coverage						
o)	Outreach (e.g., decrease funds, target outreach)					\boxtimes	
p)	Premium assistance						\boxtimes
q)	Prenatal care eligibility expansion (Sections 457.10, 457.350(b)(2), 457.622(c)(5), and 457.626(a)(3) as described in the October 2, 2002 Final Rule)						\boxtimes
r)	Expansion to "Lawfully Residing" children						\boxtimes
s)	Expansion to "Lawfully Residing" pregnant women						\boxtimes
t)	Pregnant Women State Plan Expansion						
u)	Waiver populations (funded under title XXI)						
	Parents						\boxtimes
	Pregnant women						\boxtimes
	Childless adults						\boxtimes
v)	Methods and procedures for prevention, investigation, and referral of cases of fraud and abuse						
w)	Other – please specify						<u>, </u>
	a.						
	b.						
	C.						
a	. For each topic you responded yes to above, please explain the change and one of the ch	why the	e change	was ma	de, belo	w:	
b) Application						
_							

d)	Benefits	
ч,	Bononia	
٥)	Cost sharing (including amounts, populations, 9	
e)	Cost sharing (including amounts, populations, & collection process)	
	,	
f)	Crowd out policies	
1)	Crowd out policies	
g)	Delivery system	
h)	Eligibility determination process	
(inc	cluding implementing a waiting lists or open enrollment periods)	
	emountert periods)	
i)	Eligibility levels / target population	
j)	Assets test in Medicaid and/or CHIP	
k)	Income disregards in Medicaid and/or CHIP	
l)	Eligibility redetermination process	
'/	Eligibility redetermination process	
>	Established a second for the ellipse to a section the	
m)	Enrollment process for health plan selection	
n)	Family coverage	
o)	Outreach	
		<u> </u>
n)	Premium assistance	
Ρ)	Tromain abolitando	
- \	December of the Park III and the Control of the Con	
q)	Prenatal care eligibility expansion (Sections 457.10, 457.350(b)(2), 457.622(c)(5), and	
	457.626(a)(3) as described in the October 2, 2002	
	Final Rule)	
r)	Expansion to "Lawfully Residing" children	
s)	Expansion to "Lawfully Residing" pregnant women	

u)	Waiver populations (funded under title XXI)	
	Parents	
	Pregnant women	
	Childless adults	
		T
v)	Methods and procedures for prevention, investigation, and referral of cases of fraud and abuse	
w)	Other – please specify	
	a.	
	b.	
	U.	
	C.	

Enter any Narrative text below. [7500]

SECTION II: PROGRAM'S PERFORMANCE MEASUREMENT AND PROGRESS

This section consists of three subsections that gather information on the core performance measures for the CHIP program as well as your State's progress toward meeting its general program strategic objectives and performance goals. Section IIA captures data on the core performance measures to the extent data is available. Section IIB captures your enrollment progress as well as changes in the number and/or rate of uninsured children in your State. Section IIC captures progress towards meeting your State's general strategic objectives and performance goals.

Section IIA: Reporting of Core Performance Measures

CMS is directed to examine national performance measures by the CHIP Final Rules of January 11, 2001. To address this CHIP directive, and to address the need for performance measurement in Medicaid, CMS, along with other Federal and State officials, developed a core set of performance measures for Medicaid and CHIP. The group focused on well-established measures whose results could motivate agencies, providers, and health plans to improve the quality of care delivered to enrollees. After receiving comments from Medicaid and CHIP officials on an initial list of 19 measures, the group recommended seven core measures, including four core child health measures:

- Well child visits in the first 15 months of life
- Well child visits in the 3rd, 4th, 5th, and 6th years of life
- Use of appropriate medications for children with asthma
- Children's access to primary care practitioners

These measures are based on specifications provided by the Health Plan Employer Data and Information Set (HEDIS®). HEDIS® provides a useful framework for defining and measuring performance. However, use of HEDIS® methodology is <u>not</u> required for reporting on your measures. The HEDIS® methodology can also be modified based on the availability of data in your State.

This section contains templates for reporting performance measurement data for each of the core child health measures. Please report performance measurement data for the three most recent years (to the extent that data are available). In the first and second column, data from the previous two years' annual reports (FFY 2007 and FFY 2008) will be populated with data from previously reported data in CARTS, enter data in these columns only if changes must be made. If you previously reported no data for either of those years, but you now have recent data available for them, please enter the data. In the third column, please report the most recent data available at the time you are submitting the current annual report (FFY 2009). Additional instructions for completing each row of the table are provided below.

If Data Not Reported, Please Explain Why:

If you cannot provide a specific measure, please check the box that applies to your State for each performance measure as follows:

- <u>Population not covered</u>: Check this box if your program does not cover the population included in the measure.
- <u>Data not available</u>: Check this box if data are not available for a particular measure in your State. Please provide an explanation of why the data are currently not available.
- <u>Small sample size</u>: Check this box if the sample size (i.e., denominator) for a particular measure is less than 30. If the sample size is less than 30, your State is not required to report data on the measure. However, please indicate the exact sample size in the space provided.
- Other: Please specify if there is another reason why your state cannot report the measure.

Status of Data Reported:

Please indicate the status of the data you are reporting, as follows:

- <u>Provisional</u>: Check this box if you are reporting data for a measure, but the data are currently being modified, verified, or may change in any other way before you finalize them for FFY 2009.
- Final: Check this box if the data you are reporting are considered final for FFY 2009.

• <u>Same data as reported in a previous year's annual report</u>: Check this box if the data you are reporting are the same data that your State reported in another annual report. Indicate in which year's annual report you previously reported the data.

Measurement Specification:

For each performance measure, please indicate the measurement specification (i.e., were the measures calculated using the HEDIS® technical specifications, HEDIS®-like specifications, or some other source with measurement specifications unrelated to HEDIS®). If the measures were calculated using HEDIS® or HEDIS®-like specifications, please indicate which version was used (e.g., HEDIS® 2007). If using HEDIS®-like specifications, please explain how HEDIS® was modified.

Data Source:

For each performance measure, please indicate the source of data – administrative data (claims) (specify the kind of administrative data used), hybrid data (claims and medical records) (specify how the two were used to create the data source), survey data (specify the survey used), or other source (specify the other source). If another data source was used, please explain the source.

Definition of Population included in the Measure:

Please indicate the definition of the population included in the denominator for each measure (such as age, continuous enrollment, type of delivery system). Check one box to indicate whether the data are for the CHIP population only, or include both CHIP and Medicaid (Title XIX) children combined. Also provide a definition of the numerator (such as the number of visits required for inclusion).

Note: You do not need to report data for all delivery system types. You may choose to report data for only the delivery system with the most enrollees in your program.

Year of Data:

Please report the year of data for each performance measure. The year (or months) should correspond to the *period in which utilization took place*. Do *not* report the year in which data were collected for the measure, or the version of HEDIS® used to calculate the measure, both of which may be different from the period corresponding to utilization of services.

Performance Measurement Data (HEDIS® or Other):

In this section, please report the numerators, denominators, and rates for each measure (or component). The template provides two sections for entering the performance measurement data, depending on whether you are reporting using HEDIS® or HEDIS®-like methodology or a methodology other than HEDIS®. The form fields have been set up to facilitate entering numerators, denominators, and rates for each measure. If the form fields do not give you enough space to fully report on your measure, please use the "additional notes" section.

Note: CARTS will calculate the rate if you enter the numerator and denominator. Otherwise, if you only have the rate, enter it in the rate box.

If you typically calculate separate rates for each health plan, report the aggregate state-level rate for each measure (or component). The preferred method is to calculate a "weighted rate" by summing the numerators and denominators across plans, and then deriving a single state-level rate based on the ratio of the numerator to the denominator. Alternatively, if numerators and denominators are not available, you may calculate an "unweighted average" by taking the mean rate across health plans.

Explanation of Progress:

The intent of this section is to allow your State to highlight progress and describe any quality improvement activities that may have contributed to your progress. If improvement has not occurred over time, this section can be used to discuss potential reasons for why progress was not seen and to describe future quality improvement plans. In this section, your State is also asked to set annual performance objectives for FFY 2010, 2011, and 2012. Based on your recent performance on the measure (from FFY 2007 through 2009), use a combination of expert opinion and "best guesses" to set objectives for the next three years. Please explain your rationale for setting these objectives. For example, if your rate has been increasing by 3 or 4 percentage points per year, you might project future increases at a similar rate. On the other hand, if your rate has been stable over time, you might set a target that projects a small increase over time. If the rate has been fluctuating over time, you might look more closely at the data to

ensure that the fluctuations are not an artifact of the data or the methods used to construct a rate. You might set an initial target that is an average of the recent rates, with slight increases in subsequent years.

In future annual reports, you will be asked to comment on how your actual performance compares to the objective your State set for the year, as well as any quality improvement activities that have helped or could help your State meet future objectives.

Other Comments on Measure:

Please use this section to provide any other comments on the measure, such as data limitations or plans to report on a measure in the future.

NOTE: Please do not reference attachments in this table. If details about a particular measure are located in an attachment, please summarize the relevant information from the attachment in the space provided for each measure.

MEASURE: Well Child Visits in the First 15 Months of Life

FFY 2007	FFY 2008	FFY 2009
Did you report on this goal?	Did you report on this goal?	Did you report on this goal?
⊠ Yes	⊠ Yes	⊠ Yes
□ No	□ No	□ No
If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:
Population not covered.	Population not covered.	Population not covered.
Data not available. <i>Explain</i> :	Data not available. <i>Explain</i> :	Data not available. Explain:
Small sample size (less than 30).	Small sample size (less than 30).	Small sample size (less than 30).
Specify sample size:	Specify sample size:	Specify sample size:
Other. Explain:	Other. Explain:	Other. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
☐ Final.	☐ Final.	☐ Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
☐HEDIS. Specify version of HEDIS used:	⊠HEDIS. Specify version of HEDIS used:	☐ HEDIS. Specify version of HEDIS used:
HEDIS-like. Specify version of HEDIS used:	HEDIS-like. Specify version of HEDIS used:	HEDIS-like. Specify version of HEDIS used:
Explain how HEDIS was modified:	Explain how HEDIS was modified:	Explain how HEDIS was modified:
Other. <i>Explain</i> :	Other. <i>Explain</i> :	Other. Explain:
HEDIS Version 2007	2008	
Data Source:	Data Source:	Data Source:
Administrative (claims data). Specify:	Administrative (claims data). Specify:	Administrative (claims data). Specify:
Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). <i>Specify</i> :	Hybrid (claims and medical record data). Specify:
Survey data. <i>Specify</i> :	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Suiter speedy.	The data are from our vendor, Blue Cross Blue Shield of	Summa specify.
	Alabama	
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
☐ Denominator includes CHIP population only.	☐ Denominator includes CHIP population only.	☐ Denominator includes CHIP population only.
Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).
Definition of numerator: Seven separate numerators are	Definition of numerator: Seven separate numerators are	Definition of numerator: Seven separate numerators are
calculated corresponding to the number of members who had	calculated, corresponding to the number of members who had	calculated, corresponding to the number of members who had
received: zero, one, two, three, four, five, six or more well	received: zero, one, two, three, four, five, six ore more well-	received: zero, one, two, three, four, five, six ore more well-
child visits with a PCP during their first 15 months of life.	child visits with a PCP during their first 15 months of life.	child visits with a PCP during their first 15 months of life.
The PCP is not assigned to the member.	The PCP is not assigned to the member.	The PCP is assigned to the member.
Year of Data: 2007	Year of Data: 2008	Year of Data: 2009

	FFY 2007		FFY 2008	FFY 2009		
HEDIS Performance M	leasurement Data:	HEDIS Performance M	easurement Data:	HEDIS Performance Measurement Data: (If reporting with HEDIS/HEDIS-like methodology)		
(If reporting with HEDIS	HEDIS-like methodology)	(If reporting with HEDIS	/HEDIS-like methodology)			
Percent with specified nu	imber of visits	Percent with specified nu	mber of visits	Percent with specified number of visits		
0 visits	4 visits	<u>0 visits</u>	4 visits	<u>0 visits</u>	4 visits	
Numerator: 12	Numerator: 37	Numerator: 13	Numerator: 44	Numerator: 13	Numerator: 49	
Denominator: 225	Denominator: 225	Denominator: 269	Denominator: 269	Denominator: 311	Denominator: 311	
Rate: 5.3	Rate: 16.4	Rate: 4.8	Rate: 16.4	Rate: 4.2	Rate: 15.8	
1 visit	<u>5 visits</u>	1 visit	5 visits	1 visit	5 visits	
Numerator: 9	Numerator: 68	Numerator: 6	Numerator: 68	Numerator: 7	Numerator: 84	
Denominator: 225	Denominator: 225	Denominator: 269	Denominator: 269	Denominator: 311	Denominator: 311	
Rate: 4	Rate: 30.2	Rate: 2.2	Rate: 25.3	Rate: 2.3	Rate: 27	
2 visits	6+ visits	2 visits	6+ visits	2 visits	6+ visits	
Numerator: 15	Numerator: 70	Numerator: 13	Numerator: 100	Numerator: 9	Numerator: 130	
Denominator: 225	Denominator: 225	Denominator: 269	Denominator: 269	Denominator: 311	Denominator: 311	
Rate: 6.7	Rate: 31.1	Rate: 4.8	Rate: 37.2	Rate: 2.9	Rate: 41.8	
3 visits		3 visits		3 visits		
Numerator: 14		Numerator: 25		Numerator: 19		
Denominator: 225		Denominator: 269		Denominator: 311		
Rate: 6.2		Rate: 9.3		Rate: 6.1		
	sure: 94.7% of CHIP enrollees (who	Additional notes on meas	sure:	Additional notes on measure	sure:	
	n for this measure) had a well child					
visit within the first 15 m						
Other Performance Me	asurement Data:	Other Performance Me		Other Performance Me		
(If reporting with anothe	r methodology)	(If reporting with anothe	r methodology)	(If reporting with anothe	r methodology)	
Numerator:		Numerator:		Numerator:		
Denominator:		Denominator:		Denominator:		
Rate:		Rate:		Rate:		
Additional notes on measure	uire.	Additional notes on meas	uire.	Additional notes on measure	cure.	

Explanation of Progress:

How did your performance in 2009 compare with the Annual Performance Objective documented in your 2008 Annual Report? The percentage of children who receive 6 or more visits in the first 15 months of life increased during FY 2009.

What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? N/A

Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.

Annual Performance Objective for FFY 2010: Increase the percentage of children who receive 6 or more visits in the first 15 months of life to at least 39%.

Annual Performance Objective for FFY 2011: Increase the percentage of children who receive 6 or more visits in the first 15 months of life to at least 40%.

Annual Performance Objective for FFY 2012: Increase the percentage of children who receive 6 or more visits in the first 15 months of life to at least 41%.

Explain how these objectives were set: Based on historical data.

Other Comments on Measure:

MEASURE: Well-Child Visits in Children the 3rd, 4th, 5th, and 6th Years of Life

FFY 2007	FFY 2008	FFY 2009
Did you report on this goal?	Did you report on this goal?	Did you report on this goal?
⊠ Yes	⊠ Yes	⊠ Yes
□ No	□No	□ No
If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:
Population not covered.	Population not covered.	Population not covered.
Data not available. <i>Explain</i> :	☐ Data not available. <i>Explain</i> :	☐ Data not available. <i>Explain</i> :
☐ Small sample size (less than 30)	Small sample size (less than 30).	Small sample size (less than 30).
Specify sample size:	Specify sample size:	Specify sample size:
Other. Explain:	Other. Explain:	Other. <i>Explain</i> :
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
☐ Final.	☐ Final.	⊠ Final.
☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
☐ HEDIS. Specify version of HEDIS used:	☐ HEDIS. Specify version of HEDIS used:	⊠HEDIS. Specify version of HEDIS used:
☐HEDIS-like. Specify version of HEDIS used:	☐HEDIS-like. Specify version of HEDIS used:	HEDIS-like. Specify version of HEDIS used:
Explain how HEDIS was modified:	Explain how HEDIS was modified:	Explain how HEDIS was modified:
Other. Explain:	Other. <i>Explain</i> :	Other. <i>Explain</i> :
HEDIS Version 2007	2008	
Data Source:	Data Source:	Data Source:
Administrative (claims data). <i>Specify</i> :	Administrative (claims data). <i>Specify</i> :	Administrative (claims data). <i>Specify</i> :
Hybrid (claims and medical record data). Specify:	☐ Hybrid (claims and medical record data). Specify:	☐ Hybrid (claims and medical record data). <i>Specify</i> :
☐ Survey data. <i>Specify</i> :	Survey data. Specify:	Survey data. <i>Specify</i> :
Other. Specify:	Other. Specify:	Other. Specify:
	Data are from our vendor, from Blue Cross Blue Shield of	
	Alabama.	
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Denominator includes CHIP population only.	Denominator includes CHIP population only.	□ Denominator includes CHIP population only.
Denominator includes CHIP and Medicaid (Title XIX).	☐ Denominator includes CHIP and Medicaid (Title XIX).	☐ Denominator includes CHIP and Medicaid (Title XIX).
Definition of numerator: Enrollees who had at least one well-	Definition of numerator: Members who had at least one well-	Definition of numerator: Members who had at least one well-
child visit with a PCP during the measurement year. The	child visit with a PCP during the measurement year. The	child visit with a PCP during the measurement year. The
PCP is not assigned to the enrollee.	PCP is not assigned to the member.	PCP is not assigned to the member.
Year of Data: 2007	Year of Data: 2008	Year of Data: 2009

FFY 2007	FFY 2008	FFY 2009
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)
Percent with 1+ visits	Percent with 1+ visits	Percent with 1+ visits
Numerator: 1927	Numerator: 2444	Numerator: 2290
Denominator: 5242	Denominator: 5683	Denominator: 5302
Rate: 36.8	Rate: 43	Rate: 43.2
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

Well-Child Visits in Children the 3rd, 4th, 5th, and 6th Years of Life (continued)

FFY 2007	FFY 2008	FFY 2009
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

Explanation of Progress:

How did your performance in 2009 compare with the Annual Performance Objective documented in your 2008 Annual Report? The performance stayed virtually the same.

What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? N/A

Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.

Annual Performance Objective for FFY 2010: The percentage of CHIP enrollees (who meet the HEDIS definition) have had at least 1 well-child visit with a PCP during the measurement year will be increased to at least 44%.

Annual Performance Objective for FFY 2011: The percentage of CHIP enrollees (who meet the HEDIS definition) have had at least 1 well-child visit with a PCP during the measurement year will be increased to at least 45%.

Annual Performance Objective for FFY 2012: The percentage of CHIP enrollees (who meet the HEDIS definition) have had at least 1 well-child visit with a PCP during the measurement year will be increased to at least 46%.

Explain how these objectives were set: Based on historical data.

Other Comments on Measure:

MEASURE: Use of Appropriate Medications for Children with Asthma

FFY 2007	FFY 2008	FFY 2009	
Did you report on this goal? ⊠ Yes □ No	Did you report on this goal? ☐ Yes ☐ No	Did you report on this goal? ⊠ Yes □ No	
If Data Not Reported, Please Explain Why: ☐ Population not covered. ☐ Data not available. Explain: ☐ Small sample size (less than 30). Specify sample size: ☐ Other. Explain:	If Data Not Reported, Please Explain Why: ☐ Population not covered. ☐ Data not available. Explain: ☐ Small sample size (less than 30). Specify sample size: ☐ Other. Explain:	If Data Not Reported, Please Explain Why: ☐ Population not covered. ☐ Data not available. Explain: ☐ Small sample size (less than 30). Specify sample size: ☐ Other. Explain:	
Status of Data Reported: ☐ Provisional. ☐ Final. ☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	Status of Data Reported: ☐ Provisional. ☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	Status of Data Reported: ☐ Provisional. ☐ Final. ☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	
Measurement Specification: ☐ HEDIS. Specify version of HEDIS used: ☐ HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: ☐ Other. Explain: HEDIS Version 2007	Measurement Specification: ☐HEDIS. Specify version of HEDIS used: ☐HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: ☐Other. Explain: 2008	Measurement Specification: ☐HEDIS. Specify version of HEDIS used: ☐HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: ☐Other. Explain:	
Data Source: ☐ Administrative (claims data). Specify: ☐ Hybrid (claims and medical record data). Specify: ☐ Survey data. Specify: ☐ Other. Specify:	Data Source:	Data Source: ☐ Administrative (claims data). Specify: ☐ Hybrid (claims and medical record data). Specify: ☐ Survey data. Specify: ☐ Other. Specify:	
Definition of Population Included in the Measure: Definition of denominator: ☐ Denominator includes CHIP population only. ☐ Denominator includes CHIP and Medicaid (Title XIX). Definition of numerator: For each enrollee in the denominator, those who have had at least one dispensed prescription for inhaled corticosteroids, nedocromil, cromolyn sodium and , leukotriene modifiers, or methylxanthines, in the measurement year. The list of NDCs provided a the http://www.ncqa.org was used to identify appropriate prescriptions.	Definition of Population Included in the Measure: Definition of denominator: ☐ Denominator includes CHIP population only. ☐ Denominator includes CHIP and Medicaid (Title XIX). Definition of numerator: Dispensed at least one prescription for a preferred therapy during the measurement year. The list of NDCs provided at http://www.ncqa.org was used to identify appropriate prescriptions.	Definition of Population Included in the Measure: Definition of denominator: ☐ Denominator includes CHIP population only. ☐ Denominator includes CHIP and Medicaid (Title XIX). Definition of numerator: Dispensed at least one prescription for a preferred therapy during the measurement year. The list of NDCs provided at http://www.ncqa.org was used to identify appropriate prescriptions	

FFY 2007	FFY 2008	FFY 2009
Year of Data: 2007	Year of Data: 2008	Year of Data: 2009

Use of Appropriate Medications for Children with Asthma (continued)

FFY 2007	FFY 2008	FFY 2009
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)
Percent receiving appropriate medications	Percent receiving appropriate medications	Percent receiving appropriate medications
<u>5-9 years</u>	<u>5-9 years</u>	5-9 years
Numerator: 276	Numerator: 314	Numerator: 331
Denominator: 287	Denominator: 326	Denominator: 348
Rate: 96.2	Rate: 96.3	Rate: 95.1
<u>10-17 years</u>	10-17 years	<u>10-17 years</u>
Numerator: 529	Numerator: 608	Numerator: 647
Denominator: 563	Denominator: 637	Denominator: 685
Rate: 94	Rate: 95.4	Rate: 94.5
Combined rate (5-17 years)	Combined rate (5-17 years)	Combined rate (5-17 years)
Numerator: 805	Numerator: 922	Numerator: 978
Denominator: 850	Denominator: 963	Denominator: 1033
Rate: 94.7	Rate: 95.7	Rate: 94.7
Additional notes on measure: The denominators reflect the	Additional notes on measure: For 18 year olds (which is	Additional notes on measure: For 18 year olds (which is
number of children in the eligible population excluding 3	reported by Blue Cross Blue Shield of AL as 18-56 year olds)	reported by Blue Cross Blue Shield of AL as 18-56 year olds)
children who had contraindications for the medications.	the numerator was 43 and the denominator was 47 for a rate	the numerator was 38 and the denominator was 44 for a rate
	of 91.49%.	of 86.36%.
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

Explanation of Progress:

How did your performance in 2009 compare with the Annual Performance Objective documented in your 2008 Annual Report? The percentages decreased slightly from FY2008 to FY2009.

What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? N/A

Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.

Annual Performance Objective for FFY 2010: The percentage of children, 5-17 years of age, enrolled in ALL Kids who are in the denominator for this HEDIS asthma measure, who have had at least one dispensed prescription for a preferred therapy, during the measurement year will be maintained at at least 95%.

Annual Performance Objective for FFY 2011: The percentage of children, 5-17 years of age, enrolled in ALL Kids who are in the denominator for this HEDIS asthma measure, who have had at least one dispensed prescription for a preferred therapy, during the measurement year will be maintained at at least 95%.

Annual Performance Objective for FFY 2012: The percentage of children, 5-17 years of age, enrolled in ALL Kids who are in the denominator for this HEDIS asthma measure, who have had at least one dispensed prescription for a preferred therapy, during the measurement year will be maintained at at least 95%.

Explain how these objectives were set: Based on historical data.

Other Comments on Measure:

MEASURE: Children's Access to Primary Care Practitioners

FFY 2007	FFY 2008	FFY 2009	
Did you report on this goal?	Did you report on this goal?	Did you report on this goal?	
⊠ Yes	⊠ Yes	⊠ Yes	
□No	□No	□ No	
If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	
Population not covered.	Population not covered.	Population not covered.	
Data not available. <i>Explain</i> :	Data not available. <i>Explain</i> :	Data not available. <i>Explain</i> :	
Small sample size (less than 30).	Small sample size (less than 30).	Small sample size (less than 30).	
Specify sample size:	Specify sample size:	Specify sample size:	
Other. Explain:	Other. Explain:	Other. Explain:	
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:	
Provisional.	Provisional.	Provisional.	
☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.	
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously	
reported:	reported:	reported:	
Measurement Specification:	Measurement Specification:	Measurement Specification:	
⊠HEDIS. Specify version of HEDIS used:	⊠HEDIS. Specify version of HEDIS used:	⊠HEDIS. Specify version of HEDIS used:	
HEDIS-like. Specify version of HEDIS used:	HEDIS-like. Specify version of HEDIS used:	HEDIS-like. Specify version of HEDIS used:	
Explain how HEDIS was modified:	Explain how HEDIS was modified:	Explain how HEDIS was modified:	
Other. Explain:	Other. Explain:	Other. Explain:	
HEDIS Version 2007	2008	Guer. Explain.	
Data Source:	Data Source:	Data Source:	
Administrative (claims data). Specify:	Administrative (claims data). Specify:	Administrative (claims data). Specify:	
Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). Specify:	
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:	
Other. Specify:	Other. Specify:	Other. Specify:	
	Data were provided by our vendor, Blue Cross Blue Shield of		
	Alabama.		
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	
Definition of denominator:	Definition of denominator:	Definition of denominator:	
Denominator includes CHIP population only.	Denominator includes CHIP population only.	□ Denominator includes CHIP population only.	
☐ Denominator includes CHIP and Medicaid (Title XIX).	☐ Denominator includes CHIP and Medicaid (Title XIX).	☐ Denominator includes CHIP and Medicaid (Title XIX).	
Definition of numerator: Enrollees ages 12-24 months and 25	Definition of numerator: Age 12-24 months and 25 months-6	Definition of numerator: Age 12-24 months and 25 months-6	
months - 6 years of age with at least one visit with a PCP in	years of age with at least one visit with a PCP in the	years of age with at least one visit with a PCP in the	
the measurement year, enrollees ages 7-11 and 12-19 years of	measurement year, 7-11 and 12-19 years of age with at least	measurement year, 7-11 and 12-19 years of age with at least	
age with at least one visit with a PCP in the measurement year	one visit with a PCP in the measurement year or in the year	one visit with a PCP in the measurement year or in the year	
or in the year prior to the measurement year. To count towards	prior to the measurement year. The visit must be with an	prior to the measurement year. The visit must be with an	
the measure, the visit must be with an identified PCP.	identified PCP.	identified PCP.	
Year of Data: 2007	Year of Data: 2008	Year of Data: 2009	
1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	1011 012 1111 2007	

FF	Y 2007	F	FY 2008		FFY 2009	
HEDIS Performance Measu	rement Data:	HEDIS Performance Measurement Data:		HEDIS Performance Me	HEDIS Performance Measurement Data:	
(If reporting with HEDIS/HE	DIS-like methodology)	(If reporting with HEDIS/H	EDIS-like methodology)	(If reporting with HEDIS/	HEDIS-like methodology)	
Percent with a PCP visit		Percent with a PCP visit		Percent with a PCP visit		
<u>12-24 months</u>	<u>7-11 years</u>	<u>12-24 months</u>	<u>7-11 years</u>	<u>12-24 months</u>	<u>7-11 years</u>	
Numerator: 492	Numerator: 7607	Numerator: 578	Numerator: 8062	Numerator: 550	Numerator: 8477	
Denominator: 515	Denominator: 8325	Denominator: 597	Denominator: 8781	Denominator: 571	Denominator: 9089	
Rate: 95.5	Rate: 91.4	Rate: 96.8	Rate: 91.8	Rate: 96.3	Rate: 93.3	
25 months-6 years	12-19 years	25 months-6 years	12-19 years	25 months-6 years	12-19 years	
Numerator: 5396	Numerator: 13246	Numerator: 6075	Numerator: 14217	Numerator: 5652	Numerator: 14478	
Denominator: 6147	Denominator: 15047	Denominator: 6723	Denominator: 15868	Denominator: 6281	Denominator: 16014	
Rate: 87.8	Rate: 88	Rate: 90.4	Rate: 89.6	Rate: 90	Rate: 90.4	
Additional notes on measure:		Additional notes on measure:		Additional notes on measi	ıre:	
Other Performance Measur	ement Data:	Other Performance Measu	urement Data:	Other Performance Mea	surement Data:	
(If reporting with another me	thodology)	(If reporting with another m	nethodology)	(If reporting with another methodology)		
Numerator:	0.00	Numerator:		Numerator:		
Denominator:		Denominator:		Denominator:		
Rate:		Rate:		Rate:		
Additional notes on measure:	otes on measure: Additional notes on measure: Additional notes on measure:		are:			

FFY 2007 FFY 2008 FFY 2009

Explanation of Progress:

How did your performance in 2009 compare with the Annual Performance Objective documented in your 2008 Annual Report? The rates for children ages 12-24 months and 25 months-6 years decreased slightly while the rate for children ages 7-11 years increased slightly and the rate for children ages 12-19 years did not significantly change.

What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? N/A

Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.

Annual Performance Objective for FFY 2010: Percent with a PCP visit:

12 - 24 months 7 - 11 years Rate: 97% Rate: 92%

Annual Performance Objective for FFY 2011: Percent with a PCP visit:

12 - 24 months 7 - 11 years Rate: 97% Rate: 92%

Annual Performance Objective for FFY 2012: Percent with a PCP visit:

12 - 24 months 7 - 11 years Rate: 97% Rate: 92%

Explain how these objectives were set: Based on historical data.

Other Comments on Measure:

SECTION IIB: ENROLLMENT AND UNINSURED DATA

1. The information in the table below is the Unduplicated Number of Children Ever Enrolled in CHIP in your State for the two most recent reporting periods. The enrollment numbers reported below should correspond to line 7 in your State's 4th quarter data report (submitted in October) in the CHIP Statistical Enrollment Data System (SEDS). The percent change column reflects the percent change in enrollment over the two-year period. If the percent change exceeds 10 percent (increase or decrease), please explain in letter A below any factors that may account for these changes (such as decreases due to elimination of outreach or increases due to program expansions). This information will be filled in automatically by CARTS through a link to SEDS. Please wait until you have an enrollment number from SEDS before you complete this response.

Program	FFY 2008	FFY 2009	Percent change FFY 2008-2009
CHIP Medicaid Expansion Program	0	0	
Separate Child Health Program	110821	110158	-0.6

A. Please explain any factors that may account for enrollment increases or decreases exceeding 10 percent. [7500]

N/A

2. The table below shows trends in the three-year averages for the number and rate of uninsured children in your State based on the Current Population Survey (CPS), along with the percent change between 1996-1998 and 2007-2008. Significant changes are denoted with an asterisk (*). If your state uses an alternate data source and/or methodology for measuring change in the number and/or rate of uninsured children, please explain in Question #3. CARTS will fill in this information automatically, but in the meantime, please refer to the CPS data attachment that was sent with the FFY 2009 Annual Report Template.

	Uninsured Children Under Age 19 Below 200 Percent of Poverty		Below 200 Pe	ildren Under Age 19 rcent of Poverty as a Children Under Age 19
Period	Number	Std. Error	Rate	Std. Error
1996 - 1998	115	22.4	10.5	2.0
1998 - 2000	86	19.1	7.5	1.6
2000 - 2002	82	14.3	6.9	1.2
2002 - 2004	66	12.9	5.7	1.1
2003 - 2005	48	11.4	4.2	1.0
2004 - 2006	46	11.0	4.0	1.0
2005 - 2007	51	12.0	4.4	1.0

fldQue2491	51	12.0	4.4	1.0
Percent change 1996-1998 vs. 2006-2008	-55.7%	NA	-58.1%	NA

A. Please explain any activities or factors that may account for increases or decreases in your number and/or rate of uninsured children. [7500]

There was no measureable change in the number and rate of uninsured children below 200% FPL. CHIP and Medicaid collaborate closely to enroll and retain participants. As a result, enrollment between both programs has substantially increased in the past 6 years.

- B. Please note any comments here concerning CPS data limitations that may affect the reliability or precision of these estimates. [7500]
- 3. Please indicate by checking the box below whether your State has an alternate data source and/or methodology for measuring the change in the number and/or rate of uninsured children.

Yes (please report your data in the table below)

No (skip to Question #4)

Please report your alternate data in the table below. Data are required for two or more points in time to demonstrate change (or lack of change). Please be as specific and detailed as possible about the method used to measure progress toward covering the uninsured.

Data source(s)	
Reporting period (2 or more	
points in time)	
Methodology	
Population (Please include ages	
and income levels)	
Sample sizes	
Number and/or rate for two or	
more points in time	
Statistical significance of results	

- A. Please explain why your State chose to adopt a different methodology to measure changes in the number and/or rate of uninsured children. [7500]
- B. What is your State's assessment of the reliability of the estimate? What are the limitations of the data or estimation methodology? (Provide a numerical range or confidence intervals if available.) [7500]
- C. What are the limitations of the data or estimation methodology? [7500]
- D. How does your State use this alternate data source in CHIP program planning? [7500]

4. How many children do you estimate have been enrolled in Medicaid as a result of CHIP outreach activities and enrollment simplification? Describe the data source and method used to derive this information [7500]

It is difficult to estimate the number of children enrolled in Medicaid due to CHIP outreach. All of the extensive outreach conducted through CHIP is targeted towards all uninsured children.

Families are encouraged to submit an application if they have uninsured children. Upon processing the application, the children are enrolled in the program for which they are eligible.

In FY 2009, CHIP referred approximately 42,000 children to Medicaid through the joint web application and the Automated Data Integration system.

SECTION IIC: STATE STRATEGIC OBJECTIVES AND PERFORMANCE GOALS

This subsection gathers information on your State's general strategic objectives, performance goals, performance measures and progress towards meeting goals, as specified in your CHIP State Plan. (If your goals reported in the annual report now differ from Section 9 of your CHIP state plan, please indicate how they differ in "Other Comments on Measure." Also, the state plan should be amended to reconcile these differences). The format of this section provides your State with an opportunity to track progress over time. This section contains templates for reporting performance measurement data for each of five categories of strategic objectives, related to:

- Reducing the number of uninsured children
- CHIP enrollment
- Medicaid enrollment
- Increasing access to care
- Use of preventative care (immunizations, well child care)

Please report performance measurement data for the three most recent years for which data are available (to the extent that data are available). In the first two columns, report data from the previous two years' annual reports (FFY 2007 and FFY 2008) will be populated with data from previously reported data in CARTS, enter data in these columns only if changes must be made. If you previously reported no data for either of those years, but you now have recent data available for them, please enter the data. In the third column, please report the most recent data available at the time you are submitting the current annual report (FFY 2009).

Note that the term *performance measure* is used differently in Section IIA versus IIC. In Section IIA, the term refers to the four core child health measures. In this section, the term is used more broadly, to refer to any data your State provides as evidence towards a particular goal within a strategic objective. For the purpose of this section, "objectives" refer to the five broad categories listed above, while "goals" are State-specific, and should be listed in the appropriate subsections within the space provided for each objective.

NOTES: Please do not reference attachments in this section. If details about a particular measure are located in an attachment, please summarize the relevant information from the attachment in the space provided for each measure.

In addition, please do not report the same data that were reported in Sections IIA or IIB. The intent of this section is to capture goals and measures that your State did not_report elsewhere in Section II.

Additional instructions for completing each row of the table are provided below.

Goal:

For each objective, space has been provided to report up to three goals. Use this section to provide a brief description of each goal you are reporting within a given strategic objective. All new goals should include a direction and a target. For clarification only, an <u>example</u> goal would be: "Increase (direction) by 5 percent (target) the number of CHIP beneficiaries who turned 13 years old during the measurement year who had a second dose of MMR, three hepatitis B vaccinations and one varicella vaccination by their 13th birthday."

Type of Goal:

For each goal you are reporting within a given strategic objective, please indicate the type of goal, as follows:

New/revised: Check this box if you have revised or added a goal. Please explain how and why
the goal was revised.

- <u>Continuing:</u> Check this box if the goal you are reporting is the same one you have reported in previous annual reports.
- <u>Discontinued:</u> Check this box if you have met your goal and/or are discontinuing a goal. Please explain why the goal was discontinued.

Status of Data Reported:

Please indicate the status of the data you are reporting for each goal, as follows:

- <u>Provisional:</u> Check this box if you are reporting performance measure data for a goal, but the data
 are currently being modified, verified, or may change in any other way before you finalize them for
 FFY 2009.
- Final: Check this box if the data you are reporting are considered final for FFY 2009.
- Same data as reported in a previous year's annual report: Check this box if the data you are reporting are the same data that your State reported for the goal in another annual report. Indicate in which year's annual report you previously reported the data.

Measurement Specification:

This section is included for only two of the objectives— objectives related to increasing access to care, and objectives related to use of preventative care—because these are the two objectives for which States may report using the HEDIS® measurement specification. In this section, for each goal, please indicate the measurement specification used to calculate your performance measure data (i.e., were the measures calculated using the HEDIS® specifications, HEDIS®-like specifications, or some other method unrelated to HEDIS®). If the measures were calculated using HEDIS® or HEDIS®-like specifications, please indicate which version was used (e.g., HEDIS® 2007). If using HEDIS®-like specifications, please explain how HEDIS® was modified.

Data Source:

For each performance measure, please indicate the source of data. The categories provided in this section vary by objective. For the objectives related to reducing the number of uninsured children and CHIP or Medicaid enrollment, please indicate whether you have used eligibility/enrollment data, survey data (specify the survey used), or other source (specify the other source). For the objectives related to access to care and use of preventative care, please indicate whether you used administrative data (claims) (specify the kind of administrative data used), hybrid data (claims and medical records) (specify how the two were used to create the data source), survey data (specify the survey used), or other source (specify the other source). In all cases, if another data source was used, please explain the source.

Definition of Population Included in Measure:

Please indicate the definition of the population included in the denominator for each measure (such as age, continuous enrollment, type of delivery system). Also provide a definition of the numerator (such as the number of visits required for inclusion, e.g., one or more visits in the past year).

For measures related to increasing access to care and use of preventative care, please also check one box to indicate whether the data are for the CHIP population only, or include both CHIP and Medicaid (Title XIX) children combined.

Year of Data:

Please report the year of data for each performance measure. The year (or months) should correspond to the *period in which enrollment or utilization took place*. Do *not* report the year in which data were collected for the measure, or the version of HEDIS® used to calculate the measure, both of which may be different from the period corresponding to enrollment or utilization of services.

Performance Measurement Data:

<u>Describe what is being measured</u>: Please provide a brief explanation of the information you intend to capture through the performance measure.

Numerator, Denominator, and Rate: Please report the numerators, denominators, and rates for each measure (or component). For the objectives related to increasing access to care and use of preventative care, the template provides two sections for entering the performance measurement data, depending on whether you are reporting using HEDIS® or HEDIS®-like methodology or a methodology other than HEDIS®. The form fields have been set up to facilitate entering numerators, denominators, and rates for each measure. If the form fields do not give you enough space to fully report on your measure, please use the "additional notes" section.

If you typically calculate separate rates for each health plan, report the aggregate state-level rate for each measure (or component). The preferred method is to calculate a "weighted rate" by summing the numerators and denominators across plans, and then deriving a single state-level rate based on the ratio of the numerator to the denominator. Alternatively, if numerators and denominators are not available, you may calculate an "unweighted average" by taking the mean rate across health plans.

Explanation of Progress:

The intent of this section is to allow your State to highlight progress and describe any quality improvement activities that may have contributed to your progress. Any quality improvement activity described should involve the CHIP program, benefit CHIP enrollees, and relate to the performance measure and your progress. An example of a quality improvement activity is a state-wide initiative to inform individual families directly of their children's immunization status with the goal of increasing immunization rates. CHIP would either be the primary lead or substantially involved in the project. If improvement has not occurred over time, this section can be used to discuss potential reasons for why progress was not seen and to describe future quality improvement plans. In this section, your State is also asked to set annual performance objectives for FFY 2010, 2011 and 2012. Based on your recent performance on the measure (from FFY 2007 through 2009), use a combination of expert opinion and "best guesses" to set objectives for the next three years. Please explain your rationale for setting these objectives. For example, if your rate has been increasing by 3 or 4 percentage points per year, you might project future increases at a similar rate. On the other hand, if your rate has been stable over time, you might set a target that projects a small increase over time. If the rate has been fluctuating over time, you might look more closely at the data to ensure that the fluctuations are not an artifact of the data or the methods used to construct a rate. You might set an initial target that is an average of the recent rates, with slight increases in subsequent years. In future annual reports, you will be asked to comment on how your actual performance compares to the objective your State set for the year, as well as any quality improvement activities that have helped or could help your State meet future objectives.

Other Comments on Measure:

Please use this section to provide any other comments on the measure, such as data limitations, plans to report on a measure in the future, or differences between performance measures reported here and those discussed in Section 9 of the CHIP state plan.

Objectives Related to Reducing the Number of Uninsured Children (Do not report data that was reported in Section IIB, Questions 2 and 3)

FFY 2007	FFY 2008	FFY 2009
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
The number of low-income uninsured children in AL will be	The number of low-income uninsured children will be	The number of low-income uninsured children will be
reduced by 1% each year until the number of low-income	maintained at less than or equal to 5% of all children in the	maintained at less than or equal to 5% of all children in the
uninsured children is equal to or less than 5% of children in	state.	state.
the state.		
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	☐ Continuing.
☐ Discontinued. <i>Explain</i> :	Discontinued. Explain:	☐ Discontinued. <i>Explain</i> :
	The goal to reduce the percentage of uninsured children to	
Ct. t. AD. t. D t. I	less than 5% was achieved in 2007.	C. A. D. D. A. D. D. A. D. D. A. D.
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
☐ Provisional. ☐ Final.	☐ Provisional. ☑ Final.	☐ Provisional. ☐ Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data	Eligibility/Enrollment data	Eligibility/Enrollment data
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
CPS Report Analysis 3 year averages (2005-2007)	CPS Report Analysis 3 year average 2005-2007 coverage	CPS Report Analysis 3 year average 2006-2008 (coverage
The specific state of the state		year)
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator: The number of children, less than	Definition of denominator: The number of children, less than	Definition of denominator: The number of children less than
19 years of age in AL (the CPS "Persons in Poverty	19 years of age in AL (the CPS "Persons in Poverty	19 years of age in Alabama in the "Persons in Poverty
Universe" data).	Universe") data.	Universe".
Chryerse data).	Chiverse) data.	Chiverse .
Definition of numerator: The number of children, less than 19	Definition of numerator: The number of children, less than 19	Definition of numerator: The number of children less than 19
years of age, at or below 200% FPL who are uninsured.	years of age, at or below 200% FPL who are uninsured.	years of age in Alabama in the "Persons in Poverty Universe"
		below 200% FPL who are uninsured.
Year of Data: 2007	Year of Data: 2008	Year of Data: 2009
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
The rate of decrease in the number of low-income uninsured	The percent of low-income uninsured children who are	The rate of decrease in the number of low-income uninsured
children who are potentially eligible for AL SCHIP or	potentially eligible for AL CHIP or Medicaid.	children who are potentially eligible for Alabama CHIP or
Medicaid.		Medicaid.
	Numerator: 51000	
Numerator: 46000	Denominator: 1165000	Numerator: 53000
Denominator: 1152000	Rate: 4.4	Denominator: 1187000
Rate: 4	A 11% 1	Rate: 4.5
A 1.1%;	Additional notes on measure:	A 44'4'1
Additional notes on measure:		Additional notes on measure:

FFY 2007	FFY 2008	FFY 2009
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2008 compare with the Annual Performance Objective documented in your 2007 Annual Report? Our goal to reduce the number of low-income uninsured children in AL by 1% each year until the number is equal to or less than 5% of the number of low-income children in the state was achieved in FY2006 and maintained in FY 2007.	How did your performance in 2008 compare with the Annual Performance Objective documented in your 2007 Annual Report? The percentage of uninsured children increased by 0.4% since FY 2007. However, the goal of having a rate of uninsured children less than or equal to 5% of those in the state was met.	How did your performance in 2009 compare with the Annual Performance Objective documented in your 2008 Annual Report? The percentage increased slightly but was still maintained at less than 5%.
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? Greater efficiency in application processing time and new program implementation activities which allow greater opportunity for application submissions.	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? CHIP piloted 3 activities in an effort to increase the number of children who renewed their ALL Kids coverage: (1) Telephone calls were made to families that had begun the renewal process but had not yet completed it; (2) A change in the premium notice was made to try to encourage families to pay in a more timely fashion; and, (3) A change in the renewal letter was made which stated more clearly the steps that families need to take in order to renew.	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? Please refer to outreach sections.
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2008: To reduce the number of low-income uninsured children in AL by 1% each year until the number is equal to or less than 5% of the number of low-income children in the state Annual Performance Objective for FFY 2009: To reduce the number of low-income uninsured children in AL by 1% each year until the number is equal to or less than 5% of the number of low-income children in the	Annual Performance Objective for FFY 2009: The number of low-income uninsured children in AL will be maintained at less than or equal to 5% of all children in the state. Annual Performance Objective for FFY 2010: The number of low-income uninsured children in AL will be maintained at less than or equal to 5% of all children in the state.	Annual Performance Objective for FFY 2010: The number of low-income uninsured children will be maintained at less than or equal to 5% of all children in the state. Annual Performance Objective for FFY 2011: The number of low-income uninsured children will be maintained at less than or equal to 5% of all children in the state.
Annual Performance Objective for FFY 2010: To reduce the number of low-income uninsured children in AL by 1% each year until the number is equal to or less than 5% of the number of low-income children in the state	Annual Performance Objective for FFY 2011: The number of low-income uninsured children in AL will be maintained at less than or equal to 5% of all children in the state.	Annual Performance Objective for FFY 2012: The number of low-income uninsured children will be maintained at less than or equal to 5% of all children in the state.
Explain how these objectives were set: The objectives were based on historical data.	Explain how these objectives were set: Objectives were based on historical data.	Explain how these objectives were set: Based on historical data.
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Reducing the Number of Uninsured Children (Do not report data that was reported in Section IIB, Questions 2 and 3) (Continued)

FFY 2007	FFY 2008	FFY 2009
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
Based on a sample, the percentage ALL Kids applicants,	Based on a sample, the percentage ALL Kids applicants,	Goal #2 was discontinued as mentioned in the FY2008
whose applications are referred from ALL Kids to Medicaid,	whose applications are referred from ALL Kids to Medicaid,	Annual Report
and who ultimately become enrolled in Medicaid will be at	and who ultimately become enrolled in Medicaid will be at	
least 40%.	least 40%.	
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	○ Continuing.	Continuing.
Discontinued. Explain:	☐ Discontinued. <i>Explain</i> :	☐ Discontinued. <i>Explain</i> :
The process for obtaining this data was set up in FY 2006 so		
that we could report this data beginning FY 2007.	Contract to the contract to th	Control of the contro
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Final.	Final.	Final.
☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously	Same data as reported in a previous year's annual report. Specify year of annual report in which data previously	☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data	Eligibility/Enrollment data	Eligibility/Enrollment data
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	☐ Survey data: Specify:	Other. Specify:
A sample of applicants that were referred to Medicaid was	A sample of applicants that were referred to Medicaid was	
reviewed to determine how many were subsequently enrolled	reviewed to determine how many were subsequently enrolled	
in Medicaid. The data in the sample reflect a 3 month lag	in Medicaid. The data in the sample reflect a 3 month lag	
period from the month the sample is drawn. For example, for	period from the month the sample is drawn. For example, for	
the October 2006 file, data reflect July 2006. Therefore, data	the January 2008 file, data reflect Octover 2007. Therefore,	
prepared for this report reflect a sample period from July	data prepared for this report frelect a sample period from Oct.	
2006 to June 2007.	2007 - Feb. 2008.	
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator: The denominator represents the	Definition of denominator: The denominator represents the	Definition of denominator:
number of applicants in annual sample who were referred to	number of applicants who were referred to Medicaid	
Medicaid. (150 applicants x 12 months = 1800 applicants)	(150*5=750).	Definition of numerator:
Definition of numerator: The numerator represents the	Definition of numerator: The numerator represents the	
number of applicants in annual sample referred to Medicaid	number of applicants referred to Medicaid that enrolled in the	
that enrolled in the program.	program.	
Year of Data: 2007	Year of Data: 2008	Year of Data:
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
The degree to which referrals made by the ALL Kids	The degree to which referrals made by the ALL Kids	
eligibility staff to the Medicaid Agency are ultimately	eligibility staff to the Medicaid Agency are ultimately	
enrolled in Medicaid.	enrolled in Medicaid.	Numerator:

FFY 2007	FFY 2008	FFY 2009
		Denominator:
Numerator: 809	Numerator: 314	Rate:
Denominator: 1800	Denominator: 750	
Rate: 44.9	Rate: 41.9	Additional notes on measure:
Additional notes on measure:	Additional notes on measure:	
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2007 compare with the Annual Performance Objective documented in your 2006 Annual Report? The data in 2007 establish the baseline for this objective.	How did your performance in 2008 compare with the Annual Performance Objective documented in your 2007 Annual Report? The percentage of applicants referred to Medicaid from ALL Kids who ultimately enrolled in Medicaid slightly decreased in FY 2008 from FY 2007.	How did your performance in 2009 compare with the Annual Performance Objective documented in your 2008 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2008: Based on a sample, the percentage ALL Kids applicants, whose applications are referred from ALL Kids to Medicaid, and who ultimately become enrolled in Medicaid will be at least 40%. Annual Performance Objective for FFY 2009: Based on a sample, the percentage ALL Kids applicants, whose applications are referred from ALL Kids to Medicaid, and who ultimately become enrolled in Medicaid will be at least 40%.	Annual Performance Objective for FFY 2009: This goal will be discontinued after FY 2008 as an annual goal. The status of this goal may be reviewed in the future but not as an annual activity. Annual Performance Objective for FFY 2010: This goal will be discontinued after FY 2008 as an annual goal. The status of this goal may be reviewed in the future but not as an annual activity.	Annual Performance Objective for FFY 2010: Annual Performance Objective for FFY 2011:
Annual Performance Objective for FFY 2010: Based on a sample, the percentage ALL Kids applicants, whose applications are referred from ALL Kids to Medicaid, and who ultimately become enrolled in Medicaid will be at least 40%.	Annual Performance Objective for FFY 2011: This goal will be discontinued after FY 2008 as an annual goal. The status of this goal may be reviewed in the future but not as an annual activity.	Annual Performance Objective for FFY 2012: Explain how these objectives were set:
Explain how these objectives were set: Based on baseline data.	Explain how these objectives were set: N/A	
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Reducing the Number of Uninsured Children (Do not report data that was reported in Section IIB, Questions 2 and 3) (Continued)

FFY 2007	FFY 2008	FFY 2009
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
☐ Continuing. ☐ Discontinued. Explain:	☐ Continuing. ☐ Discontinued. Explain:	☐ Continuing. ☐ Discontinued. <i>Explain</i> :
Discontinued. Explain.	Discontinued. Explain.	☐ Discontinued. Explain.
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported: Data Source:	reported: Data Source:	reported: Data Source:
Eligibility/Enrollment data	Eligibility/Enrollment data	Eligibility/Enrollment data
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Year of Data:	Year of Data:	Year of Data:
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2007 compare with the Annual Performance Objective documented in your 2006 Annual Report?	How did your performance in 2008 compare with the Annual Performance Objective documented in your 2007 Annual Report?	How did your performance in 2009 compare with the Annual Performance Objective documented in your 2008 Annual Report?

FFY 2007	FFY 2008	FFY 2009
What quality improvement activities that involve the	What quality improvement activities that involve the	What quality improvement activities that involve the
CHIP program and benefit CHIP enrollees help	CHIP program and benefit CHIP enrollees help	CHIP program and benefit CHIP enrollees help
enhance your ability to report on this measure,	enhance your ability to report on this measure,	enhance your ability to report on this measure,
improve your results for this measure, or make	improve your results for this measure, or make	improve your results for this measure, or make
progress toward your goal?	progress toward your goal?	progress toward your goal?
Please indicate how CMS might be of assistance in	Please indicate how CMS might be of assistance in	Please indicate how CMS might be of assistance in
improving the completeness or accuracy of your	improving the completeness or accuracy of your	improving the completeness or accuracy of your
reporting of the data.	reporting of the data.	reporting of the data.
Annual Performance Objective for FFY 2008:	Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2010:
Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2010:	Annual Performance Objective for FFY 2011:
Annual Performance Objective for FFY 2010:	Annual Performance Objective for FFY 2011:	Annual Performance Objective for FFY 2012:
Annual Performance Objective for 11 1 2010.	Timudi I citorindice Osjective ivi I I I 2011.	Timum I offormance Objective for 11 1 2012.
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to CHIP Enrollment

FFY 2007	FFY 2008	FFY 2009
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
The percentage of eligible renewal applicants who return a	The percentage of eligible renewal applicants who return a	The percentage of enrollees who do not renew their
renewal form, but who do not renew their ALL Kids	renewal form, but who do not renew their ALL Kids	children's ALL Kids coverage due to a financial barrier
coverage due to a financial barrier (owing past premiums)	coverage due to a financial barrier (owing past premiums)	(owing past premiums) will not be more than 3% annually.
will not be more than 3 %.	will not be more than 3%.	
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
☐ Discontinued. <i>Explain</i> :	☐ Discontinued. <i>Explain</i> :	☐ Discontinued. <i>Explain</i> :
The goal itself was revised to accurately depict the data	The core of the goal remained the same but the wording was	The core of the goal remained the same but the wording was
collection methodology.	refined in order to better encapsulate its real meaning.	refined in order to better encapsulate its real meaning.
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Final.	⊠ Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
☑ Other. <i>Specify</i> : Administrative data	☐ Other. <i>Specify</i> : Administrative data	☐ Other. <i>Specify</i> : Administrative data.
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator: The number of ALL Kids	Definition of denominator: The number of ALL Kids	Definition of denominator: The number of ALL Kids
enrollees who were due to renew.	enrollees who were due to renew.	enrollees who are due to renew and return a renewal form.
chronices who were due to renew.	emonees who were due to renew.	chronices who are due to renew and return a renewar form.
Definition of numerator: The number of ALL Kids enrollees	Definition of numerator: The number of ALL Kids enrollees	Definition of numerator: The number of ALL Kids enrollees
who returned the renewal form and were eligible for ALL	who returned the renewal form and were eligible for ALL	who returned the renewal form and were eligible for ALL
Kids but who disenrolled for non-payment of premium.	Kids who disenrolled for non-payment of premium.	Kids but who did not renew for non-payment of premium.
	1 7 1	1 3 1
Year of Data: 2007	Year of Data: 2008	Year of Data: 2009
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
(See description of Goal #1)	The magnitude to which financial barriers prohibit renewal in	The magnitude to which financial barriers prohibit renewal in
	ALL Kids.	ALL Kids.
Numerator: 2066		
Denominator: 64104	Numerator: 1865	Numerator: 1855
Rate: 3.2	Denominator: 67384	Denominator: 56000
	Rate: 2.8	Rate: 3.3
Additional notes on measure:		
	Additional notes on measure:	Additional notes on measure:

FFY 2007	FFY 2008	FFY 2009
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2007 compare with the Annual Performance Objective documented in your 2006 Annual Report? Performance remained the same.	How did your performance in 2008 compare with the Annual Performance Objective documented in your 2007 Annual Report? The rate for non-payment of premium of payment for enrollees who did not renew decreased by 0.4% since FY 2007.	How did your performance in 2009 compare with the Annual Performance Objective documented in your 2008 Annual Report? The population's denominator has been changed since last year to only include those ALL Kids enrollees who attempted to renew. Therefore, this year's rate is not comparable to the 2008 rate, but will be used as a baseline for future comparison.
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? No	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? During FY 2008, CHIP piloted 2 activities aimed at positively impacting this goal: (1) A change in the premium notice was made to try to encourage families to pay in a more timely fashion; and, (2) A change in the renewal letter was made which stated more clearly the steps that families need to take in order to renew.	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? The program has changed its premium balance notices to look more like invoices. It is hoped that this change will encourage parents to pay the premiums.
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2008: The percentage of eligible renewal applicants who return a renewal form, but who do not renew their ALL Kids coverage due to a financial barrier (owing past premiums) will not be more than 3 %. Annual Performance Objective for FFY 2009: The percentage of eligible renewal applicants who return a renewal form, but who do not renew their ALL Kids coverage due to a financial barrier (owing past premiums) will not be more than 3 %. Annual Performance Objective for FFY 2010: The percentage of eligible renewal applicants who return a renewal form, but who do not renew their ALL Kids coverage due to a financial barrier (owing past premiums) will not be more than 3 %.	Annual Performance Objective for FFY 2009: The percentage of eligible renewal applicants who return a renewal form, but who do not renew their ALL Kids coverage due to a financial barrier (owing past premiums) will not be more than 3%. Annual Performance Objective for FFY 2010: The percentage of eligible renewal applicants who return a renewal form, but who do not renew their ALL Kids coverage due to a financial barrier (owing past premiums) will not be more than 3%. Annual Performance Objective for FFY 2011: The percentage of eligible renewal applicants who return a renewal form, but who do not renew their ALL Kids coverage due to a financial barrier (owing past premiums) will not be more than 3%.	Annual Performance Objective for FFY 2010: The percentage of eligible renewal applicants who return a renewal form, but who do not renew their ALL Kids coverage due to a financial barrier (owing past premiums) will not be more than 3%. Annual Performance Objective for FFY 2011: The percentage of eligible renewal applicants who return a renewal form, but who do not renew their ALL Kids coverage due to a financial barrier (owing past premiums) will not be more than 3%. Annual Performance Objective for FFY 2012: The percentage of eligible renewal applicants who return a renewal form, but who do not renew their ALL Kids coverage due to a financial barrier (owing past premiums) will not be more than 3%.
Explain how these objectives were set: Based on historical data	Explain how these objectives were set: Based on historical data.	Explain how these objectives were set: Based on historical data.
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to CHIP Enrollment (Continued)

FFY 2007	FFY 2008	FFY 2009
Goal #2 (Describe) A higher percentage of families with ALL Kids enrolled child(ren) report that financial barriers to accessing care have been reduced since enrollment in ALL Kids in comparison to the time before enrollment in ALL Kids.	Goal #2 (Describe) A higher percentage of families with ALL Kids enrolled child(ren) report that financial barriers to accessing care have been reduced since enrollment in ALL Kids in comparison to the time before enrollment in ALL Kids.	Goal #2 (Describe) The percentage of low-income children in the ALL Kids income eligibility range who are uninsured will be equal to or less than 6%.
Type of Goal: ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:	Type of Goal: ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:	Type of Goal: New/revised. Explain: Continuing. Discontinued. Explain:
Status of Data Reported: ☐ Provisional. ☐ Final. ☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported: Data Source: ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify:	Status of Data Reported: ☐ Provisional. ☐ Final. ☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported: Data Source: ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify:	Status of Data Reported: ☐ Provisional. ☐ Final. ☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported: Data Source: ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify: ☐ CPS Report Analysis 3 year average 2006-2008 (coverage year).
Definition of Population Included in the Measure: Definition of denominator: Enrollees who completed the applicable questions on the New Enrollees Survey and Continuous Enrollees Survey Definition of numerator: Enrollee who report on the New Enrollees Survey and on the Continuous Enrollees Survey financial barriers to accessing care since enrollment in ALL Kids	Definition of Population Included in the Measure: Definition of denominator: Enrollees who completed the applicable questions on the New Enrollees Survey and Continuous Enrollees Survey. Definition of numerator: Enrollees who report on the New Enrollees Survey and on the Continuous Enrollees Survey financial barriers to accessing care since enrollment in ALL Kids	Definition of Population Included in the Measure: Definition of denominator: The number of children less than 19 years of age in Alabama in the "Persons in Poverty Universe" who are 100% to below 200% FPL. Definition of numerator: The number of children less than 19 years of age in Alabama in the "Persons in Poverty Universe" who are 100% to below 200% FPL and uninsured.
Year of Data: 2007	Year of Data: 2008	Year of Data: 2009

FFY 2007	FFY 2008	FFY 2009
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
The number of enrollees who report financial barriers to	The number of enrollees who report financial barriers to	The percentage of low-income uninsured children who are
accessing care since enrollment in ALL Kids in comparison	accessing care since enrollment in ALL Kids in comparison	potentially eligible for Alabama CHIP (children with family
to their experience before enrollment.	to their experience before enrollment.	incomes between 100% FPL -200% FPL).
Numerator:	Numerator: 18	N.,
Numerator: Denominator:	Denominator: 20	Numerator: 16000 Denominator: 243000
Rate:	Rate: 90	Rate: 6.6
Rate.	Rate. 70	Rate. 0.0
Additional notes on measure: Before enrollment, 20% of the	Additional notes on measure: Before enrollment, 20%	Additional notes on measure:
families reported that they could not afford care. After	(63/312) of the families reported that they could not afford	
enrollment only 1.8% reported that they could not afford	care. After enrollment 2% (7/447) reported that they could	
care. This reflects an 18.2% improvement in affordability of	not afford care. This reflects a 90% reduction in non-	
health care.	affordability of health care.	
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2007 compare with the	How did your performance in 2008 compare with the	How did your performance in 2009 compare with the
Annual Performance Objective documented in your	Annual Performance Objective documented in your	Annual Performance Objective documented in your
2006 Annual Report? The percentage of families with	2007 Annual Report? The percentage of families with	2008 Annual Report? No comparison is available. The
ALL Kids enrolled children who report financial barriers	ALL Kids enrolled children who report financial barriers	goal is new and will be used as a baseline for
to accessing care since enrollment in ALL Kids in	to accessing care since enrollment in ALL Kids in	comparison in future years.
comparison to their experience before enrollment was	comparison to their experience before enrollment was	
reduced further in 2007 than in 2006.	reduced further in 2008 than in 2007.	
What quality improvement activities that involve the	What quality improvement activities that involve the	What quality improvement activities that involve the
CHIP program and benefit CHIP enrollees help	CHIP program and benefit CHIP enrollees help	CHIP program and benefit CHIP enrollees help
enhance your ability to report on this measure,	enhance your ability to report on this measure,	enhance your ability to report on this measure,
improve your results for this measure, or make	improve your results for this measure, or make	improve your results for this measure, or make
progress toward your goal?	progress toward your goal?	progress toward your goal? Please see sections
		detailing changes in outreach.
Please indicate how CMS might be of assistance in	Please indicate how CMS might be of assistance in	Please indicate how CMS might be of assistance in
improving the completeness or accuracy of your	improving the completeness or accuracy of your	improving the completeness or accuracy of your
reporting of the data.	reporting of the data.	reporting of the data.
Annual Performance Objective for FFY 2008: A	Annual Performance Objective for FFY 2009: This	Annual Performance Objective for FFY 2010: The
higher percentage of families with ALL Kids enrolled	goal is being discontinued.	percentage of low-income children in the ALL Kids
child(ren) report that financial barriers to accessing care	Annual Performance Objective for FFY 2010: This	income eligibility range who are uninsured will be equal
have been reduced since enrollment in ALL Kids in	goal is being discontinued.	to or less than 6%.
comparison to the time before enrollment in ALL Kids.		Annual Performance Objective for FFY 2011: The
Annual Performance Objective for FFY 2009: A		percentage of low-income children in the ALL Kids
higher percentage of families with ALL Kids enrolled		income eligibility range who are uninsured will be equal
child(ren) report that financial barriers to accessing care		to or less than 6%.
have been reduced since enrollment in ALL Kids in comparison to the time before enrollment in ALL Kids.		
comparison to the time before enrollment in ALL Kids.		l l

FFY 2007	FFY 2008	FFY 2009
Annual Performance Objective for FFY 2010: A	Annual Performance Objective for FFY 2011: This	Annual Performance Objective for FFY 2012: The
higher percentage of families with ALL Kids enrolled	goal is being discontinued.	percentage of low-income children in the ALL Kids
child(ren) report that financial barriers to accessing care		income eligibility range who are uninsured will be equal
have been reduced since enrollment in ALL Kids in	Explain how these objectives were set:	to or less than 6%.
comparison to the time before enrollment in ALL Kids.		
		Explain how these objectives were set: Based on
Explain how these objectives were set: Based on		historical data.
historical data.		
Other Comments on Measure:	Other Comments on Measure: The information by which	Other Comments on Measure:
	this goal was measured was derived from the New and	
	Continuous Enrollee Surveys. Because the New, Continuous,	
	and Adolescent Supplement surveys have yielded the same	
	positive information since their inception, these surveys are	
	being discontinued in favor of the the development of new	
	surveys to be conducted by the third party insurance vendor.	
	It is anticipated that new goals will be developed for this	
	objective.	

Objectives Related to CHIP Enrollment (Continued)

FFY 2007	FFY 2008	FFY 2009
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
Type of Goal: New/revised. Explain: Continuing. Discontinued. Explain:	Type of Goal: New/revised. Explain: Continuing. Discontinued. Explain:	Type of Goal: New/revised. Explain: Continuing. Discontinued. Explain:
Status of Data Reported: Provisional. Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	Status of Data Reported: Provisional. Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	Status of Data Reported: Provisional. Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:
Data Source: ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify:	Data Source: ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify:	Data Source: ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Year of Data:	Year of Data:	Year of Data:
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2007 compare with the Annual Performance Objective documented in your 2006 Annual Report?	How did your performance in 2008 compare with the Annual Performance Objective documented in your 2007 Annual Report?	How did your performance in 2009 compare with the Annual Performance Objective documented in your 2008 Annual Report?

FFY 2007	FFY 2008	FFY 2009
What quality improvement activities that involve the	What quality improvement activities that involve the	What quality improvement activities that involve the
CHIP program and benefit CHIP enrollees help	CHIP program and benefit CHIP enrollees help	CHIP program and benefit CHIP enrollees help
enhance your ability to report on this measure,	enhance your ability to report on this measure,	enhance your ability to report on this measure,
improve your results for this measure, or make progress toward your goal?	improve your results for this measure, or make progress toward your goal?	improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2008:	Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2010:
Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2010:	Annual Performance Objective for FFY 2011:
Annual Performance Objective for FFY 2010:	Annual Performance Objective for FFY 2011:	Annual Performance Objective for FFY 2012:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Medicaid Enrollment

FFY 2007	FFY 2008	FFY 2009
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
The percentage of Medicaid eligible but uninsured children	The percentage of Medicaid eligible but uninsured children	The percentage of children in the Alabama Medicaid income
will be less than 5%.	will be less than 5%.	eligibility range (below 100% FPL) who are uninsured will
		be equal to or less than 15%.
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
☐ Continuing. ☐ Discontinued. <i>Explain</i> :	☐ Continuing. ☐ Discontinued. Explain:	☐ Continuing. ☐ Discontinued. <i>Explain</i> :
☐ Discontinued. Explain.	Discontinued. Explain:	☐ Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Final.	Final.	☐ Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	☑ Other. Specify:	☑ Other. <i>Specify</i> :
Medicaid data; CPS Data Report 3 year analysis (2005-2007_	CPS Data Report 3 year analysis (2006-2008)	CPS Data Report 3 year analysis 2006-2008 (coverage year).
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator: The number of children, less than	Definition of denominator: The number of children, less than	Definition of denominator: The number of children less than
19 years of age in the "Persons in Poverty Universe" in CPS	19 years of age in the "Persons in Poverty Universe" in CPS	19 years of age in the "Persons in Poverty Universe" who are
data.	data.	below 100% FPL.
Definition of numerator: The number of uninsured children	Definition of numerator: The number of uninsured children	Definition of numerator: The number of uninsured children
under 19 years of age who are at or below 100% FPL.	under 19 years of age who are at or below 100%FPL.	under 19 years of age in the "Persons in Poverty Universe"
		who are below 100% FPL.
Year of Data: 2007	Year of Data: 2008	Year of Data: 2009
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
The number of children who are potentially eligible for	The number of children who are potentially eligible for	The percentage of children within Alabama Medicaid income
Medicaid insurance but who are uninsured.	Medicaid insurance but who are uninsured.	eligibility limits who are uninsured.
Numerator: 30000	Numerator: 38000	Numerator: 37000
Denominator: 1152000	Denominator: 1165000	Denominator: 256000
Rate: 2.6	Rate: 3.3	Rate: 14.5
		1
Additional notes on measure: As stated last year, the measure	Additional notes on measure: As stated over the last two	Additional notes on measure:
will be reviewed annually and that the target percentage may	years, the measure will be reviewed annually and the the	
be revised.	target may be revised.	

FFY 2007	FFY 2008	FFY 2009
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2007 compare with the Annual Performance Objective documented in your 2006 Annual Report? A comparison cannot be made because a different methodology was used.	How did your performance in 2008 compare with the Annual Performance Objective documented in your 2007 Annual Report? The rate of children who were potentially eligible for Medicaid insurance but who were uninsured increased by 0.7% since FY 2007, however, the goal to remain below 5% was maintained.	How did your performance in 2009 compare with the Annual Performance Objective documented in your 2008 Annual Report? Due to the revision of this year's goal, no comparison is available.
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? Please see sections related to changes in outreach.
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2008: The percentage of Medicaid eligible but uninsured children will be less than 5%. Annual Performance Objective for FFY 2009: The percentage of Medicaid eligible but uninsured children will be less than 5%. Annual Performance Objective for FFY 2010: The percentage of Medicaid eligible but uninsured children will be less than 5%.	Annual Performance Objective for FFY 2009: The percentage of Medicaid eligible but uninsured children will be less than 5%. Annual Performance Objective for FFY 2010: The percentage of Medicaid eligible but uninsured children will be less than 5%. Annual Performance Objective for FFY 2011: The percentage of Medicaid eligible but uninsured children will be less than 5%.	Annual Performance Objective for FFY 2010: The percentage of Medicaid eligible but uninsured children will be less than or equal to 15%. Annual Performance Objective for FFY 2011: The percentage of Medicaid eligible but uninsured children will be less than or equal to 15%. Annual Performance Objective for FFY 2012: The percentage of Medicaid eligible but uninsured children will be less than or equal to 15%.
Explain how these objectives were set: Based on historical data	Explain how these objectives were set: Based on historical data.	Explain how these objectives were set: Based on historical data.
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Medicaid Enrollment (Continued)

FFY 2007	FFY 2008	FFY 2009
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. <i>Explain</i> :	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
_ '	_ '	_ '
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
☐ Eligibility/Enrollment data.	☐ Eligibility/Enrollment data.	☐ Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. <i>Specify</i> :	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Year of Data:	Year of Data:	Year of Data:
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
N	N	N
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
F	F	
How did your performance in 2007 compare with the Annual Performance Objective documented in your 2006 Annual Report?	How did your performance in 2008 compare with the Annual Performance Objective documented in your 2007 Annual Report?	How did your performance in 2009 compare with the Annual Performance Objective documented in your 2008 Annual Report?
1	1	

FFY 2007	FFY 2008	FFY 2009
What quality improvement activities that involve the	What quality improvement activities that involve the	What quality improvement activities that involve the
CHIP program and benefit CHIP enrollees help	CHIP program and benefit CHIP enrollees help	CHIP program and benefit CHIP enrollees help
enhance your ability to report on this measure,	enhance your ability to report on this measure,	enhance your ability to report on this measure,
improve your results for this measure, or make progress toward your goal?	improve your results for this measure, or make progress toward your goal?	improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2008: Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2009: Annual Performance Objective for FFY 2010:	Annual Performance Objective for FFY 2010: Annual Performance Objective for FFY 2011:
Annual Performance Objective for FFY 2010:	Annual Performance Objective for FFY 2011:	Annual Performance Objective for FFY 2012:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Medicaid Enrollment (Continued)

FFY 2007	FFY 2008	FFY 2009
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
Type of Goal: ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:	Type of Goal: New/revised. Explain: Continuing. Discontinued. Explain:	Type of Goal: ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:
Status of Data Reported: Provisional. Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	Status of Data Reported: Provisional. Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	Status of Data Reported: Provisional. Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:
Data Source: ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify:	Data Source: ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify:	Data Source: ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Year of Data:	Year of Data:	Year of Data:
Performance Measurement Data: Described what is being measured:	Performance Measurement Data: Described what is being measured:	Performance Measurement Data: Described what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2007 compare with the Annual Performance Objective documented in your 2006 Annual Report?	How did your performance in 2008 compare with the Annual Performance Objective documented in your 2007 Annual Report?	How did your performance in 2009 compare with the Annual Performance Objective documented in your 2008 Annual Report?

FFY 2007	FFY 2008	FFY 2009
What quality improvement activities that involve the	What quality improvement activities that involve the	What quality improvement activities that involve the
CHIP program and benefit CHIP enrollees help	CHIP program and benefit CHIP enrollees help	CHIP program and benefit CHIP enrollees help
enhance your ability to report on this measure,	enhance your ability to report on this measure,	enhance your ability to report on this measure,
improve your results for this measure, or make progress toward your goal?	improve your results for this measure, or make progress toward your goal?	improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2008: Annual Performance Objective for FFY 2009: Annual Performance Objective for FFY 2010:	Annual Performance Objective for FFY 2009: Annual Performance Objective for FFY 2010: Annual Performance Objective for FFY 2011:	Annual Performance Objective for FFY 2010: Annual Performance Objective for FFY 2011: Annual Performance Objective for FFY 2012:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Increasing Access to Care (Usual Source of Care, Unmet Need)

FFY 2007	FFY 2008	FFY 2009
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
A higher percentage of families report that their ALL Kids	A higher percentage of families report that their ALL Kids	At least 95% of ALL Kids families report satisfaction with
enrolled child(ren) will have a usual source of care since	enrolled child(ren) will have a usual source of care since	the availability of physicians.
enrollment in ALL Kids than before enrollment in ALL Kids.	enrollment in ALL Kids than before enrollment in ALL Kids.	
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. <i>Explain</i> :
Continuing.	☐ Continuing.	Continuing.
☐ Discontinued. <i>Explain</i> :	☐ Discontinued. <i>Explain</i> :	Discontinued. Explain:
		The old measure was discontinued because the data source
		was discontinued. This measure is based on a new data source.
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
☐ Final.	☐ Final.	☐ Final.
☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:
HEDIS-like. Specify version of HEDIS used:	HEDIS-like. Specify version of HEDIS used:	☐HEDIS-like. Specify version of HEDIS used:
Explain how HEDIS was modified:	Explain how HEDIS was modified:	Explain how HEDIS was modified:
⊠Other. Explain:	☑Other. Explain:	Other. Explain:
This is a state-defined goal.	This is a state-defined goal.	D-4- C
Data Source: Administrative (claims data).	Data Source: ☐ Administrative (claims data).	Data Source: ☐ Administrative (claims data).
Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	Hybrid (claims and medical record data).
Survey data. <i>Specify</i> :	Survey data. Specify:	Survey data. <i>Specify</i> :
Other. Specify:	Other. Specify:	Other. Specify:
Guier. speedy.	Data was retrieved from the New Enrollee and Continuing	Conducted by Blue Cross Blue Shield of Alabama
	Enrollee surveys.	
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Denominator includes CHIP population only.	Denominator includes CHIP population only.	Denominator includes CHIP population only.
Denominator includes CHIP and Medicaid (Title XIX).	☐ Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).
Definition of numerator: The number of families surveyed	Definition of numerator: The number of families surveyed	Definition of numerator: The number of families surveyed
who answered relevant questions on the New Enrollee survey	who answered relevant questionson the New Enrollee survey	who answered relevant questions on the BCBSAL Customer
with answers on the Continuous Enrollee survey.	eith answers on the Continuous Enrollee survey.	satisfaction survey indicating that they were satisfied and very satisfied.
Year of Data: 2007	Year of Data: 2008	Year of Data: 2009
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:

FFY 2007	FFY 2008	FFY 2009
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Other Performance Measurement Data: (If reporting with another methodology)	Other Performance Measurement Data: (If reporting with another methodology)	Other Performance Measurement Data: (If reporting with another methodology)
Numerator:	Numerator: 11	Numerator:
Denominator:	Denominator: 92	Denominator:
Rate:	Rate: 12	Rate:
Additional notes on measure: The results of the New Enrollees Survey show that before enrollment in ALL Kids, 80% of the children/families said that the child had one provider that was usually seen for routine care. According to the Continuous Enrollee Survey, after enrollment in ALL Kids, 91% of the children/families said that the child had one provider that was usually seen for routine care.	Additional notes on measure: The results of the New Enrollee survey show that before enrollment in ALL Kids, 81% (253/312)) of the children/families said that the child had one provider that was usually seen for routine care. According to the Continuous Enrollee Survey, after enrollment in ALL Kids, 92% (410/447) of the children/families said that the child had one provider that was usually seen for routine care.	Additional notes on measure:
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2007 compare with the Annual Performance Objective documented in your 2006 Annual Report? In comparison to 2006, there was less of an improvement observed. However, survey data in 2007 did show that a higher number of new enrollees had a usual source of care prior to enrolling in ALL Kids. What quality improvement activities that involve the	How did your performance in 2008 compare with the Annual Performance Objective documented in your 2007 Annual Report? In 2008, there was a 12% improvement in the number of families that reported a usual source of care after enrollment in ALL Kids than before. In 2007, there was an 11% improvement in this measure. In comparison, 1% more families reported a usual source of care in 2008 than did in 2007.	How did your performance in 2009 compare with the Annual Performance Objective documented in your 2008 Annual Report? Due to the revision of this year's goal, no comparison is available. This performance measure indicates the percentage of ALL Kids families who are satisfied with the availability of physicians. Numerator: 897; Denominator: 899; Rate: 97.78%
CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? No Please indicate how CMS might be of assistance in	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? N/A

FFY 2007	FFY 2008	FFY 2009
improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2008: A		
higher percentage of families report that their ALL Kids enrolled child(ren) will have a usual source of care since enrollment in ALL Kids than before enrollment in ALL Kids Annual Performance Objective for FFY 2009: A higher percentage of families report that their ALL Kids enrolled child(ren) will have a usual source of care since enrollment in ALL Kids than before enrollment in ALL Kids Annual Performance Objective for FFY 2010: A	Annual Performance Objective for FFY 2009: A higher percentage of families report that their ALL Kids enrolled child(ren) will have a usual source of care since enrollment in ALL Kids than before enrollment in ALL Kids. Annual Performance Objective for FFY 2010: A higher percentage of families report that their ALL Kids enrolled child(ren) will have a usual source of care since enrollment in ALL Kids than before enrollment in ALL Kids.	Annual Performance Objective for FFY 2010: At least 95% of ALL Kids families report satisfaction with the availability of physicians. Annual Performance Objective for FFY 2011: At least 95% of ALL Kids families report satisfaction with the availability of physicians.
higher percentage of families report that their ALL	Annual Performance Objective for FFY 2011: A	Annual Performance Objective for FFY 2012: At
Kids enrolled child(ren) will have a usual source of care since enrollment in ALL Kids than before enrollment in ALL Kids	higher percentage of families report that their ALL Kids enrolled child(ren) will have a usual source of care since enrollment in ALL Kids than before	least 95% of ALL Kids families report satisfaction with the availability of physicians.
	enrollment in ALL Kids.	Explain how these objectives were set: Based on
Explain how these objectives were set: Historical data		historical data.
	Explain how these objectives were set:	
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Increasing Access to Care (Usual Source of Care, Unmet Need) (Continued)

FFY 2007	FFY 2008	FFY 2009
Goal #2 (Describe) A lower percentage of families report that their ALL Kids enrolled child(ren) have used a hospital emergency room since enrollment in ALL Kids than before enrollment in ALL Kids.	Goal #2 (Describe) A lower percentage of families report that their ALL Kids enrolled child(ren) have used a hospital emergency room since enrollment in ALL Kids than before enrollment in ALL Kids.	Goal #2 (Describe) At least 95% of ALL Kids families report satisfaction with the availability of specialty physicians.
Type of Goal: ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:	Type of Goal: ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:	Type of Goal: New/revised. Explain: Continuing. Discontinued. Explain: The old measure was discontinued because the data source was discontinued. This measure is based on a new data source.
Status of Data Reported: ☐ Provisional. ☐ Final. ☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	Status of Data Reported: Provisional. Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	Status of Data Reported: Provisional. Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:
Measurement Specification: ☐ HEDIS. Specify version of HEDIS used: ☐ HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: ☐ Other. Explain: This is a state-defined objective.	Measurement Specification: ☐ HEDIS. Specify version of HEDIS used: ☐ HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: ☐ Other. Explain: This is a state-defined goal.	Measurement Specification: ☐ HEDIS. Specify version of HEDIS used: ☐ HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: ☐ Other. Explain:
Data Source: ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify:	Data Source: ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify: ☐ Data was retrieved from New Enrollee surveys and Continuous Enrollee surveys.	Data Source: ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify: Survey conducted by Blue Cross Blue Shield of Alabama.
Definition of Population Included in the Measure: Definition of denominator: ☐ Denominator includes CHIP population only. ☐ Denominator includes CHIP and Medicaid (Title XIX). Definition of numerator: Enrollees who complete the appropriate question on the Continuous Enrollee Survey.	Definition of Population Included in the Measure: Definition of denominator: ☐ Denominator includes CHIP population only. ☐ Denominator includes CHIP and Medicaid (Title XIX). Definition of numerator: Enrollees who complete the appropriate questionon the Continuous Enrollee survey.	Definition of Population Included in the Measure: Definition of denominator: ☐ Denominator includes CHIP population only. ☐ Denominator includes CHIP and Medicaid (Title XIX). Definition of numerator: The number of families surveyed who answered relevant questions on the BCBSAL Customer satisfaction survey indicating that they were satisfied and very satisfied.
Year of Data: 2007	Year of Data: 2008	Year of Data: 2009
HEDIS Performance Measurement Data: (If reporting with HEDIS/HEDIS-like methodology)	HEDIS Performance Measurement Data: (If reporting with HEDIS/HEDIS-like methodology)	HEDIS Performance Measurement Data: (If reporting with HEDIS/HEDIS-like methodology)
Numerator:	Numerator:	Numerator:

FFY 2007	FFY 2008	FFY 2009
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Rate.	Kate.	Rate.
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator: 13	Numerator:
Denominator:	Denominator: 43	Denominator:
Rate:	Rate: 30.2	Rate:
Nate.	Kate. 50.2	Rate.
Additional notes on measure: According to the New	Additional notes on measure: According to the New Enrollee	Additional notes on measure:
Enrollees Survey, in the 12 months prior to ALL Kids, 37%	survey, in the 12 months prior to having ALL Kids, 43%	Additional notes on measure.
of the children had had an ER visit. According to the	(135/312) of the children had an ER visit. According to the	
Continuous Enrollee Survey, after enrollment in ALL Kids,	Continuous Enrollee survey, after enrollment in ALL Kids, in	
in the most recent 12 months only 31% of the children had	the most recent 12 month period, only 30%(136/447) of the	
used the ER.	children had used the ER.	
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2007 compare with the Annual Performance Objective documented in your 2006 Annual Report? In comparison to 2006, there was less of an improvement observed. However, as more children remain insured in the state system (either in Medicaid or ALL Kids), this decrease is appropriate. What quality improvement activities that involve the	How did your performance in 2008 compare with the Annual Performance Objective documented in your 2007 Annual Report? The decrease in ER visits between new and renewing enrollees was 13 percentage points in '08 compared to 6 percentage points in '07.	How did your performance in 2009 compare with the Annual Performance Objective documented in your 2008 Annual Report? Due to the revision of this year's goal, no comparison is available. This performance measure indicates the percentage of ALL Kids families who are satisfied with the availability of specialty physicians. Numerator:744; Denominator: 765; Rate: 97.25
CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?N/A
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data. Annual Performance Objective for FFY 2008: A	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
lower percentage of families report that their ALL Kids enrolled child(ren) have used a hospital emergency room since enrollment in ALL Kids than before enrollment in ALL Kids. Annual Performance Objective for FFY 2009: A lower percentage of families report that their ALL Kids enrolled child(ren) have used a hospital emergency room since enrollment in ALL Kids than before enrollment in ALL Kids. Annual Performance Objective for FFY 2010: A	Annual Performance Objective for FFY 2009: A lower percentage of families report that their ALL Kids enrolled child(ren) have used a hospital emergency room since enrollment in ALL Kids than before enrollment in ALL Kids. Annual Performance Objective for FFY 2010: A lower percentage of families report that their ALL Kids enrolled child(ren) have used a hospital emergency room since enrollment in ALL Kids than before enrollment in ALL Kids.	Annual Performance Objective for FFY 2010: At least 95% of ALL Kids families report satisfaction with the availability of specialty physicians. Annual Performance Objective for FFY 2011: At least 95% of ALL Kids families report satisfaction with the availability of specialty physicians.

FFY 2007	FFY 2008	FFY 2009
lower percentage of families report that their ALL Kids	Annual Performance Objective for FFY 2011: A	Annual Performance Objective for FFY 2012: At
enrolled child(ren) have used a hospital emergency	lower percentage of families report that their ALL Kids	least 95% of ALL Kids families report satisfaction with
room since enrollment in ALL Kids than before	enrolled child(ren) have used a hospital emergency	the availability of specialty physicians.
enrollment in ALL Kids.	room since enrollment in ALL Kids than before	
	enrollment in ALL Kids.	Explain how these objectives were set: Based on
Explain how these objectives were set: Based on		historical data.
historical data.	Explain how these objectives were set: Based on	
	historical data	
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

FFY 2007	FFY 2008	FFY 2009
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
Specialty services beyond the basic ALL Kids package (ALL	Specialty services beyond the basic ALL Kids package	At least 95% of ALL Kids families report satisfaction with
Kids PLUS) will be available for ALL Kids enrolled children	(ALL Kids PLUS) will be available for ALL Kids enrolled	the availability of hospital care.
with special health care needs as evidenced by the maintenance	children with special health care needs as evidenced by the	, ,
of contracts (for the purpose of providing specialty services	maintenance of contracts (for the purpose of providing	
beyond the basic ALL Kids coverage package) between the	specialty services beyond the basic ALL Kids coverage	
Alabama Department of Public Health [ADPH] (for ALL	package) between the Alabama Department of Public	
Kids) and state agencies which serve children with special	Health [ADPH] (for ALL Kids) and state agencies which	
health care needs.	serve children with special health care needs.	
Type of Goal:	Type of Goal:	Type of Goal:
☐ New/revised. <i>Explain</i> :	☐ New/revised. <i>Explain</i> :	New/revised. Explain:
☐ Continuing.	☐ Continuing.	Continuing.
☐ Discontinued. <i>Explain</i> :	☐ Discontinued. <i>Explain</i> :	☐ Discontinued. <i>Explain</i> :
		The old measure was discontinued because the data source
		was discontinued. This measure is based on a new data
		source.
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
∏ Final.	⊠ Final.	☐ Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported: Measurement Specification:	reported: Measurement Specification:	reported: Measurement Specification:
HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:
HEDIS-like. Specify version of HEDIS used:	HEDIS-like. Specify version of HEDIS used:	HEDIS: Specify version of HEDIS used:
Explain how HEDIS was modified:	Explain how HEDIS was modified:	Explain how HEDIS was modified:
Other. Explain:	Solution	Other. Explain:
This is a state-defined objective.	State-defined objective	
Data Source:	Data Source:	Data Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	Hybrid (claims and medical record data).
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
The sources for the measurement of this goal are	The sources for the measurement of this goal are	Survey conducted by Blue Cross Blue Shield of Alabama.
administrative files showing contracts (for the provision of	administrative files showing contracts (for the provision of	
specialty services) between the ADPH (for ALL Kids) and	specialty services) between the ADPH (for ALL Kids) and	
other state agencies which provide specialty services for	other state agencies which provide specialty services for	
children with special health care needs, claims data, and	children with special health care needs, claims data, and	
provider reimbursement data.	provider reimbursement data.	
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	<u>Definition of denominator:</u>	<u>Definition</u> of denominator:
Denominator includes CHIP population only.	Denominator includes CHIP population only.	☑ Denominator includes CHIP population only.
☐ Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).
Definition of numerator:	Definition of numerator:	Definition of numerator: The number of families surveyed

FFY 2007	FFY 2008	FFY 2009
		who answered relevant questions on the BCBSAL Customer
		satisfaction survey indicating that they were satisfied and
		very satisfied.
Year of Data: 2007	Year of Data: 2008	Year of Data: 2009
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure: During FY 2007, ALL Kids	Additional notes on measure: During FY 2008, ALL Kids	Additional notes on measure:
maintained contracts with the Department of Rehabilitation	maintained contracts with the Department of Rehabilitation	
and the Department of Mental Health and Mental Retardation	and the Department of Mental Health and Mental	
for the provision of services to ALL Kids enrollees with	Retardation for the provision of services to ALL Kids	
special health care needs.	enrollees with special health care needs.	
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2007 compare with the	How did your performance in 2008 compare with	How did your performance in 2009 compare with the
Annual Performance Objective documented in your	the Annual Performance Objective documented in	Annual Performance Objective documented in your
2006 Annual Report?	your 2007 Annual Report? same	2008 Annual Report? Due to the revision of this year's
		goal, no comparison is available. This performance
What quality improvement activities that involve the		measure indicates the percentage of families who are
CHIP program and benefit CHIP enrollees help		satisfied with the availability of hospital care.
enhance your ability to report on this measure,		Numerator: 742; Denominator: 753; Rate: 98.54
improve your results for this measure, or make	What quality improvement activities that involve	What quality improvement activities that involve the
progress toward your goal? Working with two	the CHIP program and benefit CHIP enrollees help	CHIP program and benefit CHIP enrollees help
additional state programs that serve CSHCN to assess the	enhance your ability to report on this measure,	enhance your ability to report on this measure,
need to add as PLUS partners.	improve your results for this measure, or make	improve your results for this measure, or make
Discourse de la contraction de	progress toward your goal?	progress toward your goal? N/A
Please indicate how CMS might be of assistance in		

FFY 2007	FFY 2008	FFY 2009
improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2008: Specialty services beyond the basic ALL Kids package (ALL Kids PLUS) will be available for ALL Kids enrolled children with special health care needs as evidenced by the maintenance of contracts (for the purpose of providing specialty services beyond the basic ALL Kids coverage package) between the Alabama Department of Public Health [ADPH] (for ALL Kids) and state agencies which serve children with special health care needs. Annual Performance Objective for FFY 2009: Specialty services beyond the basic ALL Kids package (ALL Kids PLUS) will be available for ALL Kids enrolled children with special health care needs as evidenced by the maintenance of contracts (for the purpose of providing specialty services beyond the basic ALL Kids coverage package) between the Alabama Department of Public Health [ADPH] (for ALL Kids) and state agencies which serve children with special health care needs. Annual Performance Objective for FFY 2010: Specialty services beyond the basic ALL Kids package (ALL Kids PLUS) will be available for ALL Kids enrolled children with special health care needs as evidenced by the maintenance of contracts (for the purpose of providing specialty services beyond the basic ALL Kids enrolled children with special health care needs as evidenced by the maintenance of contracts (for the purpose of providing specialty services beyond the basic ALL Kids coverage package) between the Alabama Department of Public Health [ADPH] (for ALL Kids) and state agencies which serve children with special health care needs. Explain how these objectives were set:	Annual Performance Objective for FFY 2009: Specialty services beyond the basic ALL Kids package (ALL Kids PLUS) will be available for ALL Kids enrolled children with special health care needs as evidenced by the maintenance of contracts (for the purpose of providing specialty services beyond the basic ALL Kids coverage package) between the Alabama Department of Public Health [ADPH] (for ALL Kids) and state agencies which serve children with special health care needs. Annual Performance Objective for FFY 2010: Specialty services beyond the basic ALL Kids package (ALL Kids PLUS) will be available for ALL Kids enrolled children with special health care needs as evidenced by the maintenance of contracts (for the purpose of providing specialty services beyond the basic ALL Kids coverage package) between the Alabama Department of Public Health [ADPH] (for ALL Kids) and state agencies which serve children with special health care needs. Annual Performance Objective for FFY 2011: Specialty services beyond the basic ALL Kids package (ALL Kids PLUS) will be available for ALL Kids enrolled children with special health care needs as evidenced by the maintenance of contracts (for the purpose of providing specialty services beyond the basic ALL Kids enrolled children with special health care needs as evidenced by the maintenance of contracts (for the purpose of providing specialty services beyond the basic ALL Kids coverage package) between the Alabama Department of Public Health [ADPH] (for ALL Kids) and state agencies which serve children with special health care needs	Annual Performance Objective for FFY 2010: At least 95% of ALL Kids families report satisfaction with the availability of hospital care. Annual Performance Objective for FFY 2011: At least 95% of ALL Kids families report satisfaction with the availability of hospital care. Annual Performance Objective for FFY 2012: At least 95% of ALL Kids families report satisfaction with the availability of hospital care. Explain how these objectives were set: Based on historical data.
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Use of Preventative Care (Immunizations, Well Child Care)

FFY 2007	FFY 2008	FFY 2009
Goal #1 (Describe) A higher percentage of families report that their ALL Kids enrolled child(ren) have had a well child check-up in the past year since enrollment in ALL Kids than before enrollment in ALL Kids.	Goal #1 (Describe) A higher percentage of families report that their ALL Kids enrolled child(ren) have had a well child check-up in the past year since enrollment in ALL Kids than before enrollment in ALL Kids.	Goal #1 (Describe) At least 50% of children aged 2 years and older with continuous enrollment during the report year will have received dental services.
Type of Goal: ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:	Type of Goal: ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:	Type of Goal: New/revised. Explain: Continuing. Discontinued. Explain: This new measure provides an indication of the extent to which dental benefits are utilized.
Status of Data Reported: ☐ Provisional. ☐ Final. ☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	Status of Data Reported: ☐ Provisional. ☐ Final. ☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	Status of Data Reported: ☐ Provisional. ☐ Final. ☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:
Measurement Specification: ☐HEDIS. Specify version of HEDIS used: ☐HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: ☐Other. Explain: This is a state-defined objective.	Measurement Specification: ☐ HEDIS. Specify version of HEDIS used: ☐ HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: ☐ Other. Explain: This is a state-defined goal.	Measurement Specification: ☐HEDIS. Specify version of HEDIS used: ☐HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: ☐Other. Explain: To give a clear picture of the access to dental care in ALL Kids, we used parameters that restrict analysis to children who were continuously enrolled and were at least two years of age.
Data Source: ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify:	Data Source: ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify: ☐ Data from the New Enrollee and Continuous Enrollee surveys.	Data Source:
Definition of Population Included in the Measure: Definition of denominator: Denominator includes CHIP population only. Denominator includes CHIP and Medicaid (Title XIX). Definition of numerator: The measurement is the percentage of enrollees/families who, on the New Enrollee Survey, indicated that they had a well child check-up in the past year , compared with the percentage of children/families who, on the Continuous Enrollee Survey (children who had been enrolled at least 12 months), answered this same question since enrollment in ALL Kids.	Definition of Population Included in the Measure: Definition of denominator: Denominator includes CHIP population only. Denominator includes CHIP and Medicaid (Title XIX). Definition of numerator: The measure is the percentage of enrollees/families who, on the New Enrollee survey, indicated that they had a well child check-up in the past year, compared with the percentage of children/families who, on the Continuous Enrollee survey (children who had been enrolled at least 12 months), answered this same question since enrollment in ALL Kids.	Definition of Population Included in the Measure: Definition of denominator: ☐ Denominator includes CHIP population only. ☐ Denominator includes CHIP and Medicaid (Title XIX). Definition of numerator: The number of children aged 2 years and older with continuous enrollment during the report year who received dental services.

FFY 2007	FFY 2008	FFY 2009
Year of Data: 2007	Year of Data: 2008	Year of Data: 2009
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator: 6	Numerator: 14283
Denominator:	Denominator: 81	Denominator: 20545
Rate:	Rate: 7.4	Rate: 69.5
Additional notes on measure: Before ALL Kids, 83% said they always or usually got needed routine preventive care. After ALL Kids, 96% said they always or usually got needed	Additional notes on measure: Before ALL Kids, 81%(253/312) said they always or usually got needed routine preventive care. After ALL Kids, 87%(388/447) said they	Additional notes on measure:
routine preventive care. Explanation of Progress:	always or usually got needed routine preventive care. Explanation of Progress:	Explanation of Progress:
How did your performance in 2007 compare with the Annual Performance Objective documented in your 2006 Annual Report? Performance improved. What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? Please indicate how CMS might be of assistance in improving the completeness or accuracy of your	How did your performance in 2008 compare with the Annual Performance Objective documented in your 2007 Annual Report? In 2008, there was a 7.4% increase in families that reported always or usually getting routine preventive care after enrollment in ALL Kids. In 2007, there was a 13% increase in families that reported always or usually getting routine preventive care after enrollment in ALL Kids. There was less of an improvement observed. However, this may be the result of Alabama's coordinated effort to retain children in health insurance programs.	How did your performance in 2009 compare with the Annual Performance Objective documented in your 2008 Annual Report? Due to the revision of this year's goal, no comparison is available. This performance measure indicates the percentage of children aged 2 years and older who have had a dental encounter in the reporting year.
reporting of the data. Annual Performance Objective for FFY 2008: A higher percentage of families report that their ALL Kids enrolled child(ren) have had a well child check-up in the past year since enrollment in ALL Kids than	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? Please see sections in this report on outreach.

FFY 2007	FFY 2008	FFY 2009
before enrollment in ALL Kids. Annual Performance Objective for FFY 2009: A higher percentage of families report that their ALL Kids enrolled child(ren) have had a well child check-up in the	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
past year since enrollment in ALL Kids than before enrollment in ALL Kids. Annual Performance Objective for FFY 2010: A higher percentage of families report that their ALL Kids enrolled child(ren) have had a well child check-up in the past year since enrollment in ALL Kids than before enrollment in ALL Kids.	Annual Performance Objective for FFY 2009: This goal is being discontinued. Annual Performance Objective for FFY 2010: This goal is being discontinued.	Annual Performance Objective for FFY 2010: At least 70% of children aged 2 years and older with continuous enrollment during the report year will have received dental services. Annual Performance Objective for FFY 2011: At least 70% of children aged 2 years and older with continuous enrollment during the report year will have received dental services.
Explain how these objectives were set: Based on historical data.	Annual Performance Objective for FFY 2011: This goal is being discontinued. Explain how these objectives were set:	Annual Performance Objective for FFY 2012: At least 70% of children aged 2 years and older with continuous enrollment during the report year will have received dental services.
		Explain how these objectives were set: Based on historical data.
Other Comments on Measure:	Other Comments on Measure: The information by which this goal was measured was derived from the New and Continuous Enrollee Surveys. Because the New, Continuous, and Adolescent Supplement surveys have yielded the same positive information since their inception, these surveys are being discontinued in favor of the development of new surveys to be conducted by the third party insurance vendor. It is anticipated that new goals will be developed for this objective.	Other Comments on Measure:

Objectives Related to Use of Preventative Care (Immunizations, Well Child Care) (Continued)

FFY 2007	FFY 2008	FFY 2009
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
		At least 60% of children aged 24 months, whose birthday fell
		during the measurement year will have received at least one
		MMR vaccination anytime on or before the second birthday.
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	☐ Discontinued. <i>Explain</i> :	☐ Discontinued. <i>Explain</i> :
		This new measure provides an indication of the percentage of
		children who utilize preventive care benefits.
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Final.	Final.	⊠ Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:
reported: Measurement Specification:	Measurement Specification:	Measurement Specification:
HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:	Measurement Specification: □ HEDIS. Specify version of HEDIS used:
HEDIS. Specify version of HEDIS used:	☐ HEDIS. Specify version of HEDIS used: ☐ HEDIS-like. Specify version of HEDIS used:	HEDIS: Specify version of HEDIS used:
Explain how HEDIS was modified:	Explain how HEDIS was modified:	Explain how HEDIS was modified:
Other. Explain:	Other. Explain:	Other. Explain:
	<u> </u>	2009
Data Source:	Data Source:	Data Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	Hybrid (claims and medical record data).
Survey data. <i>Specify</i> :	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Denominator includes CHIP population only.	Denominator includes CHIP population only.	Denominator includes CHIP population only.
☐ Denominator includes CHIP and Medicaid (Title XIX).	☐ Denominator includes CHIP and Medicaid (Title XIX).	☐ Denominator includes CHIP and Medicaid (Title XIX).
Definition of numerator:	Definition of numerator:	Definition of numerator: Children aged 24 months, whose
		birthday fell during the measurement year and who had
		received at least one MMR vaccination anytime on or before
		the second birthday.
Year of Data:	Year of Data:	Year of Data: 2009
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)
Numerator:	Numerator:	Numerator: 502
Denominator:	Denominator:	Denominator: 823
Rate:	Rate:	Rate: 61
Tuto.	Tuto.	1440. 01

FFY 2007	FFY 2008	FFY 2009
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Additional notes on measure.	Additional notes on measure.	raditional notes on measure.
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2007 compare with the Annual Performance Objective documented in your 2006 Annual Report?	How did your performance in 2008 compare with the Annual Performance Objective documented in your 2007 Annual Report?	How did your performance in 2009 compare with the Annual Performance Objective documented in your 2008 Annual Report? Due to the revision of this year's goal, no comparison is available.
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? Please see sections in this report on Outreach.
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2008: Annual Performance Objective for FFY 2009: Annual Performance Objective for FFY 2010: Explain how these objectives were set:	Annual Performance Objective for FFY 2009: Annual Performance Objective for FFY 2010:	Annual Performance Objective for FFY 2010: At least 62% of children aged 24 months, whose birthday fell during the measurement year will have received at least one MMR vaccination anytime on or before the second birthday. Annual Performance Objective for FFY 2011: At least 62% of children aged 24 months, whose birthday fell during the measurement year will have received at least one MMR vaccination anytime on or before the
	Annual Performance Objective for FFY 2011: Explain how these objectives were set:	second birthday. Annual Performance Objective for FFY 2012: At least 62% of children aged 24 months, whose birthday fell during the measurement year will have received at least one MMR vaccination anytime on or before the second birthday. Explain how these objectives were set: Based on
Other Comments of Manager	Other Comments of Manager	historical data.
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Use of Preventative Care (Immunizations, Well Child Care) (Continued)

FFY 2007	FFY 2008	FFY 2009
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
Type of Goal: ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:	Type of Goal: New/revised. Explain: Continuing. Discontinued. Explain:	Type of Goal: New/revised. Explain: Continuing. Discontinued. Explain:
Status of Data Reported: Provisional. Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	Status of Data Reported: Provisional. Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	Status of Data Reported: Provisional. Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:
Measurement Specification: ☐ HEDIS. Specify version of HEDIS used: ☐ HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: ☐ Other. Explain:	Measurement Specification: ☐HEDIS. Specify version of HEDIS used: ☐HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: ☐Other. Explain:	Measurement Specification: ☐HEDIS. Specify version of HEDIS used: ☐HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: ☐Other. Explain:
Data Source: ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify:	Data Source: Administrative (claims data). Hybrid (claims and medical record data). Survey data. Specify: Other. Specify:	Data Source: Administrative (claims data). Hybrid (claims and medical record data). Survey data. Specify: Other. Specify:
Definition of Population Included in the Measure: □ Definition of denominator: □ Denominator includes CHIP population only. □ Denominator includes CHIP and Medicaid (Title XIX). □ Definition of numerator:	Definition of Population Included in the Measure: □ Definition of denominator: □ Denominator includes CHIP population only. □ Denominator includes CHIP and Medicaid (Title XIX). □ Definition of numerator:	Definition of Population Included in the Measure: □ Definition of denominator: □ Denominator includes CHIP population only. □ Denominator includes CHIP and Medicaid (Title XIX). □ Definition of numerator:
Year of Data:	Year of Data:	Year of Data:
HEDIS Performance Measurement Data: (If reporting with HEDIS/HEDIS-like methodology)	HEDIS Performance Measurement Data: (If reporting with HEDIS/HEDIS-like methodology)	HEDIS Performance Measurement Data: (If reporting with HEDIS/HEDIS-like methodology)
Numerator: Denominator: Rate:	Numerator: Denominator: Rate:	Numerator: Denominator: Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2007	FFY 2008	FFY 2009
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2007 compare with the Annual Performance Objective documented in your 2006 Annual Report? What quality improvement activities that involve the	How did your performance in 2008 compare with the Annual Performance Objective documented in your 2007 Annual Report? What quality improvement activities that involve the	How did your performance in 2009 compare with the Annual Performance Objective documented in your 2008 Annual Report? What quality improvement activities that involve the
CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2008: Annual Performance Objective for FFY 2009: Annual Performance Objective for FFY 2010:	Annual Performance Objective for FFY 2009: Annual Performance Objective for FFY 2010: Annual Performance Objective for FFY 2011:	Annual Performance Objective for FFY 2010: Annual Performance Objective for FFY 2011: Annual Performance Objective for FFY 2012:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

1. What other strategies does your State use to measure and report on access to, quality, or outcomes of care received by your CHIP population? What have you found? [7500]

In FY 2009, CHIP began to collect data via a customer satisfaction survey administered by Blue Cross Blue Shield of Alabama, CHIP's third party administrator. A preliminary survey was conducted in October 2008 to develop a baseline for the customer satisfaction. Results from both the surveys conducted in October 2008 and August 2009, show that families of enrollees are extremely satisfied with the level of service received from BCBSAL as our third party administrator.

- 2. What strategies does your CHIP program have for future measurement and reporting on access to, quality, or outcomes of care received by your CHIP population? When will data be available? [7500]
- CHIP is applying for a CHIPRA Quality Demonstration grant which will allow the state to assess the quality of the services provided in greater depth.
- 3. Have you conducted any focused quality studies on your CHIP population, e.g., adolescents, attention deficit disorder, substance abuse, special heath care needs or other emerging health care needs? What have you found? [7500]

No additional studies were conducted during FY 2009.

4. Please attach any additional studies, analyses or other documents addressing outreach, enrollment, access, quality, utilization, costs, satisfaction, or other aspects of your CHIP program's performance. Please list attachments here and summarize findings or list main findings. **[7500]**

Attached is the ALL Kids Customer Satisfaction Survey results table. The ALL Kids Satisfaction Survey is administered annually as part of the Blue Cross Blue Shield of Alabama (BCBS) Performance Guarantees. A valid random sample is used for the Group Specific Surveys. Sample Sizes are selected to achieve a 95% confidence level with +/- 3% precision based on the survey responses received from subscribers. The group's population and prior period performance are used to determine the number of survey responses needed to achieve the desired confidence level and precision.

The survey along with a pre-paid postage return envelope is sent to the subscriber. The surveys are returned directly to BCBS Plan Performance and the results are keyed into an Access Database. A report is produced and delivered to the group's Account Executive who sends the report to ALL Kids.

Results from the survey conducted in October 2008 and August 2009 show that families of enrollees are extremely satisfied with the level of service received from BCBSAL.

Enter any Narrative text below [7500].

SECTION III: ASSESSMENT OF STATE PLAN AND PROGRAM OPERATION

Please reference and summarize attachments that are relevant to specific questions

A. OUTREACH

1. How have you redirected/changed your outreach strategies during the reporting period? [7500]

There has been no major redirection of outreach strategies. Alabama continues to target uninsured children with a focus on the newly uninsured due to a reduction of family income or insurance benefits related to job loss and a downturn in the economy.

2. What methods have you found most effective in reaching low-income, uninsured children (e.g., T.V., school outreach, word-of-mouth)? How have you measured effectiveness? [7500]

CHIP continues to make significant progress in reaching low-income, uninsured children through several avenues. Regional staff based around the state work with other human service agencies, schools, providers and community based organizations "to teach the people who reach the people."

To make the best use of our extensive partnership network, we developed the CHIP E-Blast. This is a short communication alert emailed to our partners on upcoming changes within our program. It allows CHIP to get out information to hundreds of partners on state and local levels, at the same time and with no additional costs. Partner response has been very favorable.

CHIP staff continue to develop outreach strategies to reach those that we know to be eligible for other income based programs. One strategy is to reach out to uninsured students that are eligible for free & reduced lunch. This year we piloted a project to train the dietary managers to educate their enrollees and families about CHIP. Specialized materials were developed to assist with this effort.

As the state has been experiencing an economic downtown, more and more jobs have been lost. CHIP staff continue to participate in Rapid Response events; providing persons who are losing their jobs due to layoffs and plant closings with information about health coverage programs for their children.

CHIP continues to participate in the "Kid Check" initiative of the Alabama Rural Action Commission (ARAC), which provides health screening for children through schools. Through the partnership of many state and community resources, thousands of Alabama children have benefited from numerous health screenings including assessing for health insurance coverage. Targeted outreach is provided to the families of uninsured children identified through this effort and applications were shared with every identified uninsured child participating in these screenings.

An outreach effort in the Birmingham City Schools (a joint collaboration between the Children's Hospital of Alabama, The City of Birmingham and the Alabama Child Caring Program) sought to identify uninsured children in the Birmingham School System. A survey form was distributed to every school child in the system. The forms were returned, collated and reviewed by CHIP staff. Those families who indicated their children were without insurance and wanted additional information were sent a joint application. This collaborative effort has become an annual event.

3. Which of the methods described in Question 2 would you consider a best practice(s)? [7500]

We consider the use of the CHIP E-Blast a best practice. This short communication alert emailed to our partners outlines upcoming changes within our program. Using email allows us to get this information out to hundreds of partners on state and local levels at the same time and without additional costs.

4.	Is your state targeting outreach to specific populations (e.g., minorities, immigrants, and children living in rural areas)?
	⊠ Yes
	□ No
	Have these efforts been successful, and how have you measured effectiveness? [7500]
	Most of Alabama is considered to be rural, though many children live in the urban areas. For both groups, outreach that has been most successful has been through school systems, health care providers, faith organizations, and other human service organizations. It is difficult to attribute success to one strategy over another since many efforts overlap.
	CHIP continues specific efforts to reach the state's growing Hispanic population. The bilingual regional coordinator continues to train Hispanic volunteers to assist with outreach and application completion in communities through a partnership with the University of Alabama in Birmingham's Division of Preventive Medicine. The coordinator has also trained volunteers who work with seasonal migrant families. Information has been provided to families who visit both the Mexican and Guatemalan Consulates in various parts of the state several times per year. Success continues to be measured by proportional enrollment to that of eligible populations in the state.
	Regional staff have attempted to strengthen their partnerships with Native American tribes and tribal leaders. Native American enrollment has remained steady.
	Another effort to reach Alabama's minorities, immigrants and children living in rural areas is the pilot and use of AVAA (Audio Visual Application Assistor), kiosks where families can apply for coverage through the web based application in an effort to minimize barriers due to language and literacy. Applicants with limited English proficiency have been able to apply at these kiosks as well as those whose primary language is English. The utilization has increased steadily in most sites.
5.	What percentage of children below 200 percent of the Federal poverty level (FPL) who are eligible for Medicaid or CHIP have been enrolled in those programs? [5] 84
	(Identify the data source used). [7500] 84
В.	SUBSTITUTION OF COVERAGE (CROWD-OUT)
	All states should answer the following questions. Please include percent calculations in your responses when applicable and requested.
1.	Do you have substitution prevention policies in place?
	Yes No No
	If yes, indicate if you have the following policies: Imposing waiting periods between terminating private coverage and enrolling in CHIP Imposing cost sharing in approximation to the cost of private coverage Monitoring health insurance status at the time of application Other, please explain [7500]

2. Describe how substitution of coverage is monitored and measured and how the State evaluates the effectiveness of its policies. [7500]

ALL Kids application materials require that the parent provide detailed information on current health insurance coverage for children and explain any coverage that has ended in the previous three months. This information is captured in the CHIP eligibility and enrollment data system and is reviewed at initial eligibility determination and renewal by Enrollment Division staff to ensure that children ineligible for CHIP coverage due to having or recently voluntarily terminating other health insurance are not enrolled. If a child appears eligible for ALL Kids coverage, and is uninsured or meets one of the criteria for exception to the ALL Kids crowd-out policy, the information is transmitted to the insurance vendor for enrollment in the program.

This nightly enrollment transmittal to Blue Cross and Blue Shield of Alabama (BCBSAL, the vendor for CHIP in Alabama) is then matched against other BCBSAL policies in order to identify children with other BCBSAL coverage in effect or that has been terminated less than 90 days from the date of enrollment indicated on the file. This is a highly effective strategy because BCBSAL is the largest private insurer in the state. A system generated report is returned from BCBSAL daily to the CHIP Enrollment Division indicating those potential enrollees matched as insured. Each case is investigated and the family notified of the indicated other coverage and appropriate waiting periods for enrollment. If enrollment in other insurance is dropped voluntarily, there is a 3 month waiting period (during which the child must be uninsured under group coverage) before the child can be enrolled in CHIP. Exceptions to this waiting period are made for children who have had group health insurance involuntarily terminated, an individual policy terminated, had a COBRA policy terminated, and/or exhausted their lifetime benefits under their other policy.

3. Identify the trigger mechanism or point at which your substitution prevention policy is instituted or modified if you currently have a substitution policy. [7500]

If enrollment in other insurance is dropped voluntarily, there is a 3 month waiting period (during which the child must be uninsured under group coverage) before the child can be enrolled in CHIP. Exceptions to this waiting period are made for children who have had group health insurance involuntarily terminated, an individual policy terminated, had a COBRA policy terminated, and/or exhausted their lifetime benefits under their other policy.

All States must complete the following questions

- 4. At the time of application, what percent of CHIP applicants are found to have Medicaid [(# applicants found to have Medicaid/total # applicants) * 100] [5] 6 and what percent of applicants are found to have other insurance [(# applicants found to have other insurance/total # applicants) * 100] [5]? 3 Provide a combined percent if you cannot calculate separate percentages. [5]
- 5. Describe the incidence of substitution. What percent of applicants drop group health plan coverage to enroll in CHIP (i.e., (# applicants who drop coverage/total # applicants) * 100)? [5]

Please enter any narrative discussion: [7500]

This information cannot be obtained by our CHIP data system at this time.

a. Of those found to have had other, private insurance and have been uninsured for only a portion of the state's waiting period, what percent meet your state's exemptions to the waiting period (if your state has a waiting period and exemptions) [(# applicants who are exempt/total # of new applicants who were enrolled)*100]? [5]

 b. Of those found to have other, private insurance, what percent must remain uninsured until the waiting period is met [(# applicants who must complete waiting period/total # of new applicants who were enrolled)*100]? [5]
Does your State have an affordability exception to its waiting period?
☐ Yes ☑ No
If yes, please respond to the following questions. If no, skip to question 7.
a. Has the State established a specific threshold for defining affordability (e.g., when the cost of the child's portion of the family's employer-based health insurance premium is more than X percent of family income)?
☐ Yes ☐ No
If the State has established a specific threshold, please provide this figure and whether this applies to net or gross income. If no, how does the State determine who meets the affordability exception? [7500]
b. What expenses are counted for purposes of determining when the family exceeds the affordability threshold? (e.g., Does the State consider only premiums, or premiums and other cost-sharing charges? Does the State base the calculation on the total premium for family coverage under the employer plan or on the difference between the amount of the premium for employee-only coverage and the amount of the premium for family coverage? Other approach?) [7500]
c. What percentage of enrollees at initial application qualified for this exception in the last Federal Fiscal Year? (e.g., Number of applicants who were exempted because of affordability exception/total number of applicants who were enrolled). [5]
 d. Does the State conduct surveys or focus groups that examine whether affordability is a concern? Yes No
If yes, please provide relevant findings. [7500]
 If your State does not have an affordability exception, does your State collect data on the cost of health insurance for an individual or family? [7500]

	8. Does the State's CHIP application ask whether applicants have access to private health insurance?
	☐ Yes ☑ No
	If yes, do you track the number of individuals who have access to private insurance?
	☐ Yes ☐ No
	If yes, what percent of individuals that enrolled in CHIP had access to private health insurance at the time of application during the last Federal Fiscal Year [(# of individuals that had access to private health insurance/total # of individuals enrolled in CHIP)*100]? [5]
(This s Medica applica	LIGIBILITY subsection should be completed by all States) aid Expansion states should complete applicable responses and indicate those questions that are nor able with N/A.
	ection IIIC: Subpart A: Overall CHIP and Medicaid Eligibility Coordination
1.	Does the State use a joint application for establishing eligibility for Medicaid or CHIP?
	If no, please describe the screen and enroll process. [7500]
2.	Please explain the process that occurs when a child's eligibility status changes from Medicaid to CHIP and from CHIP to Medicaid. Have you identified any challenges? If so, please explain. [7500]
	At the annual renewal time all renewal information is entered into the respective system's data base. If a child is determined to be ineligible for his current program (CHIP or Medicaid) and probably eligible for the other program (CHIP or Medicaid), the application information is sent electronically, through the Automated Data Information (ADI) system, to the other program along with all denial documentation. This is explained to the family. Upon receipt of the paper application from the originating program, the new program pulls up the renewal information from the ADI system and processes the information as a new application. Monthly CHIP/Medicaid meetings have identified a few minor problems that have been successfully resolved. Such issues have included miscommunications, individual district caseworker problems, inconsistent interpretations, clarifying what the other program needed in the way of documentation, paperwork, etc. Regular data bounces between both programs' current enrollments occur. When a child has been enrolled in Medicaid during his CHIP coverage period, CHIP terminates the coverage.
3.	used in Medicaid and CHIP? Please explain. [7500]
	☐ Yes
	⊠ No

If no, please explain. [7500]

Medicaid uses a unique network which the Medicaid Agency manages. ALL Kids uses a preferred provider, discounted fee-for-service network developed by Blue Cross Blue Shield of Alabama(BCBSAL).

4.	Are you utilizing the Express Lane option in making eligibility determinations and/or renewals for both Medicaid and CHIP?					
	_	Yes No				
	a.	If yes, which Express Lane Agencies are you using?				
		☐ Supplemental Nutrition Assistance Program (SNAP), formerly Food Stamps				
		☐ Tax/Revenue Agency				
		☐ Unemployment Compensation Agency				
		☐ Women, Infants, and Children (WIC)				
		☐ Free, Reduced School Lunch Program				
		☐ Subsidized Child Care Program				
		Other, please explain. [7500]				
	b.	If yes, what information is the Express Lane Agency providing?				
		☐ Income				
		Resources				
		Residency				
		☐ Age				
		☐ Citizenship				
		Other, please explain. [7500]				

Section IIIC: Subpart B: Initial Eligibility, Enrollment, and Renewal for CHIP (Title XXI) and Medicaid (Title XIX) Programs Table B1

This section is designed to assist CMS and the States track and determine eligibility for a CHIPRA performance bonus payment by meeting the required "5 out of 8" eligibility and enrollment milestones.

Question	Medicaid	CHIP

1. Does the State provide continuous eligibility for 12 months for children regardless of changes in circumstances other than the situations identified below: a. child is no longer a resident of the State; b. death of the child; c. child reaches the age limit; d. child/representative requests disenrollment; e. child enrolled in a separate CHIP program files a Medicaid application, is determined eligible for Medicaid and is enrolled in Medicaid without a coverage gap.	In accordance with section 1902(e)(12) of the Act Yes No	⊠ Yes □ No		
2. Does the State have an assets test?	☐ Yes ⊠ No	☐ Yes ⊠ No		
3. If there is an asset test, does the State allow administrative verification of assets?	☐ Yes ☐ No ☑ N/A	☐ Yes ☐ No ☑ N/A		
4. Does the State require an in-person interview to apply?	☐ Yes ☑ No	☐ Yes ☑ No		
5. Does the State use the same application form, supplemental forms, and information verification process for <i>establishing</i> eligibility for Medicaid and CHIP?	☐ Yes ⊠ No			
6. Does the State provide presumptive eligibility to children who appear to be eligible for Medicaid and CHIP to enroll pending a full determination of eligibility?] Yes] No		
7. Has the State implemented premium assistance as added or modified by CHIPRA?	In accordance with section1906A of the Act, as added by section 301(b) of CHIPRA. Yes No	In accordance with section 2105(c)(10) of the Act, as added by section 301(a)(1) of CHIPRA. Yes No		
8. For renewals of Medicaid or CHIP eligibility, does the State provide a preprinted form populated with eligibility information available to the State, to the child or the child's parent or other representative, along with a notice that eligibility will be renewed and continued based on such information unless the State is provided other information that affects eligibility?	☐ Yes ⊠ No	☐ Yes ⊠ No		
9. Does the State do an ex parte renewal? Specifically, does the State renew Medicaid or CHIP eligibility to the maximum extent possible based on information contained in the	☐ Yes ⊠ No	☐ Yes ⊠ No		

individual's Medicaid file or other information available to the State, before it seeks any information from the child's parent or representative?		
10. Has the State eliminated an in-person requirement for renewal of CHIP eligibility?	⊠ Yes □ No	⊠ Yes □ No
11. Does the State use the same application form, supplemental forms, and information verification process for <i>renewing</i> eligibility for Medicaid and CHIP?] Yes] No

Section IIIC: Subpart C: Eligibility Renewal and Retention

CHIP (Title XXI) and Medicaid (Title XIX) Programs

1. What additional measures, besides those described in Tables B1 or C1, does your State employ to simplify an eligibility renewal and retain eligible children in CHIP?

- ☐ Conducts follow-up with clients through caseworkers/outreach workers
- Sends renewal reminder notices to all families
 - How many notices are sent to the family prior to disenrolling the child from the program?
 [500]

Two postcards are sent to each family at ten and six weeks prior to renewal in addition to the pre-printed renewal form itself, which is sent to each family eight weeks prior to renewal.

- At what intervals are reminder notices sent to families (e.g., how many weeks before the
 end of the current eligibility period is a follow-up letter sent if the renewal has not been received
 by the State?) [500]
 See above.
- Other, please explain: [500]

ALL Kids conducts informational campaigns to increase awareness of the need to renew as well as providing a partially pre-printed renewal form for parents' ease in renewing. To assist families further, ALL Kids offers the option to pay their annual premiums in installments. This option is known at Pay\$mart. Additionally, families may use a credit or debit card either on-line or by phone to pay their premiums. Families who owe premiums receive a statement every 3 months which shows the balance due.

2. Which of the above strategies appear to be the most effective? Have you evaluated the effectiveness of any strategies? If so, please describe the evaluation, including data sources and methodology. [7500]

All of the measures noted above continue to be effective and are continually monitored.

Section IIIC: Subpart D: Eligibility Data

1. What percentage of children who apply for the program are denied eligibility for enrollment? (i.e., (# of children denied/total # of children who apply) * 100). [5]

46

2.	What percentage of children in the program are retained in the program at redetermination (i.e., (# children retained/total # children up for redetermination) * 100) [5]? 55 What percentage of children in the program are disenrolled at redetermination (i.e., (# children disenrolled/total # children up for redetermination) * 100). [5] 45										
3.	individuals who disenroll, or do not reenroll, in CHIP (e.g., how many obtain other public or private coverage, how many remain uninsured, how many age-out, how many move to a new geographic area)										
		res No N/A									
	a. Wher	was th	e monthly	report or	assessme	ent last co	nducted?	[7500]			
det						s disenroll e run as of				isenrollme	nt. See
F:		fino	dings (in	the table	below) f	rom these	e reports	and/or as	sessment	cs.	
Tot			ort/Asses 1 other	Remain	n inaiviai	uals Who Age-out		Move to		Other (s	
Nu of I	mber Dis- collees	public private covera	or e		nemain uninsured		Age-out		geographic area		,
		Num ber	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percer
	35293	1130	3.0			2822	8.0	275	1.0	31066	8
	inform month In the compr non-a	ation. In the stable at the st	nclude the 7500] . bove, the the follow, parental	e time per "Other" ca ing reasor	iod reflect tegory for ns: decea non-citizer	phone or led in the of	data (e.g., Is who dis enrollmer	calendar senroll or c	year, fisca do not ree edicaid), n	al year, or nroll in CH on-respor	ne IIP is nse,
	CHIP administrative data were obtained from the Eligibility Division's determination processes via incoming telephone requests, paper and web application submissions, income verification, and demographic data.										
D.	Cost S	HARING	3								
				te tracks of the the		ng to ensu	ire enrolle	es do not	pay more	than 5 pe	ercent
	a.	Cost sh	aring is tra	acked by:							
		☐ Hea☐ State☐ Third	lth Plan(s) e d Party Ac	ebox met Iministrato Sharing re	or						

		☐ Other, please explain. [7500]
		If the State uses the shoebox method, please describe informational tools provided to enrollees to track cost sharing. [7500] Families of each enrollee receive a benefit booklet or Summary Plan Description which contains the following verbiage regarding calendar year out-of-pocket maximums: According to Alabama Department of Public Health policy, no family will be required to pay more than \$500 in out-of-pocket expenses (premiums and copayment) annually. Should a family's annual out-of-pocket expenses (premiums and copayment) approach this \$500 maximum, the family should send the receipts for these expenses to the ALL Kids administrative office with a note explaining the receipts are for one family during one year's time and total nearly \$500.
	2.	Please describe how providers are notified that no cost sharing should be charged to enrollees exceeding the 5% cap. [7500] Enrollees who have met the out-of-pocket expense maximum are issued new insurance cards on which the words "NO FEE" are printed.
	3.	Please provide an estimate of the number of children that exceeded the 5 percent cap in the State's CHIP program during the Federal fiscal year. [500] No families reported that they had met or nearly met the \$500 out-of-pocket maximum in FY 2009.
	4.	Has your State undertaken any assessment of the effects of premiums/enrollment fees on participation in CHIP? ☐ Yes ☐ No
		If so, what have you found? [7500]
	5.	Has your State undertaken any assessment of the effects of cost sharing on utilization of health services in CHIP? ☐ Yes ☐ No
		If so, what have you found? [7500]
	6.	If your state has increased or decreased cost sharing in the past federal fiscal year, has the state undertaken any assessment of the impact of these changes on application, enrollment, disenrollment, and utilization of health services in CHIP. If so, what have you found? [7500] N/A
		PLOYER SPONSORED INSURANCE PROGRAM (INCLUDING PREMIUM ASSISTANCE RAM(S)) UNDER THE CHIP STATE PLAN OR A SECTION 1115 TITLE XXI DEMONSTRATION
1.		es your State offer an employer sponsored insurance program (including a premium assistance gram) for children and/or adults using Title XXI funds?
		 ☐ Yes, please answer questions below. ☐ No, skip to Program Integrity subsection.

C	hild	ren
		Yes, Check all that apply and complete each question for each authority.
		Family Coverage Waiver under the State Plan CHIP Section 1115 Demonstration Medicaid Section 1115 Demonstration Health Insurance Flexibility & Accountability Demonstration
,	dult	•
_		Yes, Check all that apply and complete each question for each authority.
		Family Coverage Waiver under the CHIP State Plan CHIP Section 1115 Demonstration Title XXI Health Insurance Flexibility & Accountability Demonstration Premium Assistance option under the Medicaid State Plan (Section 1906 HIPP)
2.	Plea	se indicate which adults your State covers with premium assistance. (Check all that apply.)
		Parents and Caretaker Relatives Childless Adults Pregnant Women
3.	prog	ly describe how your program operates (e.g., is your program an employer sponsored insurance ram or a premium assistance program, how do you coordinate assistance between the state or employer, who receives the subsidy if a subsidy is provided, etc.) [7500]
4.	Wha	t benefit package does the ESI program use? [7500]
5.	Are t	there any minimum coverage requirements for the benefit package?
	=	es lo
6.	Does	s the program provide wrap-around coverage for benefits or cost sharing?
		res lo
7.	Are t	there any limits on cost sharing for children in your ESI program?
		res lo
8.	Are t	there any limits on cost sharing for adults in your ESI program?
	_	res Io

9.	Identify the total number of children and adults enrolled in the ESI program for whom Title XXI funds are used during the reporting period (provide the number of adults enrolled in this program even if they were covered incidentally, i.e., not explicitly covered through a demonstration).
	Number of childless adults ever-enrolled during the reporting period
	Number of adults ever-enrolled during the reporting period
	Number of children ever-enrolled during the reporting period
10.	Identify the estimated amount of substitution, if any, that occurred or was prevented as a result of your employer sponsored insurance program (including premium assistance program). Discuss how was this measured? [7500]
11.	During the reporting period, what has been the greatest challenge your ESI program has experienced? [7500]
12.	During the reporting period, what accomplishments have been achieved in your ESI program? [7500]
13.	What changes have you made or are planning to make in your ESI program during the next fiscal year? Please comment on why the changes are planned. [7500]
14.	What do you estimate is the impact of your ESI program (including premium assistance) on enrollment and retention of children? How was this measured? [7500]
15.	Identify the total state expenditures for providing coverage under your ESI program during the reporting period. [7500]
16.	Provide the average amount each entity pays towards coverage of the beneficiary under your ESI program:
	State:
	Employer:
	Employee:
17.	If you offer a premium assistance program, what, if any, is the minimum employer contribution? [500]

18.	coverage (e.g., the state's share of a premium assistance payment must be less than or equal to the cost of covering the applicant under CHIP or Medicaid)?
	☐ Yes ☐ No
19.	Is there a required period of uninsurance before enrolling in your program? If yes, what is the period of uninsurance? [500]
	☐ Yes ☐ No
20.	Do you have a waiting list for your program?
	☐ Yes ☐ No
21.	Can you cap enrollment for your program?
	☐ Yes ☐ No
	PROGRAM INTEGRITY (COMPLETE ONLY WITH REGARD TO SEPARATE CHIP PROGRAMS THOSE THAT ARE NOT MEDICAID EXPANSIONS)
1.	Does your state have a <u>written</u> plan that has safeguards and establishes methods and procedures for:
	(1) prevention: ⊠ Yes ☐ No
	(2) investigation: ☐ Yes ☐ No
	(3) referral of cases of fraud and abuse? \boxtimes Yes \square No
	Please explain: [7500]
	Written complaints of fraud and abuse in the applicant enrollment process are addressed on a case by case basis, as these occur very infrequently and usually each case has its own unique circumstances. When a case is referred to ALL Kids, the complaint is received and the initial, internal research on the applicant or enrollee is conducted by the Director of Program Integrity. This research is conducted within a ten business day time period. Most suspected fraud and abuse cases are subject to a committee type review by the Director of Program Integrity, Director of Program Operations and Professional Services Division, Director of Program Services, and/or the Director of the Eligibility Unit. The office of ADPH General Counsel is involved as needed.
	There are several general steps which are relevant to each case investigated:
	 Conduct research in the CHIP data system to determine eligibility standards to enroll the applicant/enrollee.
	2. Review the most current application on file.
	3. Review the MSIQ Medicaid database for any applicable information.

Complete a summary of events to include complete names and dates.

4.

		mation into a database for historical reference.
	Shield of Alab investigation	o fraud and abuse within the provider sector, CHIP contracts with Blue Cross Blue bama to prevent, investigate, and refer cases of procedures for prevention, and referral. Blue Cross Blue Shield of Alabama maintains operating policies, not limited to the following areas:
	Maintenance	of Network Integrity Unit
	Network Integ	grity Training
	Referral to Ne	etwork Integrity
	Collaboration	with Law Enforcement
		es not have a <u>written</u> plan, do managed health care plans with which your program e <u>written</u> plans?
	Please Explai	n: [500]
	Blue Cross Bl	lue Shield of Alabama has written plans.
2.		period, please indicate the number of cases investigated, and cases referred, nd abuse in the following areas: tialing
	0	Number of cases investigated
	0	Number of cases referred to appropriate law enforcement officials
	Provider Billing	
	21	Number of cases investigated
	0	Number of cases referred to appropriate law enforcement officials
	Beneficiary Eligil	oility
	2	Number of cases investigated
	0	Number of cases referred to appropriate law enforcement officials
	Are these cases f	or:
	CHIP 🖂	

	Medicaid and CHIP Combined
3.	Does your state rely on contractors to perform the above functions? ☐ Yes, please answer question below.
4.	☐ No If your state relies on contractors to perform the above functions, how does your state provide oversight of those contractors? Please explain : [7500]
	Monthly meetings are held with the contractors where issues are discussed.
5.	Do you contract with managed care health plans and/or a third party contractor to provide this oversight?
	No No
	Please explain: [500]
	Blue Cross and Blue Shield of Alabama Anti-fraud Plan - see below.

Enter any Narrative text below. [7500]

Blue Cross and Blue Shield of Alabama has an active anti-fraud and abuse program to ensure the integrity of benefit administration. The mission of the Network Integrity and Analysis unit is to develop and continuously improve upon a comprehensive anti-fraud function, which will focus on the prevention, detection, investigation and resolution of fraud and abuse. Our objectives include:

- Proactive prevention through education and continuous improvement of strategic corporate defenses:
- Proactive detection through continual analysis and networking relationships;
- Quality investigation through well trained staff and internal/ external partnerships;
- Satisfactory resolution through education, recovery, and support of prosecution of fraud.

Organizational Structure

The Network Integrity and Analysis Unit (NI) of the HealthCare Networks division has the primary responsibility for the detection, investigation, recovery of overpayments and referral for potential prosecution of cases involving unlawful or abusive activity directed against corporate and customer assets. The manager of the Network Integrity unit reports up through the Health Management division. The unit is staffed with investigators, data analysts and research support staff who represent a variety of professional backgrounds pertinent to the delivery and administration of health care.

Scope of Activities

The NI department is responsible for fraud and abuse activity involving providers, employer groups, and subscribers. (Employee fraud is addressed through the Internal Audit department and Compliance and Pharmacy Fraud is addressed through a separate Pharmacy Integrity Unit.) Investigative activities may be on a local, state, national or international level. The NI unit works collaboratively with all areas of the company in support of its investigation activities as well as employer groups, subscribers, providers, and investigative and judicial agencies (i.e F.B.I., sheriff's office, Attorney General, U.S. Attorney, District Attorney). The unit also works with professional regulatory agencies and societies such as Medical Associations, Dental Examiners, Psychology Board, Chiropractic Board and the Pharmacy Board.

Summary of Procedures

Prevention

Corporately, fraud and abuse prevention is accomplished through a variety of means and in a variety of departments. These include maintenance of numerous claim edits and review procedures, construction of contractual provisions in our participating provider networks aimed at ensuring appropriate care delivery and billing, the creation and maintenance of medical policies and directives, maintaining an active program of corporate anti-fraud training and awareness campaigns, consumer / provider education, proactive data analysis, and corporate participation in national anti-fraud organizations and initiatives.

Detection

Investigative leads are generated through extensive routine and specific data mining, receipt of internal and external referrals, monitoring current events and publications, and national initiatives generated through national anti-fraud organizations (ex. NHCAA, IASIU) and the Blue Cross Blue Shield Association. Blue Cross maintains 24 x 7 fraud referral hotline and referral capability via the Blue Cross website. An internal reward program is also in place to encourage associate referrals. The unit also maintains specific antifraud software dedicated to supporting data analysis and case information (STARS.)

Investigation

Cases are assigned to unit representatives and investigated utilizing appropriate resources and methods. These may include medical record reviews; onsite audits; law enforcement and regulatory agency collaboration; and consultation and review by subject matter experts (peer reviewers.) Results of the investigations lead to identifying offenders and implementing corrective action plans.

Corrective Action

Corrective actions can include education, refund recovery, placement of preventative claim edits, termination from participation in plan networks, termination of group/ subscriber benefits, referral to regulatory agencies for sanctions (i.e. Board of Medical Examiners, Pharmacy Board, etc.) or prosecution depending on the circumstances of the case.

Once corrective action has been implemented the situation is scheduled for follow-up analysis to validate the effectiveness of the measures. If the circumstance addressed has not been corrected the Network Integrity and Analysis Unit works to ensure that the situation is finally resolved satisfactorily.

In addition to resolving each specific case of fraud and/or abuse, overall benefit utilization is monitored through data analysis to identify exceptional areas of medical care and to validate appropriate claim processing. Exceptions are further investigated to determine if the variance is due to unethical practice, justifiable patient medical conditions or other internal claim processing issues. Even when fraud is not provable or evident, corporate practices may be affected.

SECTION IV: PROGRAM FINANCING FOR STATE PLAN

1. Please complete the following table to provide budget information. Describe in narrative any details of your planned use of funds below, including the assumptions on which this budget was based (per member/per month rate, estimated enrollment and source of non-Federal funds). (*Note: This reporting period = Federal Fiscal Year 2009. If you have a combination program you need only submit one budget; programs do not need to be reported separately.*)

COST OF APPROVED CHIP PLAN

Benefit Costs	2009	2010	2011
Insurance payments			
Managed Care			
Fee for Service	148441413	170545697	201348890
Total Benefit Costs	148441413	170545697	201348890
(Offsetting beneficiary cost sharing payments)	-4019155	-4287926	-4748276
Net Benefit Costs	\$ 144422258	\$ 166257771	\$ 196600614

Administration Costs

Personnel	4497748	5228317	6273980
General Administration	753665	1779500	2135400
Contractors/Brokers (e.g., enrollment contractors)			
Claims Processing			
Outreach/Marketing costs	798926	1507000	1746030
Other (e.g., indirect costs)	647571	703825	844590
Health Services Initiatives			
Total Administration Costs	6697910	9218642	11000000
10% Administrative Cap (net benefit costs ÷ 9)	16046918	18473086	21844513

Federal Title XXI Share	117254138	136187244	161118837
State Share	33866030	39289169	46481777

TOTAL COSTS OF APPROVED CHIP PLAN	151120168	175476413	207600614

2.	What were t	the sources	of non-Federa	I funding used for	r State match of	during the reporting p	period?

\boxtimes	State appropriations
	County/local funds
	Employer contributions
\boxtimes	Foundation grants
	Private donations
\boxtimes	Tobacco settlement
	Other (specify) [500]

3. Did you experience a short fall in CHIP funds this year? If so, what is your analysis for why there were not enough Federal CHIP funds for your program? [1500]

No

4. In the table below, enter 1) number of eligibles used to determine per member per month costs for the current year and estimates for the next two years; and, 2) per member per month cost rounded to a whole number. If you have CHIP enrollees in a fee for service program, per member per month cost will be the average cost per month to provide services to these enrollees.

	# of eligibles \$ PMPM		2010		2011	
			# of eligibles	\$ PMPM	# of eligibles	\$ PMPM
Managed Care		\$		\$		\$
Fee for Service	68440	\$ 176	79467	\$ 188	82509	\$ 205

Enter any Narrative text below. [7500]

SECTION V: 1115 DEMONSTRATION WAIVERS (FINANCED BY CHIP)

Please reference and summarize attachments that are relevant to specific questions.

1. If you do not have a Demonstration Waiver financed with CHIP funds skip to Section VI. If you do, please complete the following table showing whom you provide coverage to.

	CHIP Non-HIFA Demonstration Eligibility			HIFA \	Waiver Demonstra	ation Eligibility			
		* Upper % of FPL are defined as Up to and Including							
Children	From	% of FPL to	% of FPL *	From	% of FPL to	% of FPL *			
Parents	From	% of FPL to	% of FPL *	From	% of FPL to	% of FPL *			
Childless Adults	From	% of FPL to	% of FPL *	From	% of FPL to	% of FPL *			
Pregnant Women	From	% of FPL to	% of FPL *	From	% of FPL to	% of FPL *			

	Identify the total number of children and adults ever enrolled (an unduplicated enrollment count) in your IIP demonstration during the reporting period.
_	Number of children ever enrolled during the reporting period in the demonstration
_	Number of parents ever enrolled during the reporting period in the demonstration
_	Number of pregnant women ever enrolled during the reporting period in the demonstration
_	Number of childless adults ever enrolled during the reporting period in the demonstration
3.	What have you found about the impact of covering adults on enrollment, retention, and access to care of children? You are required to evaluate the effectiveness of your demonstration project, so report here on any progress made in this evaluation, specifically as it relates to enrollment, retention, and access to care for children. [1000]
4.	Please provide budget information in the following table for the years in which the demonstration is approved. <i>Note: This reporting period (Federal Fiscal Year 2009 starts 10/1/08 and ends 9/30/09).</i>

COST PROJECTIONS OF DEMONSTRATION (SECTION 1115 or HIFA)	2009	2010	2011	2012	2013
Benefit Costs for Demonstration Population #1 (e.g., children)					
Insurance Payments					
Managed care per member/per month rate @ # of eligibles					
Fee for Service Average cost per enrollee in fee for service					
Total Benefit Costs for Waiver Population #1					

Benefit Costs for Demonstration Population #2

(e.g., parents)	-	Tr r	r	r	-
Insurance Payments					
Managed care					
per member/per month rate for managed care					
Fee for Service					
Average cost per enrollee in fee for service					
Total Benefit Costs for Waiver Population #2					
Benefit Costs for Demonstration Population #3 (e.g., pregnant women)					
Insurance Payments					
Managed care					
per member/per month rate for managed care					
Fee for Service					
Average cost per enrollee in fee for service					
Total Benefit Costs for Waiver Population #3					
Benefit Costs for Demonstration Population #4					
(e.g., childless adults)					
Insurance Payments					
Managed care					
per member/per month rate for managed care					
Fee for Service					
Average cost per enrollee in fee for service					
Total Benefit Costs for Waiver Population #3					
Total Benefit Costs					
(Offsetting Beneficiary Cost Sharing Payments)					
Net Benefit Costs (Total Benefit Costs - Offsetting					
Beneficiary Cost Sharing Payments)					
Administration Costs					
Personnel					
General Administration					
Contractors/Brokers (e.g., enrollment contractors)					
Claims Processing					
Outreach/Marketing costs					
Other (specify)					
Total Administration Costs					
10% Administrative Cap (net benefit costs ÷ 9)					
Federal Title XXI Share					
State Share					
TOTAL COSTS OF DEMONSTRATION					

When was your budget last updated (please include month, day and year)? [500]

Please provide a description of any assumptions that are included in your calculations. [7]

Other notes relevant to the budget: [7500]

SECTION VI: PROGRAM CHALLENGES AND ACCOMPLISHMENTS

1. For the reporting period, please provide an overview of your state's political and fiscal environment as it relates to health care for low income, uninsured children and families, and how this environment impacted CHIP. [7500]

While the news media report that the recession is over for the rest of the country, Alabama is still experiencing high numbers of plant closings. CHIP regional staff participate in Rapid Response meetings and information distribution. These meetings and information distribution are coordinated by the Alabama Department of Economic and Community Affairs and are held with employees of businesses which are about to close or have significant layoffs to inform the employees of services that could help them during this time. In calendar year 2008, 71 businesses either closed or had layoffs (impacting 12,227 individuals). During calendar year 2009, through September, 91 businesses either closed or had layoffs (affecting 17,053 individuals).

Alabama is very fortunate in the support that the Legislature and the Governor's Office provide to CHIP. Amidst the state's austere economic environment, these bodies provided CHIP with funds to broaden eligibility limits beginning in FY 2010. They also have continued to dialogue and strategize on how to maintain funding for the Medicaid program. Funding of children's health insurance programs continues to be supported by advocacy, provider and state groups drawing collaborative support from a variety of areas.

Additionally, in FY 2009, the Alabama Child Caring Foundation continued to provide insurance, in record numbers, to children not eligible for Medicaid or ALL Kids. This program is based on donations from the private sector.

2. During the reporting period, what has been the greatest challenge your program has experienced? [7500]

During FY 2009, Alabama worked through, and continues to work through, three major challenges: (1) Interpreting CHIPRA and planning for CHIPRA mandated program changes; (2) Preparing to raise the upper income eligibility boundary from 200% FPL to 300% FPL; and, (3) Managing a heavy increase in the number of applications received from the public.

The CHIPRA provisions that have been and continue to be the most time consuming for which to plan are: citizenship and identity verification, prospective payment for FQHCs, and mental health parity.

Changing the upper income eligibility boundary from 200% FPL to 300% FPL required computer programming changes, data reporting changes, outreach, staff and community partner training, and planning for evaluation.

In FY 2009, CHIP experienced a significant increase (in comparison to FY 2008) in the number of applications received.

- 3. During the reporting period, what accomplishments have been achieved in your program? [7500]
 - 1. Managing the increased workload due to the tight economy.
 - 2. Receipt and implementation of a Robert Wood Johnson, Maximizing Enrollment Grant.

- 3. Continuation, beyond grant funding, of the Covering Alabama Kids and Families Project.
- 4. Extension of the Polyglot Project (gives Medicaid enrollment workers and their applicants access to an audible Spanish translation of the questions on the Medicaid/ALL Kids application form. These audible Spanish and English translations include explanations of the questions and make it easier for the Medicaid Outstationed workers to ask questions and clarify information needed as well as making it easier for the applicant to supply the correct information.)
- 5. Alabama was selected to participate in a Robert Wood Johnson Foundation SCHIP retention and renewal project.
- 4. What changes have you made or are planning to make in your CHIP program during the next fiscal year? Please comment on why the changes are planned. [7500]

The program has been a recipient of the Robert Wood Johnson Foundation's "Maximizing Enrollment for Kids" program. With this funding, ALL Kids can identify bottlenecks/obstacles in its enrollment and renewal processes. The "diagnosis" phase has been completed and a plan of action is being developed to eliminate or ameliorate any identified problems. Beginning in FY 2010, Alabama expanded its CHIP income eligibility level from 200% FPL to 300% FPL. Other changes will be made to comply with CHIPRA mandates to verify citizenship and identity, to change the payment methodology for rural health initiatives and primary care centers to a prospective payment system, and to institute mental health parity with medical benefits.

Other changes in the program may become necessary due to the uncertainty of the economy.

Enter any Narrative text below. [7500]