

201 Monroe Street, Suite 1680, P.O. Box 30317 | Montgomery, AL 36130-3017 334-206-9470 fax:334-206-3751 | Alabamapublichealth.gov/EHR | EHR@adph.state.al.us

# **AUGUST 2022**

## UPDATES AND REMINDERS

#### Immunization Problem List

When a vaccine dose is entered into CureMD, the information is sent to ImmPRINT when "Save & Send" is selected. If information required by the ImmPRINT Registry is missing or incorrect, the data transfer will fail, and an error message will be generated.

Errors can be corrected from the Front End of the patient chart, followed by Re-Processing the file from the Problem List.

Users are urged to monitor and track errors daily/weekly.

To Correct Immunization Error Messages:

#### Personal > Administration > Tracking > Message > Outbound > Problem List

- 1. Problem List
- 2. Select Destination (Registry)
- 3. Date range
- 4. Select Immunization
- 5. Search
- 6. Select Message
- 7. Re-Process

**Note:** Do <u>not</u> click the "Save & Send" icon for the second time. This would generate another HL7 message.

#### **EHR Training Dates**

♦ Aug. 19
 ♦ Oct. 21
 ♦ Sept. 16
 ♦ Nov. 18
 ♦ Dec. (TBA)

EHR Trainings are held in person at the ADPH Training Center (RM 132) in Prattville, AL. To schedule EHR training, contact Christine Long at Christine.Long@adph.state.al.us



#### AUGUST NATIONAL EVENTS

- **4** AUG 1: Respect for Parents Day
- Aug 7: Purple Heart Day
- AUG 9: BOOK LOVERS DAY
- AUG 15: RELAXATION DAY
- AUG 21: SENIOR CITIZENS DAY
- Aug 27: Just Because Day

#### **Computer Issues**

When experiencing issues with your computer or laptops (i.e., "problem logging in"), please have your Security Coordinator contact the Help Desk at 334-206-5268. The Help Desk will route your request to the appropriate IT person for assistance.

#### EHR Workflow Application Issues

Please submit an email to the EHR email address (ehr@adph.state.al.us). Submitting your request for assistance through this email is efficient and allows us to track problems if we suspect they may be happening statewide.

#### EHR CONTACTS

- Gavin Graf EHR Director, 334-206-2905
- Catina Swindle EHR Nurse Manager, 334-206-9469
- Monica Moore
  EHR Research Analyst, 334-206-9484
- Christine Long, EHR Assistant for Patient Portal Issues, 334-206-9470
- EHR@adph.state.al.us

### Your major line of communication with EHR and CureMD