Question: What do I need to know about getting my prescriptions filled?

Answer:

- To make sure your pharmacist is aware of all of your medications, try to fill all of your medications at one pharmacy.
- When possible try to fill your medication before your current supply runs out. This allows your pharmacy to ensure that they will have your medication in stock.
- When a medication is discontinued, please talk to your pharmacist about proper disposal of your medication.
  - A link to information about medication disposal is available: https://www.fda.gov/drugs/safe-disposal-medicines/disposal-unused-medicines-what-you-should-know
  - For information about disposal locations in your area: https://apps2.deadversion.usdoj.gov/pubdispsearch/spring/main?execution=e1s1

Question: Why does the pharmacy need my driver's license or social security information to fill some of my prescriptions?

Answer: A Pharmacist is required to submit this information for to the Alabama Prescription Drug Monitoring Program (PDMP). This is an electronic database of all controlled substance dispensed in Alabama. Alabama’s PDMP collects information from a pharmacy about what controlled substances prescriptions were dispensed, how much, to whom, and by whom. This information is securely stored and can be accessed by a limited number of people, in a limited number of situations. For more information about this program: http://www.alabamapublichealth.gov/pdmp/

Question: Can my caregiver or family member show their license to get my prescription filled?

Answer: It is very important that the information on the prescription match the license information given to a pharmacy. This system is used by pharmacies and prescribers to verify who has received prescriptions for controlled substances. Utilizing a caregiver or family member’s driver’s license with your prescription, will result in incorrect information in Alabama’s Prescription Drug Monitoring Program. This may also result in delays in your care.

Question: Who has access to the information about my prescriptions?

Answer: Your physicians and pharmacists will have access to the information. If you are seen by a new physician or admitted to a hospital, they will also be able to access this information.