STRONGER TOGETHER:

MANAGING WORKPLACE CONFLICT & CONFRONTATION

Live Webcast

Tuesday, August 19, 2025 11am - 12pm Central Time

Faculty

Anneliese Stroup, MS, NCC, LPC iHope Counseling Center

Target Audience:

Alabama Department of Public Health employees

CEUs:

None for this program

Objectives

- 1. Define conflict and understand the sources of conflict
- 2. Learn tools to improve communication and minimize conflict in the workplace
- 3. Review the steps of conflict resolution
- 4. Discover how demonstrating professionalism creates a stronger culture and team
- 5. Overview of BHS benefits available







This program will enhance participants' understanding of the sources of conflict and the importance of developing a plan on how to resolve conflict in the workplace.

In collaboration with the Alabama Department of Public Health, Office of Human Resources, Employee Relations Office; and the Division of Risk Management's State Employee Assistance Program.

Conference Details

Continuing Education: None for this program.

Registration: Available at <u>www.alabamapublichealth.gov/alphtn</u>

Technical Information: To receive complete technical information you must register at www.alabamapublichealth.gov/alphtn. Webcast - Watch with RealPlayer or Windows Media Player.

Test your computer with the "test connection link" at www.alabamapublichealth.gov/alphtn

Audio - To listen by phone, call 1-888-557-8511. Enter access code 972-1530 #. Press # again to listen to the conference.

On Demand - Available on our website two days after live broadcast.

Conference Materials: Available at <u>www.alabamapublichealth.gov/alphtn</u> approximately one week before the program.