Duplicate Patients

Objective: At the completion of this section, the user will know the:

process for reporting a duplicate record

If you discover a patient has multiple records, you can report that duplication within the ImmPRINT system. The notification will be sent to ImmPRINT. From the "Search Results" page, select "Report Duplicate Patients".

Search Results Add New Patient Report Duplicate Patients Show 10 ventries									
Name	Patient Dob	Patient Dob *SSN		Mother's Name(Maiden)					
TES, TEST	01-23-1994		М	TES, TESTED					
TES, TEST	06-03-1978		M						
TESDX, TEST X	01-01-2005		F	TESDX, TEST					
TESSTER, TESS	06-27-2009		F	TESSTER, TESSA					
TEST III, TEST	01-01-1991		М						
TEST, TES A	09-28-2003	2341	M	BILLY, BOB(BILLY)					

A new page "Search Results" will appear. Check the white box on the left hand side of the potentially duplicated records (you must select two records).

-Dı	-Duplicate Patient								
1	Submit Cancel								
		Name	Patient Dob	*SSN	Gender	Mother's Name(Maiden)	Mother's Dob	Mother's SSN	
		TES, TES	02-26-2018		М	TES, TES			
		TES, TEST	01-23-1994		М	TES, TESTED			
		TES, TEST	06-03-1978		М	,			

Be sure to indicate which patient name is correct in the "Notes" section at the bottom of the page. This information is critical in ensuring the patient records are merged correctly. This will prevent the need for future correction of the patient's name.







Submitter's Email Address:	
CALVIN.GIPSON@ADPH.STATE.AL.US	
Notes:	

Then click the blue "Submit" button.



This information is sent to ImmPRINT for review. Once confirmed, the duplicated records will be merged. When records are merged, the user reporting the duplication will receive an email entitled "Patients Merged" from ImmPRINT.

On the other hand, if conflicting and/or missing patient data is present, ImmPRINT staff and/or the district's Immunization Compliance Manager (ICM) will contact you to clarify and gather more information. This is another reason to ensure that a user's contact information is always accurate and that patients' records contain complete and current data. Likewise, if it is determined that the submitted patient records are not duplicates, the records will not be merged, and the user will receive an email entitled "Patients are not duplicates".





