



Data Submission Guide for Dispensers

Alabama Prescription Drug Monitoring Program

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Version 3.1

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1 Document Overview

This document serves as a training guide and support manual for dispensers of Schedule II through Schedule V controlled substances in Alabama who use Bamboo Health's PMP Clearinghouse repository to report their dispensations.

It includes such topics as:

- Reporting requirements for dispensers in the State of Alabama
- Data file submission guidelines and methods
- Creating a PMP Clearinghouse account
- Creating a data file
- Uploading or reporting data
- Understanding and correcting errors

This guide is intended for use by all dispensers in the State of Alabama required to report the dispensing of reportable drugs.

2 Data Collection and Tracking

2.1 Data Collection Overview

This guide provides information regarding the Alabama Prescription Drug Monitoring Program (PDMP). The purpose of this program is to collect data on ALL Schedule II, III, IV and V controlled substances dispensed in the State of Alabama or for patients residing in Alabama. This is made possible by the 2004 Alabama Legislature Act No. 2004 – 443, which states:

Act 2004-443, SB35, authorizes the Alabama Department of Public Health to establish, create, and maintain a controlled substances prescription database program and a controlled substances prescription database advisory committee. The act requires the reporting of controlled substance prescription data to the department by pharmacies, physicians, and other practitioners who are authorized to prescribe controlled substances and enumerates the data elements to be reported. The act lists persons and entities permitted access to the database, provides for the confidentiality of all information maintained in the database, and prescribes penalties for the unauthorized disclosure of information contained in the database. The act assesses a surcharge of \$10 per year on the controlled substance registration certificate of each licensed medical, dental, podiatric, optometric, and veterinary medicine practitioner to be used by the Department of Public Health for the development, implementation, operation, and maintenance of the database. The act provides that the database will be operational within 12 months after the State Health Officer certifies that sufficient funds are available to implement and operate the database, and also provides that persons or entities required to report information to the database are not liable for any claim of damages as a result of such report.

The data collected is used in the prevention of diversion, abuse, and misuse of controlled substances through the provision of education, early intervention, and enforcement of existing laws that govern the use of reportable drugs.

All dispensers of reportable drugs must meet the reporting requirements set forth by state law in a secure methodology and format. Information about reportable drug dispensing activities must be reported on regular intervals to the Alabama PDMP through the authorized data collection vendor, Bamboo Health, Inc. (Bamboo Health).

Note: *If a veterinarian writes a prescription to be filled at a pharmacy, that pharmacy is considered the dispenser.*

2.2 Reporting Requirements

As of December 12, 2017, the Alabama PDMP requires pharmacies and dispensers to report controlled substance dispensations to the Alabama PDMP via PMP Clearinghouse. Dispensations must be reported on a DAILY basis.

The laws and regulations for reporting to the Alabama PDMP are continuously subjected to amendments, and it is the responsibility of dispensers to be aware of such updates as they are enacted and promulgated.

All dispensers of Schedule II–V controlled substance prescriptions are required to collect and report their dispensing information. Such reporting without individual authorization by the patient is allowed under HIPAA, 45CFR § 164.512, paragraphs (a) and (d). The Alabama Department of Public Health is the state oversight agency and acts as an agent of Alabama PDMP in the collection of this information.

Entities and practitioners that dispense Class II–V controlled substances must report data to the controlled substance database on a daily basis.

Entities and practitioners required to report daily include, but are not limited to the following:

- Licensed pharmacies
- Mail-order pharmacies or pharmacy benefit programs filling prescriptions for or dispensing reportable drugs to residents of Alabama
- Licensed physicians, dentists, podiatrists, and optometrists who dispense reportable drugs

The daily reporting requirement does not apply on days that the entity's or practitioner's business is closed.

Certain elements are required by law to be reported. For details on these elements and others of ASAP 4.2B, please refer to [Appendix A: ASAP 4.2B Specifications](#).

3 Accessing Clearinghouse

This chapter describes how to create your PMP Clearinghouse account and how to log in to the PMP Clearinghouse web portal.

3.1 Creating Your Account

Prior to submitting data, you must create an account.

If you are currently registered with Bamboo Health PMP Clearinghouse system, you do not need to register for a new account – you will be able to add Alabama to your existing account for data submissions. If you have an existing PMP Clearinghouse account, please refer to [Adding PMPs to Your Upload Account](#) to add PMPs to your account.

Perform the following steps to create a Clearinghouse account:

1. Open an internet browser window and navigate to the PMP Clearinghouse Account Registration page located at <https://pmpclearinghouse.net/registrations/new>.

Account Registration

Profile Details * Indicates Required Field

Email Address *

Password *

Password confirmation *

Personal Information

First name * Middle name Last name *

Searching for DEA or NPI will autopopulate your information if found.

DEA NPI

Employer Information

Name *

2. Complete your **Profile Details**.

Profile Details * Indicates Required Field

Email Address *

Password *

Password confirmation *

- a. Enter your current, valid email address in the **Email Address** field.

Note: The email address you provide here will act as your username when logging into the PMP Clearinghouse system.

- b. Enter a password for your account in the **Password** field, then re-enter it in the **Password Confirmation** field. The password requirements are provided below.

Passwords must contain:

- At least eight (8) characters
- One (1) uppercase letter
- One (1) lowercase letter
- One (1) number
- One (1) special character, such as !, @, #, \$, etc.

3. Complete your Personal and Employer information, noting the following:
- Required fields are marked with a red asterisk (*).
 - You may be able to auto-populate your Personal and/or Employer information by entering your (or your employer's) **DEA**, **NPI**, and/or **NCPDP** number, then clicking the search icon (🔍). If the number you entered is found, your information will automatically be populated.

Personal Information

First name *

Middle name

Last name *

Searching for DEA or NPI will autopopulate your information if found.

DEA

NPI

Employer Information

Name *

Address *

Address (continued)

City *

State *

Postal Code *

Phone *

Fax

Searching for DEA or NPI will autopopulate your information if found.

DEA

NCPDP

4. If secure file transfer protocol (SFTP) is required, complete the **Data Submission** section of the page.

Notes:

- If sFTP access is not required, you do not need to complete the Data Submission section and you may continue to step 5.
- You may add sFTP access to an existing account. Please refer to [Adding sFTP Access to an Upload Account](#) for complete instructions.

Data Submission

PMP Clearinghouse users are able to submit data through the web portal via manual entry or upload of ASAP files. Secure FTP (SFTP) access is available, and Real-Time submissions are also available in select states.

☐ Enable SFTP Access

☐ Enable Real-Time Access

- a. Click to select the **Enable SFTP Access** checkbox.

The SFTP access fields are displayed.

Data Submission

PMP Clearinghouse users are able to submit data through the web portal via manual entry or upload of ASAP files. Secure FTP (SFTP) access is available, and Real-Time submissions are also available in select states.

☒ Enable SFTP Access

SFTP Username

SFTP Password

SFTP Password Confirmation

Password must include at least 8 characters, including 1 capital letter, 1 lowercase letter, and 1 special character (such as !, @, #, \$)

☐ Enable Real-Time Access

- b. Your **SFTP Username** is automatically generated using the first five characters of your employer's name + your employer's phone number. For example, if you entered "Test" as your employer's name and "555-555-5555" as your employer's phone number, your SFTP username would be *test5555555555*.
- c. Enter a password for your SFTP account in the **SFTP Password** field, then reenter it in the **SFTP Password Confirmation** field. The password requirements are provided below.

Passwords must contain:

- At least eight (8) characters
- One (1) uppercase letter
- One (1) lowercase letter
- One (1) number
- One (1) special character, such as !, @, #, \$, etc.

This password will be input into the pharmacy software so that submissions can be automated.

Notes:

- This password can be the same as the one previously entered under **Profile**.

- Unlike the Profile password (i.e., your user account password), the sFTP password does not expire.
- The URL to connect via sFTP is submissions.healthcarecoordination.net/
- Additional details on sFTP configurations can be found in [Appendix C: sFTP Configurations](#).

5. In the Submission Destinations section of the page, select only states to which reports are to be submitted.
6. Click **Submit**.

Thank you for registering with PMP Clearinghouse, a service of PMP AwarxE.

A link to verify your email address has been sent. You must confirm your email address before you can login to PMP Clearinghouse. Your data submission request has been sent to your requested state(s) for processing. Upon approval, you may begin submitting prescription data.

Profile

Email Address: testuser@bamboohealth.com

Password: *****

DEA Number:

NPI Number:

Full Name:: Test User

Employer

Name: Bamboo Health

DEA Number:

NCPDP Number::

Address: 123 Main St Anywhere KY 40223

Phone: 5555555555

Fax:

Data Acceptance

SFTP Account: SFTP Access? No

Real-Time Account: Real-Time Access? No

Submission Destinations

☒ Demo State

Continue

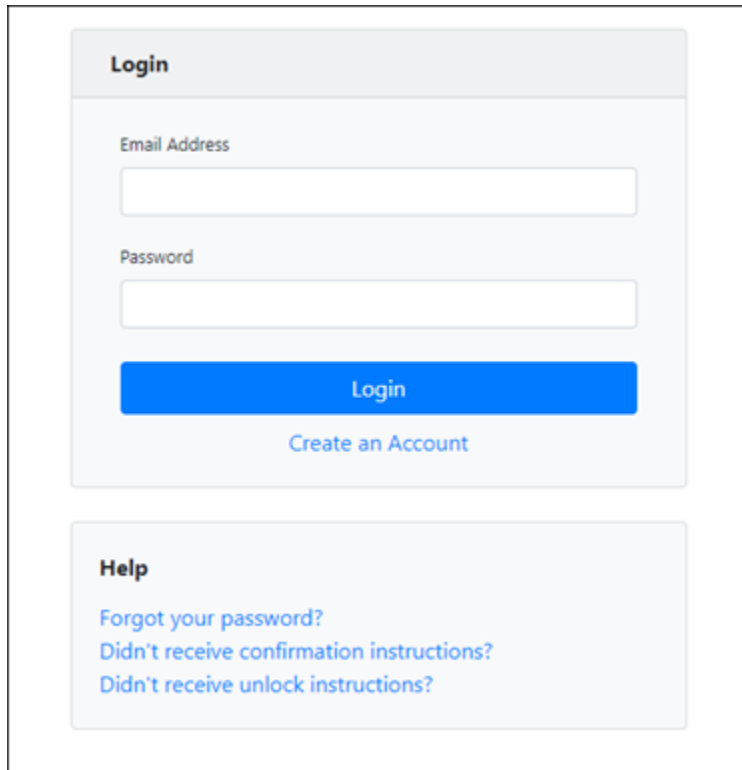
The request is submitted to the PMP Administrator for each of the PMPs you selected for data submission, and the Registration Information Overview page is displayed.

7. Click **Continue**.

The PMP Clearinghouse Login page is displayed. However, you will not be able to login until your account has been approved. Once the PMP Administrator has approved your request, you will receive a welcome email instructing you to confirm your account. Follow the instructions in the email to confirm your account and begin submitting data to PMP AwarxE.

3.2 Logging In to PMP Clearinghouse

1. Open an internet browser window and navigate to the PMP Clearinghouse Login page located at https://pmpclearinghouse.net/users/sign_in.

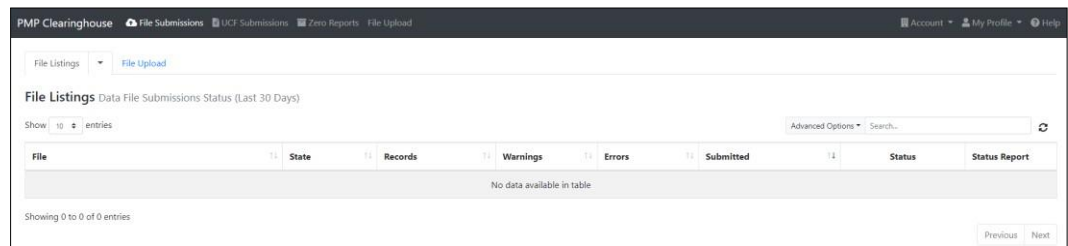


2. Enter the email address you used to create your account in the **Email Address** field.
3. Enter your password in the **Password** field.

Note: If you have forgotten your password, have completed your registration but did not receive the account confirmation email, or your account has been locked and you did not receive the email with instructions for unlocking your account, please refer to the links in the Help section of the page. For detailed instructions on resetting your password, refer to [Resetting Your Password](#).

4. Click **Login**.

The PMP Clearinghouse home page is displayed.



4 Data Submission

This chapter provides information and instructions for submitting data to the PMP Clearinghouse repository.

4.1 Timeline and Requirements

- Pharmacies and software vendors can establish submission accounts upon receipt of this guide. See [Creating Your Account](#) for more information. Communication with the pharmacy dispensing software vendor is suggested and may be required to establish the connection.
- You can begin submitting data to PMP Clearinghouse as soon as your account has been created.
- As of December 12, 2017, dispensers are required to transmit their data using PMP Clearinghouse. Data should be reported in accordance with the guidelines outlined under [Reporting Requirements](#).
- If a pharmacy does not dispense any reportable drugs for the preceding reporting period, it must file a zero report for that reporting period, or it will be considered noncompliant. See [Zero Reports](#) for additional details.
- If you are already registered with PMP Clearinghouse to report from another PMP, you do not need to create a new account. Please refer to [Adding PMPs to Your Upload Account](#) to add PMPs to your account.

4.2 Upload Specifications

Files should be in the ASAP 4.2B format, which was released in September 2011, as defined in [Appendix A: ASAP 4.2B Specifications](#). Files for upload should be named in a unique fashion, with a prefix constructed from the date (YYYYMMDD) and a suffix of “.dat”. An example file name would be “20230415.dat”. All of your upload files will be kept separate from the files of others.

Reports for multiple pharmacies can be in the same upload file in any order.

5 Data Delivery Methods

This chapter provides information about data delivery methods you can use to upload your reportable drugs reporting data file(s) to PMP Clearinghouse.

For quick reference, you may click the desired hyperlink in the following table to view the step-by-step instructions for your chosen data delivery method:

Delivery Method	Page
Secure FTP	11
Web Portal Upload	12
Manual Entry (UCE)	13
Zero Reports	16

5.1 Secure FTP

If you are submitting data to PMP Clearinghouse using SFTP, you must configure individual subfolders for the PMP systems to which you are submitting data. These subfolders must be created in the *homedir/directory* folder, which is where you are directed once authenticated, and **should be named using the PMP abbreviation (e.g., AL, DC, GA, KS, GU, PR, etc.)**. Data files not submitted to a PMP subfolder will be required to have a manual PMP assignment made on the [File Listings](#) page. Please refer to [PMP Subfolders](#) for additional details on this process.


1. If you do not have a PMP Clearinghouse account, perform the steps in [Creating Your Account](#).
- Or
2. If you have a PMP Clearinghouse account but have not enabled SFTP access, perform the steps in [Adding SFTP Access to an Upload Account](#).
3. Prepare the data file(s) for submission, using the ASAP specifications described in [Appendix A: ASAP 4.2B Specifications](#).

Notes:

- Files for upload should have unique names, with a prefix constructed from the date of submission to PMP Clearinghouse (YYYYMMDD) and a suffix of “.dat”. An example file name would be “20220919.dat”.
- All of your upload files will be kept separate from the files of others.
- Reports for multiple veterinarians in the same practice can be in the same upload file in any order.
- If you submit more than one file within the same day, you must uniquely name each file, so the system does not overwrite existing uploaded files. For example, if uploading three files within the same day, you could use the following file names: 20220919a.dat, 20220919b.dat, and 20220919c.dat.

4. SFTP the file to submissions.healthcarecoordination.net/.
5. When prompted, enter the username and password you created when setting up the SFTP account.
6. Place the file in the appropriate state-abbreviated directory.

7. You can view the results of the transfer/upload on the Submissions page in PMP Clearinghouse.

Note: If you place the data file in the root directory and not a PMP subfolder, a  symbol with a mouse over hint of “**Determine PMP**” is displayed on the **File Status** page, and you will be prompted to select a destination PMP to which the data should be sent.

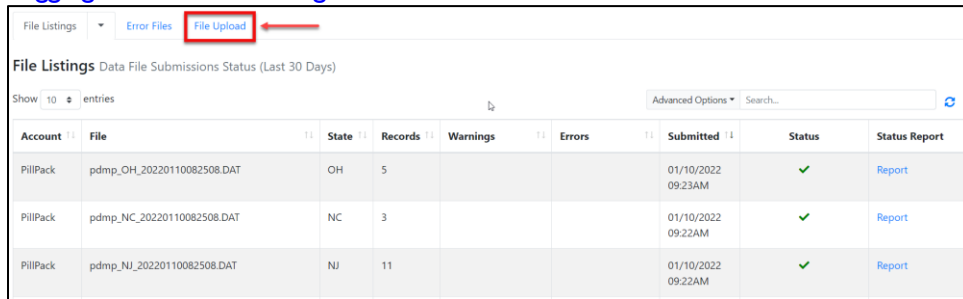
5.2 Web Portal Upload

1. If you do not have an account, perform the steps in [Creating Your Account](#).
2. Prepare the data file(s) for submission, using the ASAP specifications described in [Appendix A: ASAP 4.2B Specifications](#).

Notes:

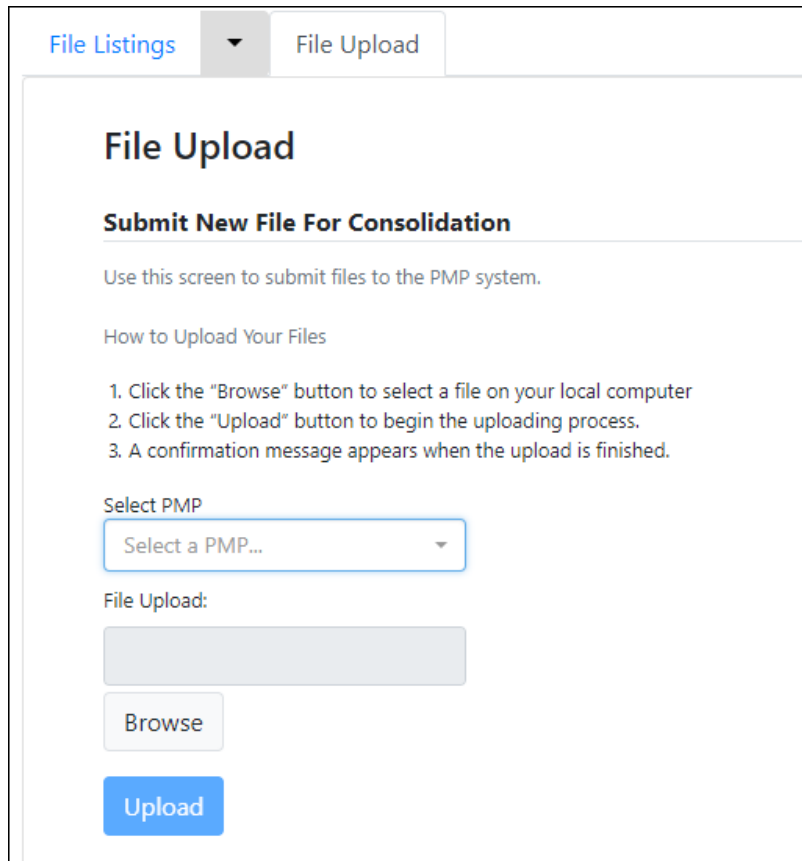
- Files for upload should have unique names, with a prefix constructed from the date of submission to PMP Clearinghouse (YYYYMMDD) and a suffix of “.dat”. An example file name would be “20220919.dat”.
- All of your upload files will be kept separate from the files of others.
- If you submit more than one file within the same day, you must uniquely name each file, so the system does not overwrite existing uploaded files. For example, if uploading three files within the same day, you could use the following file names: 20220919a.dat, 20220919b.dat, and 20220919c.dat.

3. [Logging in to PMP Clearinghouse](#).



Account	File	State	Records	Warnings	Errors	Submitted	Status	Status Report
PillPack	pdmp_OH_20220110082508.DAT	OH	5			01/10/2022 09:23AM	✓	Report
PillPack	pdmp_NC_20220110082508.DAT	NC	3			01/10/2022 09:22AM	✓	Report
PillPack	pdmp_NJ_20220110082508.DAT	NJ	11			01/10/2022 09:22AM	✓	Report

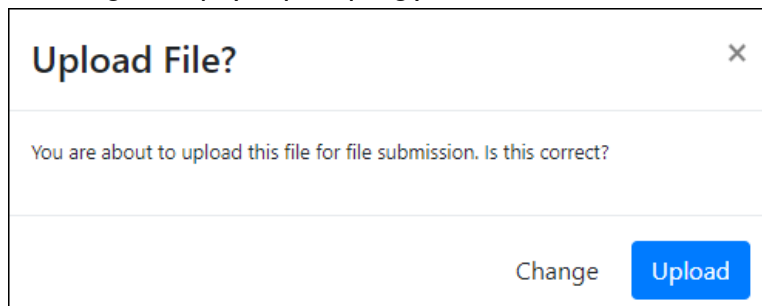
4. From the home page, click the **File Upload** tab.
The **File Upload** page is displayed.



The screenshot shows a web interface with two tabs: "File Listings" and "File Upload". The "File Upload" tab is active. Below the tabs is a heading "File Upload" and a sub-heading "Submit New File For Consolidation". A message states: "Use this screen to submit files to the PMP system." Below this is a section titled "How to Upload Your Files" with three numbered steps: 1. Click the "Browse" button to select a file on your local computer. 2. Click the "Upload" button to begin the uploading process. 3. A confirmation message appears when the upload is finished. Below the steps is a "Select PMP" section with a dropdown menu showing "Select a PMP...". Below that is a "File Upload:" section with a large grey rectangular area for the file. Below the file area are two buttons: "Browse" and "Upload".

5. Select the PMP to which you are submitting the file from the drop-down list in the **Select PMP** field.
6. Click the *Browse* button, located next to the **File Upload** field, and select the file you created in step 2.
7. Click **Upload**.

A message is displayed prompting you to confirm the submission.



The screenshot shows a confirmation dialog box titled "Upload File?". It has a close button (X) in the top right corner. The main text says: "You are about to upload this file for file submission. Is this correct?". At the bottom right, there are two buttons: "Change" and "Upload".

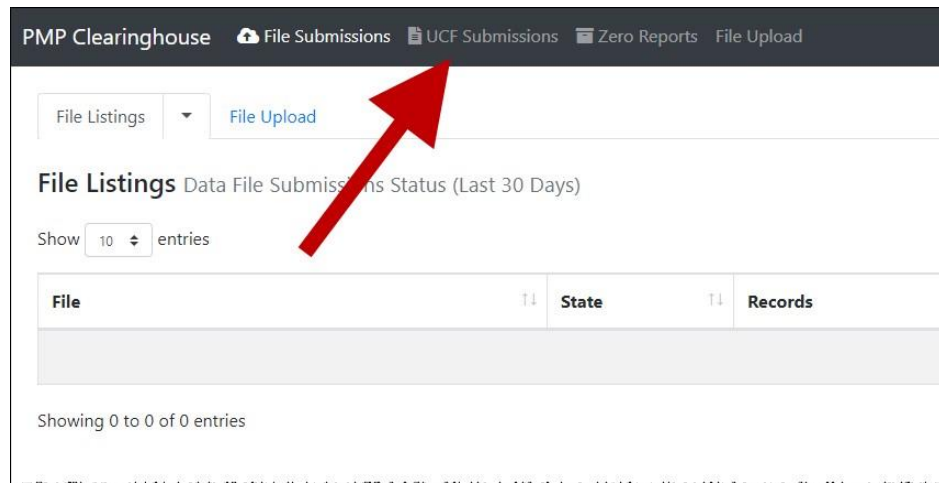
8. Click **Upload** to continue with the file submission.
Your file is uploaded, and you can view the results of the upload on the **File Submissions** page.

5.3 Manual Entry (UCF)

You can manually enter your prescription information into the PMP Clearinghouse system using the Universal Claim Form (UCF) within the PMP Clearinghouse web portal. This form allows you to enter patient, prescriber, dispenser, and prescription information.

Please refer to [Reporting Requirements](#) for the complete list of reporting requirements.

1. If you do not have an account, perform the steps in [Creating Your Account](#).
2. [Logging in to PMP Clearinghouse](#).
3. Click **UCF Submissions**.



The **UCF Listings** page is displayed.

UCF Listings						
Show 10 entries						
Created at	State	Warnings	Errors	Status		
01/15/2019 02:13 PM	KS	0	0	✓		
01/17/2019 07:38 PM	KS	0	0	✓		
01/28/2019 03:51 PM	CR	0	0	✓		
01/28/2019 04:04 PM	CR	0	0	✓		
01/28/2019 04:07 PM	CR	0	0	✓		
01/28/2019 04:13 PM	CR	0	0	✓		

4. Click the **New Claim Form** tab, located at the top of the page.
The **Create Universal Claim Form** page is displayed.

Create Universal Claim Form

PMP * Indicates Required Field

Pmp *

Select a PMP...

Patient

☐ Patient Animal

First Name *

Last Name *

Date of Birth *

MM/DD/YYYY

Gender

Unknown

Phone Number

Patient ID

5. Select the PMP to which you are submitting data from the drop-down list in the **Select a PMP** field.
6. Complete the required fields.

Notes:

- An asterisk (*) indicates a required field.
- **If you are entering a compound**, click the **Compound** checkbox in the Drug Information section of the page, complete the required fields for the first drug ingredient, then click **Add New** to add additional drug ingredients.

7. Once you have completed all required fields, click **Save**.
The **Submit Now** button is displayed at the top of the page.

Edit Universal Claim Form

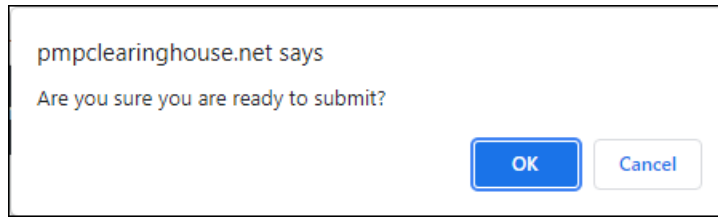
You may submit this form at any time.

This claim form is not completely processed until submitted. Please review and edit the form, or click "Submit Now" to process the form.

Submit Now

Form has been successfully created. X

8. Click **Submit Now** to continue with the data submission process.
A message is displayed prompting you to confirm the data submission.



9. Click **OK**.

Your data will be validated upon submission.

- If there are no errors, you will be returned to the Submitted Claim Forms page where your report is listed.
- If there are any errors on the UCF form, an error count will be highlighted in red at the top of the page.



[New Claim Form](#)



Edit Universal Claim Form

You may submit this form at any time.

This claim form is not completely processed until submitted. Please review and edit the form, or click "Submit Now" to process the form.

Submit Now

Note: If there are no errors, you will be returned to the **Submitted Claim Forms** page and where your report is listed.

10. Correct the indicated errors, then repeat steps 7–9.

<div> UCF Listings Manage Claim Forms New Claim Form </div> <h3>UCF Listings</h3> <div> Show 10 entries <div>Search:</div> </div>						
Created at	State	Warnings	Errors	Status		
01/15/2019 02:13 PM	KS	0	0	✓		
01/17/2019 07:38 PM	KS	0	0	✓		
01/28/2019 03:51 PM	CR	0	0	✓		
01/28/2019 04:04 PM	CR	0	0	✓		
01/28/2019 04:07 PM	CR	0	0	✓		
01/28/2019 04:11 PM	CR	0	0	✓		

Once your data has been successfully submitted, your report is listed on the **UCF Listings** page.

5.4 Zero Reports

If you have no dispensations to report for the preceding reporting period, you must report this information to the Alabama PDMP.

You may submit your Zero Report through the PMP Clearinghouse web portal by following the steps below or via SFTP using the ASAP Standard for Zero Reports. For

additional details on submitting via SFTP, please refer to [Appendix B: ASAP Zero Report Specifications](#).

You may submit Zero Reports through the PMP Clearinghouse web portal using one of the following methods:

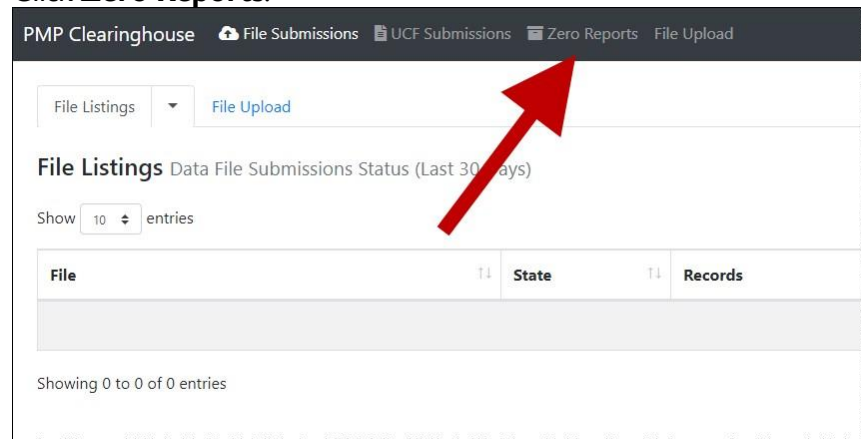
- [Submit a Single-Click Zero Report](#)
- [Create a New Zero Report](#)

5.4.1 Submit a Single-Click Zero Report

Single-click zero reporting allows you to create a profile for the pharmacy that includes its identifiers (e.g., DEA, NPI, NCPDP), so you do not have to enter it each time you submit a zero report.

To create a pharmacy profile and begin submitting single-click zero reports:

1. If you do not have an account, perform the steps in [Creating Your Account](#).
2. [Logging into PMP Clearinghouse](#).
3. Click **Zero Reports**.



The **Zero Report Listings** page is displayed.

Zero Reports Listings									
Show 25 entries									
Account	State	Start Date	End Date	NCPDP	DEA	NPI	ASAP File	Date Submitted	
AL	AL	01/16/2020	01/16/2020					01/16/2020 5:13 PM	
AL	AL	01/16/2020	01/16/2020					01/16/2020 5:04 PM	

4. Click the **Create Zero Report** tab.

The **Create Zero Report** page is displayed.

Zero Reports Listings																					
Create Zero Report																					
<input checked="" type="radio"/> Submit a Single Click Zero Report <input type="radio"/> Create new Zero Report																					
Create Single Click Zero Report Below are the pharmacies you have configured for single-click reporting. Setting up pharmacies here will allow you to create a profile for the pharmacy that includes its identifiers (e.g. DEA, NPI, NCPDP) so you don't have to enter it each time you submit a zero report. NOTE: The time frame for "Today" or "Yesterday" is 00:00-23:59:59 and based upon the time zone set for your account profile at the time of submission.																					
Add New Pharmacy																					
<table> <tr> <th>Pharmacy</th><th>NCPDP</th><th>DEA Number</th><th>NPI</th><th>Actions</th><th>Submit Zero Reports for:</th></tr> <tr> <td colspan="6">+ Demo</td></tr> </table>										Pharmacy	NCPDP	DEA Number	NPI	Actions	Submit Zero Reports for:	+ Demo					
Pharmacy	NCPDP	DEA Number	NPI	Actions	Submit Zero Reports for:																
+ Demo																					

Note: *Submit a Single Click Zero Report* is selected by default.

- Any pharmacies you have already configured for single-click zero reporting are displayed at the bottom of the page. Continue to Step 10 to submit a Zero Report for those pharmacies.
- If you have not configured your pharmacy for single-click zero reporting, continue to Step 5.

5. Click **Add New Pharmacy**.

The **New Pharmacy** page is displayed.

- Select the PMP for which you are submitting a Zero Report from the drop-down list in the **PMP** field.
- Enter the pharmacy's name in the **Pharmacy** field.
- Populate the **NCPDP**, **DEA Number**, and/or **NPI** fields as required by the PMP you selected in step 6. If any of these fields are required, a red asterisk(*) will be displayed next to that field once you have selected a PMP.
- Click **Save**.

The pharmacy is saved and will be listed under the drop-down for the selected PMP, which is located at the bottom of the page.

- Click the plus sign (“+”) next to the PMP for which you wish to submit a Zero Report.

The list of pharmacies you have configured for single-click zero reporting for that PMP is displayed.

Note: This page allows you to submit a Zero report for the current date (**Today**) or the previous day (**Yesterday**).

Pharmacy	License Number	NCPDP	DEA Number	NPI	Actions	Submit Zero Reports for:	
Demo							
Another Test Pharmacy					Edit Delete	Today 12/22/2021	Yesterday 12/21/2021
Bamboo Health Test Pharmacy					Edit Delete	Today 12/22/2021	Yesterday 12/21/2021

11. Click **Today** to submit a Zero Report for the current date;

Or

12. Click **Yesterday** to submit a Zero Report for the previous date.

Once the report is submitted, the submission is indicated on the screen, and the Zero Report is displayed on the **Zero Report Listings** tab.

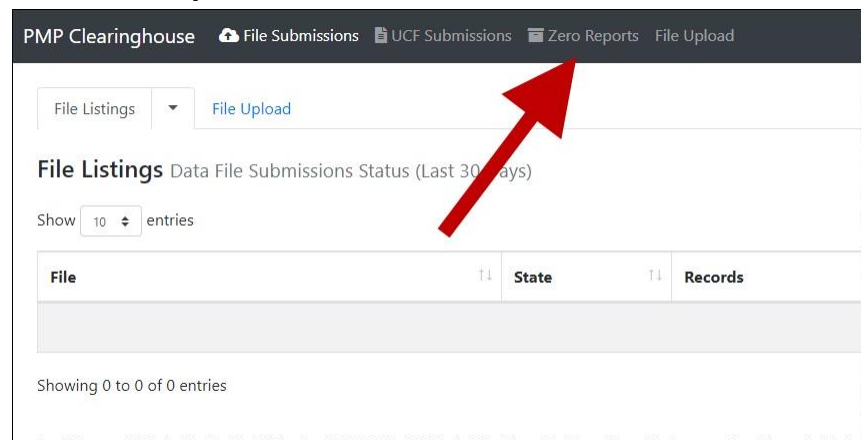
Pharmacy	License Number	NCPDP	DEA Number	NPI	Actions	Submit Zero Reports for:	
Demo							
Another Test Pharmacy					Edit Delete	Today 12/22/2021	Yesterday 12/21/2021
Bamboo Health Test Pharmacy					Edit Delete	✓ Submitted	Yesterday 12/21/2021

5.4.2 Create a New Zero Report

Notes: You may edit or delete a pharmacy from this page.

- To edit a pharmacy, click **Edit** to display the **Edit Pharmacy** page and make any necessary changes. Refer to steps 6-9 for guidance on entering pharmacy information.
- To delete a pharmacy, click **Delete**. You will be prompted to confirm the deletion. Once you confirm the deletion, the pharmacy configuration will be removed.

- If you do not have an account, perform the steps in [Creating Your Account](#).
- [Logging into PMP Clearinghouse](#).
- Click **Zero Reports**.



The **Zero Report Listings** page is displayed.

4. Click the **Create Zero Report** tab.

The **Create Zero Report** page is displayed.

Note: *Submit a Single Click Zero Report* is selected by default.

5. Click the button to select **Create new Zero Report**.

The **Create Zero Report** page is displayed.

6. Select the PMP for which you are submitting a Zero Report from the drop-down list in the **PMP** field.
7. Enter the start date and end date for the Zero Report in the **Start date** and **End date** fields using the **MM/DD/YYYY** format. You may also select the dates from the calendar that is displayed when you click in these fields.

The screenshot shows a date selection interface. At the top, there is a calendar for February 2019. The calendar has a header with navigation arrows and the month/year. The days of the week are listed as Su, Mo, Tu, We, Th, Fr, Sa. The dates are arranged in a grid. Below the calendar, there is a date input field with a placeholder text 'mm/dd/yyyy'. The input field is highlighted with a blue border.

8. Enter your NCPDP, DEA, and/or NPI numbers, if required by your state's PMP.

Note: If any of these fields are required by your state's PMP, they will be marked with a red asterisk (*).

9. Click **Submit**.
Your Zero Report is submitted to PMP Clearinghouse and will be displayed on the **Zero Report Listings** tab.

6 Data Compliance

This chapter describes how to view the status of your submitted data files and how to correct errors.

6.1 File Listings

The **File Listings** page displays information extracted from the data files submitted to PMP Clearinghouse, including the file name, number of records identified within the data file, number of records that contain warnings, number of records that contain errors, and the date and time of submission.

Click **File Submissions** to access this page.

File Listings Data File Submissions Status (Last 30 Days)									
Show 10 entries Advanced Options <input type="text" value="Search..."/>									
Account	File	State	Records	Warnings	Errors	Submitted	Status	Status Report	
DEMO ACCT	AA555555_20211130.dat	DO	2		1	11/30/2021 02:21PM		Report	
DEMO ACCT	ZZ555555_20211130.DAT	DO	2			11/30/2021 02:01PM		Report	
DEMO ACCT	ZZ555555_20211123.DAT	DO	2			11/23/2021 03:13PM		Report	
DEMO ACCT	AA555555_20211123.dat	DO	2			11/23/2021 02:29PM		Report	
DEMO ACCT	Bad_File_2.dat	DO	0			11/23/2021 02:27PM		-	
DEMO ACCT	Bad_File.dat	DO	0			11/23/2021 02:26PM		-	

- The **Status** column, located at the end of each row, displays the file status.
- The **Status Report** column, located next to the **Status** column, contains a link to the status report for that file. Please refer to [File Status Report](#) for more information on how to read and interpret this report.

If a file contains errors, it will have a symbol with a mouse over hint of “**Pending Dispensation Error**” within the status column. You can click the error icon in the **Status** column to display the Error Correction page, which allows you to view the records containing errors (see [View Records](#) for more information). Please refer to [Error Correction](#) for instructions on how to correct errors.

If a file is unable to be parsed into the PMP Clearinghouse application, it will have an symbol with a mouse over hint of “**ASAP Errors**.” Clicking the icon will display the detailed error, which indicates what element was missing or malformed. To correct these errors, a new file must be submitted to PMPClearinghouse. It is not necessary to void a file that failed parsing since it was not successfully submitted to PMP Clearinghouse.

If you submitted a file via SFTP without using a PMP-specific sub-folder, the file will be displayed, and symbol will be displayed in the status column with a mouse over hint of “**Determine PMP**.” Clicking the icon will prompt you to select a destination PMP to which the data file will

be transferred.

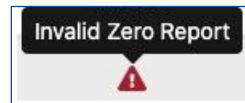
The screenshot shows a 'Set Destination PMP' dialog box with a message: 'Problem determining destination : No destination pmp indicated.' Below the message is a dropdown menu and an 'Update' button. A 'Cancel' button is also present. Below the dialog box is a table with columns: Records, Warnings, Errors, Submitted, and Status. The table has two rows of data. The first row shows 0 records, 0 warnings, 0 errors, and a submitted time of 06/21/2021 07:41PM. The second row shows 1 record, 0 warnings, 0 errors, and a submitted time of 06/21/2021 07:37PM. A 'Determine PMP' button is visible in the status column of the second row.

Records	Warnings	Errors	Submitted	Status
0			06/21/2021 07:41PM	
1			06/21/2021 07:37PM	Determine PMP

If you submitted a Zero Report via file upload or SFTP that is malformed or missing information, the file will be displayed, and an exclamation mark icon inside a red triangle will be displayed in the status column. Hovering over the icon will display the “Invalid Zero Report” error. Clicking on the icon will display the detailed error message.

To correct these errors, a new Zero Report must be submitted.

Error example:



6.2 UCF Listings

The **UCF Listings** page displays information about the UCFs submitted to PMP Clearinghouse, including the number of warnings and errors.

Click **UCF Submissions** to access this page.

The screenshot shows the 'UCF Listings' page with a table of UCF submissions. The table has columns: Created at, State, Warnings, Errors, and Status. The table shows four rows of data. The first row shows a creation time of 01/28/2019 03:51 PM, state CR, 0 warnings, 0 errors, and a status of ✓. The second row shows a creation time of 01/28/2019 04:04 PM, state CR, 0 warnings, 0 errors, and a status of ✓. The third row shows a creation time of 01/28/2019 04:07 PM, state CR, 0 warnings, 0 errors, and a status of ✓. The fourth row shows a creation time of 01/28/2019 04:11 PM, state CR, 0 warnings, 0 errors, and a status of ✓. The page also includes a search bar and pagination controls.

Created at	State	Warnings	Errors	Status
01/28/2019 03:51 PM	CR	0	0	✓
01/28/2019 04:04 PM	CR	0	0	✓
01/28/2019 04:07 PM	CR	0	0	✓
01/28/2019 04:11 PM	CR	0	0	✓

The **Status** column, located at the end of each row, displays the UCF’s status.

Data entered into the UCF is validated upon submission. Therefore, successfully submitted UCFs should not contain errors. However, if you have attempted to submit a UCF with errors and **did not** immediately correct those errors and submit the record, you have up to **one (1) year** to make updates to these records in Clearinghouse.

1. To view pending or incomplete submissions, click the **Manage Claim Forms** tab.

UCF Listings

Show 10 entries

Created at	State	Warnings	Errors	Status
01/28/2019 03:51 PM	CR	0	0	Complete
01/28/2019 04:04 PM	CR	0	0	Complete
01/28/2019 04:07 PM	CR	0	0	Complete
01/28/2019 04:11 PM	CR	0	0	Complete

Showing 1 to 4 of 4 entries

Previous 1 Next

The **Pending Claim Forms** page is displayed.

Pending Claim Forms - SMITHERMANS PHARMACY UCF FORMS (LAST 30 DAYS)

Show 10 entries

Created At	Created By	Last Updated By	State	Status
06/10/2019 5:51 PM	nweaver@appriss.com	nweaver@appriss.com	AK	Pending

Showing 1 to 1 of 1 entries

Previous 1 Next

2. Click **Edit** next to the form you wish to update.

Note: If it has been longer than one (1) year, the **Edit** option will no longer be available. You must click **Delete** to delete the record and start over.

The **Edit Universal Claim Form** page is displayed.

Edit Universal Claim Form

You may submit this form at any time.

This claim form is not completely processed until submitted. Please review and edit the form, or click "Submit Now" to process the form.

Submit Now

PMP * Indicates Required Field

Pmp *

Alaska

Patient

☐ Patient Animal

First Name * Last Name *

3. Make the necessary corrections or changes, and then click **Submit Now**, located at the top of the page.

A message is displayed prompting you to confirm the data submission.

pmpclearinghouse.net says

Are you sure you are ready to submit?

OK **Cancel**

4. Click **OK**.

The form was not submitted because of 27 error(s) ✕

Edit Universal Claim Form

You may submit this form at any time.

This claim form is not completely processed until submitted. Please review and edit the form, or click "Submit Now" to process the form.

Submit Now

Your data will be validated upon submission. If there are any remaining errors on the UCF form, they are displayed at the top of the page.

Note: If there are no errors, you will be returned to the **UCF Listings** page where your report is listed.

5. Correct the indicated errors, then repeat steps 3-4.
6. Once your data has been successfully submitted, your report is listed on the **UCF Listings** page.

6.3 Error Correction Page

6.3.1 View Records with Errors

The **Error Correction** page displays more information about the records within a selected data file that need correcting, including **Prescription Number**, **Segment Type**, **Warning Count**, and **Error Count**. To access this page, click the “**Pending Dispensation Error**” message in the **Status** column of the [File Listings](#) page or [UCF Listings](#) page.

[File Listings](#) ▾
[File Upload](#)

Error Correction Manage And Resolve Submission Issues

Show 10 entries
Search:

DEA Number <small>T1</small>	NCPDP Identifier <small>T1</small>	Prescription Number <small>T1</small>	Name <small>T1</small>	Filled At <small>T1</small>	Segment Type <small>T1</small>	Warning Count <small>T1</small>	Error Count <small>T1</small>	Action
██████████	██████████	2104AB	RED CROSS	2021-01-10	Dispensation	0	2	Correct Void
██████████	██████████	2104AB	RED CROSS	2021-01-10	Patient	0	1	Correct Void

Showing 1 to 2 of 2 entries

 Previous 1 Next

The **Correct** button, located at the end of each row, allows you to make corrections to the record.

6.3.2 Error Correction via PMP Clearinghouse

Once you click **Correct** on the **Error Correction** page, the **Errors** page is displayed. This page displays detailed information about the records within a selected data file that need correcting, including all the fields contained within the record and the originally submitted value, and allows you to correct those records.

File Listings File Errors Dispensary Errors			
Dispensary Errors Manage And Resolve Submission Issues <small>Prescription Number: 0100755 DEA Number: BE9432042 NCPDP Identifier: 0068568 Filled At: 2019-02-13</small>			
Field	Submitted Value	Corrected Value	Messages
National provider identifier	1104923507	1104923507	✓
NCPDP Identifier	0068568	0068568	✓
DEA number	BE9432042	BE9432042	<div>Warnings:</div> <div>DEA number warning: DEA number not found in registry.</div> <div>✓</div>
Name	<input type="text"/>		<div>Errors:</div> <div>Name value must be present.</div>
Phone number	4017704455	4017704455	✓

- The **Corrected Value** column allows you to enter a new value to correct the error.
- The **Message** column displays the relevant error message explaining why the value entered in that field did not pass the validation rules.

For files that failed to parse, the error identified is "best effort" and any information we could not parse is listed as "unparseable" in the file. In this case, you must submit a corrected file.

To correct records:

1. Identify the fields that require corrections. Fields containing errors are highlighted in red, as shown in the screenshot above.
2. Enter the corrected value in the **Corrected Value** column.
3. Click **Submit**.

The error is processed through the validation rules.

- a. If the changes pass the validation rules, the record is valid, and a message is displayed indicating that the errors have been corrected. The [File Listings](#) and [Error Correction](#) pages are also updated.
- b. If the changes fail the validation rules, a message is displayed indicating that there was a problem correcting the errors, and the **Message** column is updated with any new error message. Repeat steps 2–3 until the errors have been corrected and the file can be successfully submitted.

6.3.3 Error Correction via File Submission

The 4.2B Standard requires a pharmacy to select an indicator in the **DSP01** (Reporting Status) field. These indicators allow you to submit new records, revise and resubmit records, and void (delete) erroneous records. These actions are indicated by supplying one of the following values in the **DSP01** field:

- **00 New Record** – indicates a new record
- **01 Revise** – indicates that one or more data elements in a previously submitted record have been revised

To revise a record:

- a. Create a record with the value **"01"** in the **DSP01** field.
- b. Populate the following fields with the same information originally submitted in the record that is being revised:

- **PHA03** (DEA Number)
- **DSP02** (Prescription Number)
- **DSP05** (Date Filled)

- c. Fill in all other data fields with the correct information. This information will override the original data linked to the fields referenced in Step 2.
- d. Submit the record.

Important Note: When submitting revisions for the Prescription Number (DSP02), Pharmacy DEA (PHA03), Date Filled (DSP05), Quantity Filled (DSP09), and/or Refill Number (DSP06) fields, a Void submission (02) on the original record should be processed before re-submitting a New Record (00). Submitting Revise (01) for one of these five fields will process as a new prescription and both submissions will appear. All other field revisions may be processed as 01.

- **02 Void** – indicates that the original record should be removed

To void a record:

- a. Create a record with the value “**02**” in the **DSP01** field.
- b. Fill in all other data identical to the original record.
- c. Submit the record. This will void the original record.

7 Data Status Report for Electronic Uploads

Email Status Report emails are automatically sent to all users associated with a specific data submitter account. These reports are used to identify errors in files that have been submitted electronically and are not applicable to manual entry in the **Universal Claim Form (UCF)**. This chapter describes the Status reports you may receive via email.

7.1 File Failed Report

You will receive the *File Failed Report* if a submitted file was not able to be parsed and was not processed into PMP Clearinghouse. The report contains a description of the error encountered within the file. In the event of a failed file, a new file should be submitted with the necessary corrections.

Note: Failed files are not parsed into Clearinghouse and do not require a voided ASAP file to remove it from the system. An example File Failed Report is provided below.

SUBJ: Alabama ASAP file: fake-test3.txt - Parse Failure

BODY:
Error Message

Failed to decode the value '04' for the bean id
'transactionControlType'.

Summary:

- * File Name: fake-test3.txt
- * ASAP Version: 4.2B
- * Transaction Control Number: unparseable
- * Transaction Control Type: unparseable
- * Date of Submission: January 30, 2016

NOTE: This file could not be received into the system because the system could not recognize its content as a valid ASAP format.

Action is required to resolve the issues and a subsequent file should be submitted. As such, the information provided in this report is "best effort" and any information we could not parse is listed as "unparseable" in the fields above.

7.2 File Status Report

The *File Status Report* serves as notification that a data file is currently being parsed by the PMP system.

This report identifies specific records in the submitted data file and returns identifying information about the record, including specific errors identified during the validation process. The report uses fixed-width columns and contains a summary section after the error listings. Each column contains a blank two-digit pad at the end of the data.

The columns are set to the following lengths:

Column	Length
DEA	11 (9 + pad)
NCPDP (not required for veterinarians)	9 (7 + pad)
NPI (not required for veterinarians)	12 (10 + pad)
Prescription	27 (25 + pad)
Filled	10 (8 + pad)
Segment	18 (16 + pad)
Field	18 (16 + pad)
Type	9 (7 + pad)
Message	Arbitrary

The *File Status Report* notifies you of the following scenarios:

- **Total records:** The total number of records contained in the submitted data file.
- **Duplicate records:** The number of records that were identified as already existing within the PMP system. Duplicate records are not imported to prevent improper patient information.
- **Records in process:** The number of records remaining to be processed into the system (usually only displays a number if the file has not finished loading at the time the report is sent out).

Note: Records remaining to be processed will continue to be processed even after the status report is sent.

- **Records with errors:** The number of records that contain errors. These errors must be corrected for the record to be imported into the system. If a zero (0) is displayed, there are no errors in the data. Please refer to [Error Correction](#) for instructions on correcting errors.
- **Records with warnings:** The number of records that contain warnings. These warnings do not need to be corrected for the record to be imported into the system. If a zero (0) is displayed, there are no warnings in the data.
- **Records imported with warnings:** The number of records with warnings that were imported. If a record contains both warnings and errors, the errors must be corrected to be submitted to the system. Please refer to [Error Correction](#) for instructions on correcting errors.
- **Records imported without warnings:** The number of records without warnings that were imported.

Note: The Initial File Status Report is sent out two (2) hours after the file has been submitted to the system. Additional reports will be sent out every 24 hours if errors continue to be identified within a submitted data file.

An example *File Status Report* is provided on the following page.

Alabama Prescription Drug Monitoring Program Data Submission Guide for Dispensers						Email Reports
SUBJ: Alabama file: fake-test3.txt - Status Report						
BODY: DEA NCPDP NPI Prescription	Filled	Segment	Field	Type	Message	
BE1234567 1347347 9034618394 123486379596-0	20130808	Dispensation	refill_number	WARNING	message	example
DE9841394 3491849 4851947597 357199504833-345	20130808	Dispensation	days_supply	ERROR	message	example
Summary: * File Name: fake-test3.txt * ASAP Version: 4.2B * Transaction Control Number: 23489504823 * Transaction Control Type: send * Date of Submission: January 30, 2016 * Total Record Count: ### * Duplicate Records: ### * In Process Count: ### * Records with Error Count: ### * Imported Records Count: ### * Records Imported with Warning Count: ###						

7.3 Zero Report Confirmation

You will receive a *Zero Report Confirmation* after successfully submitting a Zero Report to PMP Clearinghouse. This report displays the PMP to which the Zero Report was submitted, date range for the Zero Report, date the Zero Report was submitted to PMP Clearinghouse, and date the report was originally created.

An example *Zero Report Confirmation* is provided below.

```
SUBJ: ASAP Zero Report: zero_reports_20230301KSMCPS.DAT
```

```
BODY:
```

```
Summary:
```

```
* File Name: zero_reports_20230301KSMCPS.DAT  
* PMP Name: Alabama  
* Date Range: 2023-03-06 - 2023-03-06  
* Submission Date: 2023-08-23  
* ASAP Creation Date: 2023-03-06
```

8 Managing Your Upload Account

The **Account** menu option allows you to manage the information associated with your organization's upload account, including adding users, PMPs, and SFTP access to your account as well as editing your organization's account information.

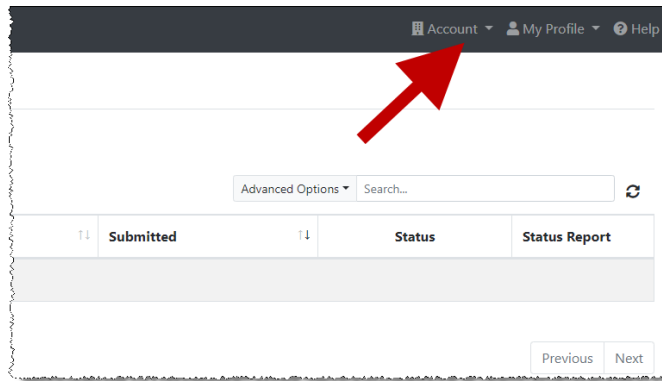
Note: This chapter contains information for managing the upload account with which your user account is associated. For information about editing and managing your individual user account, including how to change your password, please refer to [Managing Your User Profile](#).

8.1 Adding Users to Your Upload Account

PMP Clearinghouse allows data submitters to add new users to the system who have the same rights and access to submitting data and viewing file status. This practice allows you to create an account to be used for a backup individual.

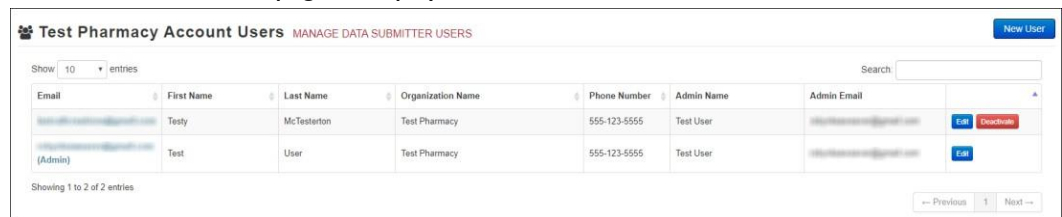
Note: The additional user does not need to have a DEA number.

1. [Logging into PMP Clearinghouse](#).
2. Click **Account**.



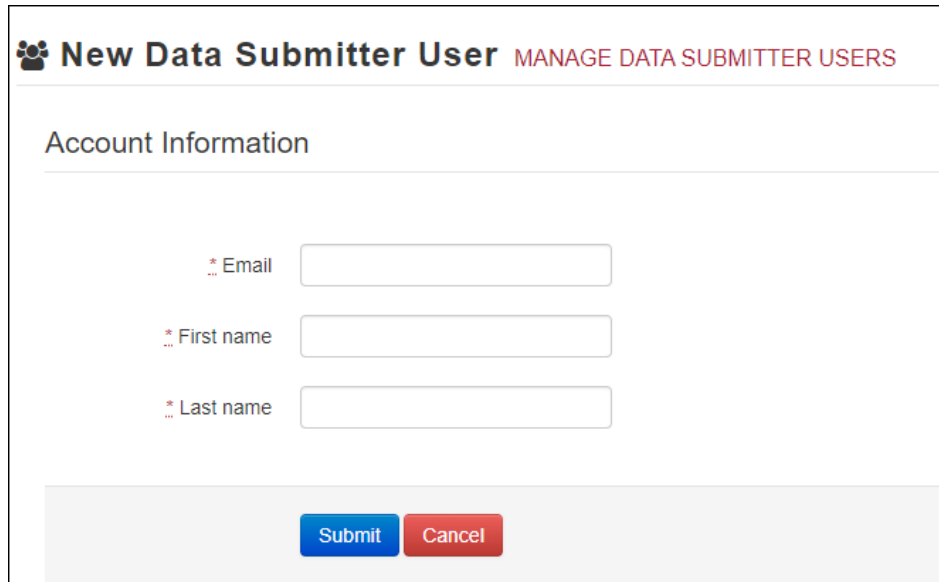
3. Select **Users** from the **Account** drop-down menu.

The **Account Users** page is displayed.



4. Click **New User**, located in the top right corner of the page.

The **New Data Submitter User** page is displayed.



5. Enter the New Data Submitter User's **email address**, **first name**, and **last name** in the appropriate fields.

Note: All fields are required.

6. Click **Submit**.

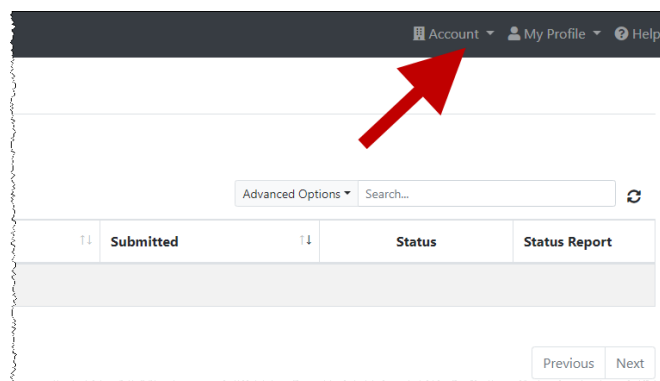
The user is added to the list of data submitters for your organization, and you are returned to the **Account Users** page.

7. Please inform the new user of the account creation.
 - a. The user will receive an email with a link for them to confirm their account.
 - b. Once the account has been confirmed, the user will need to navigate to the PMP Clearinghouse Login page and click **Forgot your password?** to create a password for their account and log in.
 - c. Upon logging in, the user will be able to view all files submitted for your organization's upload account.

8.1.1 Changing Another User's Password

1. [Logging in to PMP Clearinghouse.](#)

2. Click **Account**.



3. Select **Users** from the **Account** drop-down menu.

The **Account Users** page is displayed.

Email	First Name	Last Name	Organization Name	Phone Number	Admin Name	Admin Email
testy.mctesterton@pharmacy.com	Testy	McTesterton	Test Pharmacy	555-123-5555	Test User	testy.mctesterton@pharmacy.com
test.user@pharmacy.com	Test	User	Test Pharmacy	555-123-5555	Test User	test.user@pharmacy.com

- Click the **Edit** button, located to the right of the user's information.

The **Edit Data Submitter User** page is displayed.

Edit Data Submitter User MANAGE DATA SUBMITTER USERS

Account Information

* Email

* First name

* Last name

Password

leave it blank if you don't want to change it

Password confirmation

- Enter a new password for the user in the **Password** field, then re-enter it in the **Password confirmation** field. The password requirements are provided below.

Password must contain:

- At least eight (8) characters
- One (1) uppercase letter
- One (1) lowercase letter
- One (1) number
- One (1) special character, such as !, @, #, \$, etc.

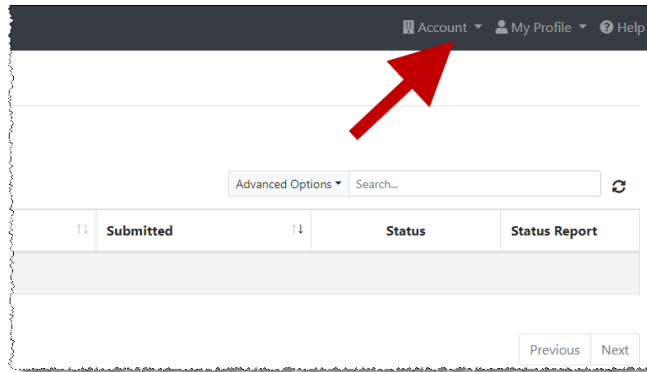
- Click **Submit**.

The password is changed.

8.2 Adding PMPs to Your Upload Account

If your organization needs to submit data files to an additional PMP that uses PMP AWARDx, you can submit the request through PMP Clearinghouse.

1. [Logging in to PMP Clearinghouse.](#)
2. Click **Account**.



3. Select **Multi State Approval** from the **Account** drop-down menu.



The **Multi State Approval** page is displayed. This page displays all PMPs currently using the PMP AWARDx system as well as your data sharing status with each PMP.

4. To request to submit data to another state or PMP, select the checkbox next to it. PMP Clearinghouse automatically saves your changes, and your request is submitted to the PMP Administrator for review and approval. Once the request has been approved, the status for that state will change from “Pending” to “Approved,” and you may begin submitting data to that PMP.

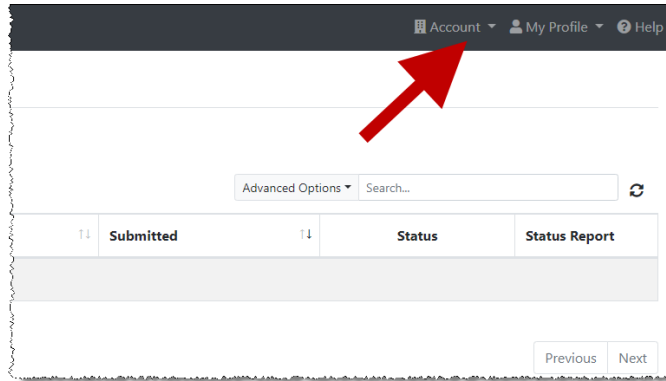
Notes:

- If you are submitting data via SFTP, the file must be located in the proper sub-folder to ensure delivery to the desired PMP.
- To cancel data submission to a PMP, uncheck the box for that state.
- If you need to submit data to that state again in the future, you will have to go through the approval process again.

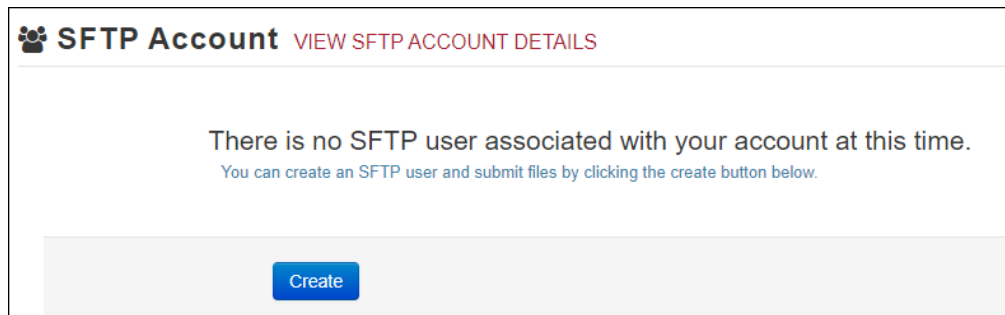
8.3 Adding SFTP Access to an Upload Account

If a registered upload account did not request an SFTP account during the account creation process, you can request one at any time using the **Account** menu option.

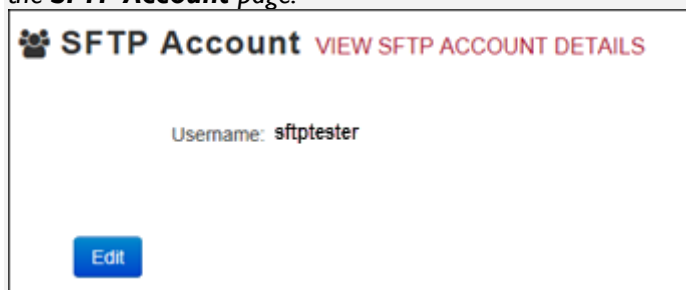
1. [Logging in to PMP Clearinghouse.](#)
2. Click **Account**.



3. Select **SFTP Details**.
The **SFTP Account** page is displayed.

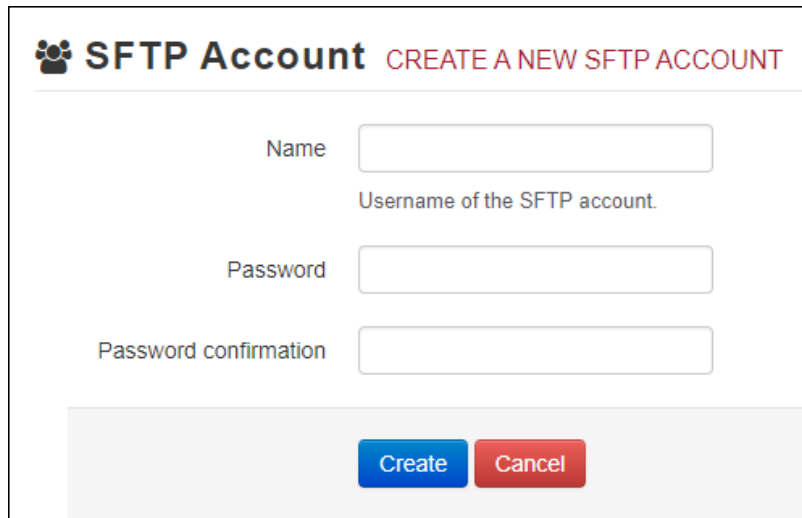


Note: If an SFTP account already exists for the upload account, the username is displayed on the **SFTP Account** page.



You cannot change the SFTP account username; however, you can update the password by clicking **Edit**.

4. Click **Create**.
The **Create a New SFTP Account** page is displayed.



SFTP Account CREATE A NEW SFTP ACCOUNT

Name
Username of the SFTP account.

Password

Password confirmation

Create Cancel

5. Enter a username for the account in the **Name** field.

Note:

- The username must contain a minimum of eight (8) characters.
- Once the sFTP account has been created, you cannot change the username.

6. Enter a password for the account in the **Password** field, then re-enter it in the **Password confirmation** field. The password requirements are as follows:

Passwords must contain:

- At least eight (8) characters
- One (1) uppercase letter
- One (1) lowercase letter
- One (1) number
- One (1) special character, such as !, @, #, \$, etc.

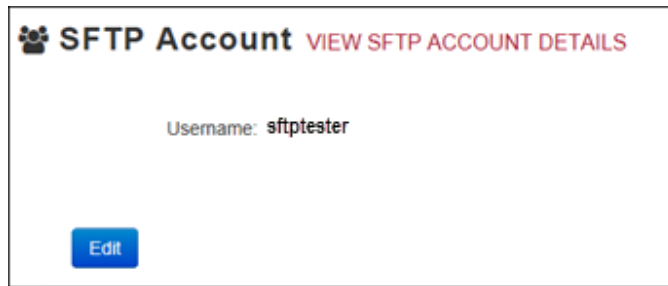
Once the account has been successfully created, this password will be added to the pharmacy software so that submissions can be automated.

Notes:

- This password can be the same as the one used when the upload account was created.
- Unlike your Profile password (i.e., your user account password), the sFTP password does not expire.
- The URL to connect via sFTP is submissions.healthcarecoordination.net/
- Additional details on sFTP configuration can be found in [Appendix C: sFTP Configuration](#).

7. Click **Create**.

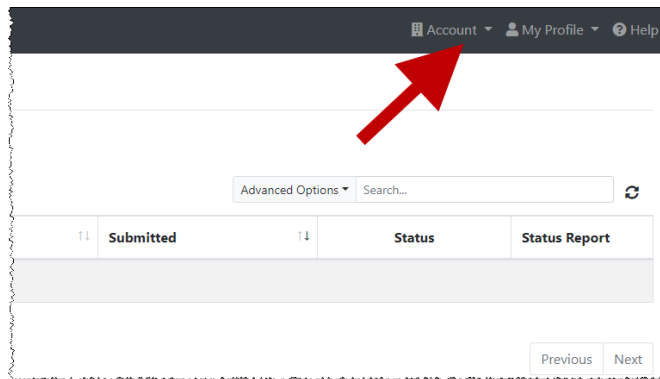
The account is created, and the username is displayed.



8.4 Editing Your Upload Account

Note: This function only allows you to edit your organization's upload account. If you need to edit your individual profile information, please refer to [Editing Your Profile](#).

1. [Logging in to PMP Clearinghouse](#).
2. Click **Account**.



3. Select **Account Details**.

The **Account** page is displayed as shown on the following page.

Bamboo Health Accounts

Account Details

Name: Bamboo Health

Phone Number: 5555555555

Fax Number:

Allowed submission: True

Suppress Rx details in emailed error reports: False

Admin Details

User Name: QA TESTER

Email: qa2@gmail.com

Address: 10401 Linn Station Road#200
Louisville KY 40218

SFTP Account ID: qa255501@qapmpsftp

Edit

4. Click **Edit**.
- The **Edit Account** page is displayed.

Edit Bamboo Health Account

Account Details

* Indicates Required Field

Name *

Bamboo Health

Phone number

5555555555

Fax number

☒ Allowed submission

☐ Suppress Rx details in emailed error reports

Admin Details

Address

10401 Linn Station Road#200

City

Louisville

Zip code

40218

State

Kentucky

Save Changes

Cancel

5. Update the information as necessary, then click **Submit**.

The account information is updated.

9 Managing Your User Profile

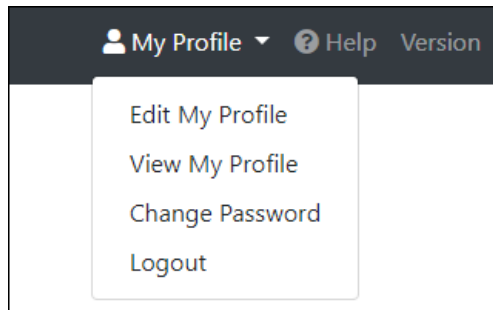
This chapter describes how to manage your individual user profile, including how to edit your profile and change your password.

Note: This chapter contains information for managing your individual user profile. For information about managing your organization's upload account, including how to add users, please refer to [Managing Your Upload Account](#).

9.1 Editing Your Profile

Note: This function only allows you to edit your individual profile information. If you need to edit the Organization Information, please refer to [Editing Your Upload Account](#).

1. [Logging in to PMP Clearinghouse](#).
2. Click **My Profile**.



3. Select **Edit My Profile**.

Edit Profile

Profile Details * Indicates Required Field

First name *	Last name *
<input type="text" value="Test"/>	<input type="text" value="User"/>
Email *	Time zone
<input type="text" value="testuser@email.com"/>	<input type="text" value="(GMT-05:00) Eastern Time (US & Canada)"/>
<input checked="" type="checkbox"/> Disable report emails	

Organization Information

Name: Bamboo Health Test Pharmacy
Admin: Test Admin
Admin Email: testadmin@email.com

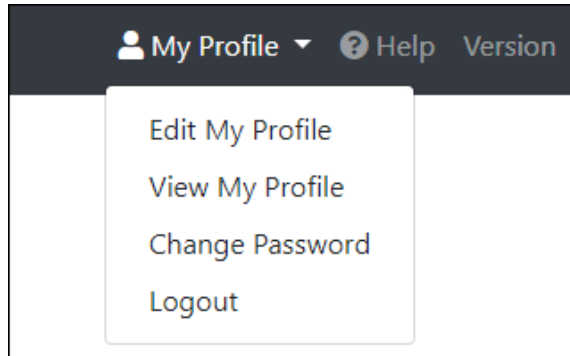
4. Update your information as necessary, then click **Submit**.

Your changes are saved, and your updated profile is displayed.

9.2 Changing Your Password

Note: Clearinghouse passwords expire every 90 days. You can use this function to proactively change your password before it expires. If your password has already expired, or you have forgotten your password, navigate to the PMP Clearinghouse Login page and click **Forgot your password?** to reset it. Please refer to [Resetting Your Password](#) for more information.

1. [Logging in to PMP Clearinghouse.](#)
2. Click **My Profile**.



3. Select **Change Password**.

A screenshot of a 'Change Password' form. The title 'Change Password' is at the top. Below it is a section titled 'Profile Details' with a note '* Indicates Required Field'. The form shows 'Email: testuser@email.com' and a 'Current password' field with a red asterisk. Below this is a text box with the message 'we need your current password to confirm your changes'. There are two input fields: 'Password' and 'Password confirmation'. At the bottom are two buttons: 'Update' (blue) and 'Cancel' (grey).

4. Enter your current password in the **Current Password** field.
5. Enter your new password in the **Password** field, then reenter it in the **Password confirmation** field.

Passwords must contain:

- At least eight (8) characters
- One (1) uppercase letter
- One (1) lowercase letter
- One (1) number
- One (1) special character, such as !, @, #, \$, etc.

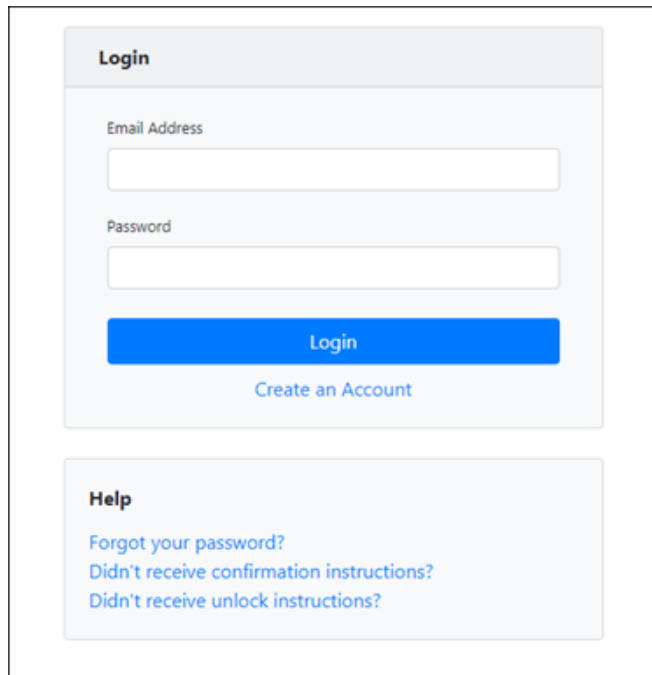
6. Click **Update**.

Your password is updated, and you will use it the next time you log into PMP Clearinghouse.

9.3 Resetting Your Password

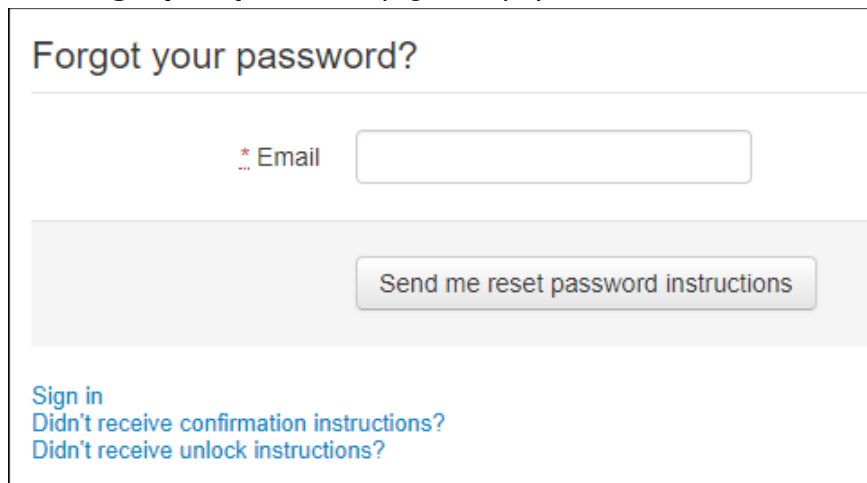
If you have forgotten your password or your password has expired, perform the following steps to reset it.

1. Open an internet browser window and navigate to the **PMP Clearinghouse Login** page located at https://pmpclearinghouse.net/users/sign_in.

The screenshot shows the login interface of the PMP Clearinghouse. It features a 'Login' header, followed by input fields for 'Email Address' and 'Password'. Below these fields is a blue 'Login' button and a link to 'Create an Account'. A 'Help' section is located at the bottom, containing links for 'Forgot your password?', 'Didn't receive confirmation instructions?', and 'Didn't receive unlock instructions?'.

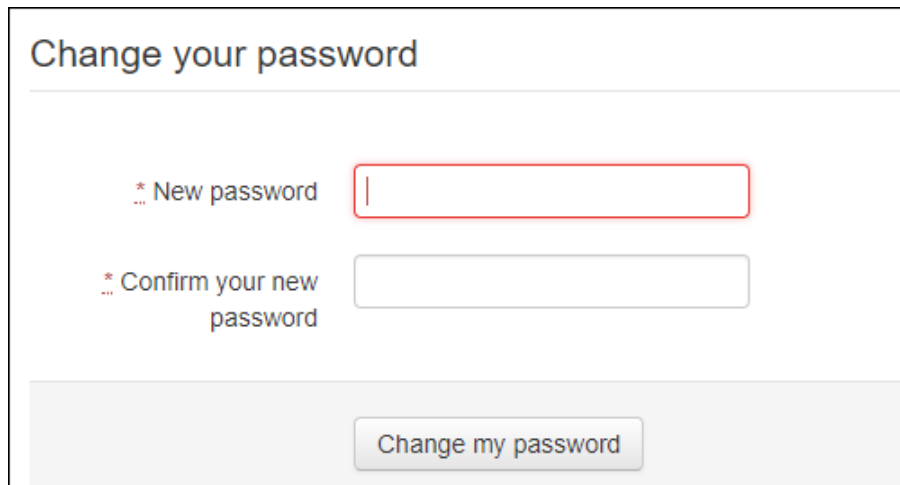
2. Click the **Forgot your password?** link, located in the **Help** section of the page.

The **Forgot your password?** page is displayed.

The screenshot displays the 'Forgot your password?' page. It has a title 'Forgot your password?' at the top. Below the title is a red asterisk icon followed by the label 'Email' and an input field. A button labeled 'Send me reset password instructions' is positioned below the input field. At the bottom of the page, there are links for 'Sign in', 'Didn't receive confirmation instructions?', and 'Didn't receive unlock instructions?'.

3. Enter the email address associated with your user account, then click **Send me reset password instructions**.
4. Once you receive the reset password email, click the **Change my password** link within the email.

The **Change your password** page is displayed.



Change your password

* New password

* Confirm your new password

Change my password

5. Enter your new password in the **New password** field, then re-enter it in the **Confirm your new password** field.

Passwords must contain:

- At least eight (8) characters
- One (1) uppercase letter
- One (1) lowercase letter
- One (1) number
- One (1) special character, such as !, @, #, \$, etc.

6. Click **Change my password**.

Your password is updated, and you can now use it to log in to PMP Clearinghouse.

10 Assistance and Support

10.1 Technical Assistance

If you need additional help with any of the procedures outlined in this guide, you can:

- Contact Bamboo Health at 1-855-925-4767;
OR
- Create a support request at the following URL:
<https://pmpclearinghouse.zendesk.com>

Technical assistance is available Monday through Friday from 8:00 a.m. to 5:00 p.m. CT.

10.2 Administrative Assistance

If you have non-technical questions regarding the Alabama PDMP, please contact:

Alabama Department of Public Health
Center for Emergency Preparedness
208 Legends Court Suite 130
Prattville, AL 36066

Phone: 334-206-5226

Fax: 334-206-3749

E-mail: pdmp@adph.state.al.us

11 Document Information

11.1 Disclaimer

Bamboo Health has made every effort to ensure the accuracy of the information in this document at the time of printing. However, information is subject to change.

11.2 Change Log

Version	Date	Chapter/Section	Change Made
1.0	07/21/2017	N/A	Initial draft
1.1	08/08/2017	Global	Added verbiage per state request
1.2	08/11/2017	Appendix B	Added language to clarify use of tildes in TH09
1.3	10/09/2017	Reporting Requirements	Updated effective date
		Timeline and Requirements	Updated dates pharmacies and software vendors may establish submission accounts
1.4	11/09/2017	Global	Updated verbiage per state request
			Updated screen shot relating to which states the registering user will be submitting data
		Administrative Assistance	Updated contact information
		Appendix A	Added supplementary language to PAT02
		Appendix B	Added supplementary language PRE, CDI, AIR, and TP segments
1.5	11/21/2017	Table of Contents	Removed headers for noncompliance and exemptions
2.0	06/12/2019	Global	Updated to current document template
2.1	01/22/2020	5.4/Zero Reports	Separated into two sections (Submit a Single-Click Zero Report and Create a New Zero Report) to reflect the addition of the single-click Zero Report submission functionality
		5.4.1/Submit a Single-Click Zero Report	Added new section with instructions for submitting a single-click Zero Report
		6.3.3/ Error Correction via File Submission	Added clarification on correcting errors by submitting a revision file using 01 (revise) in the DSP01 field

2.2	7/30/21	Appendix A – Change to ASAP 4.2B	Updated ASAP version to 4.2B Including new fields: DSP13 Partial Fill Indicator, PRE01 NPI, Situational field PRE09 XDEA Number, and additional reporting specs for DSP24 Treatment Type
2.3	9/17/21	Appendix A – 4.2B FileSegment Updates	Changed the following to Situational instead of Required: DSP13 Partial Field Indicator, PRE01 NPI
2.4	1/19/22	General	Updated guide from Appriss branding to Bamboo Health branding
3.0	08/28/2024	General	Updated images and information, corrected formatting errors
		Appendix D: Compound Drugs	Added new appendix on compound drugs
		General	Updated SFTP hostname information
		6.2/UCF Listings	Updated time to edit/delete UCF
3.1	01/23/2025	6.3.3/Error Corrections via File Submissions	Add additional guidance on voiding and correcting records
		Appendix A/ASAP 4.2B Specifications	Update the following fields per state's request: <ul style="list-style-type: none"> ● PHA11 > S ● DSP15 > S ● DSP22 > S
		Appendix D/Compound Drugs	Update DSP22 to S per state's request

Appendix A: ASAP 4.2B Specifications

The information on the following pages contain the definitions for the specific contents required of uploaded records in the American Society for Automation in Pharmacy (ASAP) format to comply with the Alabama PDMP requirements. The definitions contain a mix of fields required by ASAP and additional requirements established by the Alabama PDMP.

The following elements are used in each upload file:

- **Segment Identifier** – indicates the beginning of a new segment, for example, *PHA*.
- **Data Delimiter** – character used to separate segments and the data elements within a segment, for example, an asterisk (*).

Each completed field should be followed by an asterisk, and each blank field should contain a single asterisk.

If the last field in the segment is blank, it should contain an asterisk and a tilde (~).

- **Segment Terminator** – character used to mark the end of a segment, for example, the tilde (~).

Note: Field *TH09* in the Transaction Header segment contains a built – in segment terminator. Since *TH09* also signifies the end of the segment, it should contain two tildes (~~).

- **Requirement**
 - R = Required by ASAP
 - RR – Required by Alabama PDMP
 - N = Not used
 - S = Situational

Both “R” and “RR” fields must be reported.

Note: For more information, contact the ASAP for the full Implementation Guide for the ASAP Standard for Prescription Monitoring Programs. This guide includes field lengths, acceptable attributes, and examples.

Segment	Element ID	Element Name	Requirement
TH: Transaction Header (required) Used to indicate the start of a transaction. It also assigns the data element separator, segment terminator, and control number.			
	TH01	Version/Release Number Code uniquely identifying the transaction. Format = xx.x	R
	TH02	Transaction Control Number Sender assigned code uniquely identifying a transaction.	R
	TH03	Transaction Type Identifies the purpose of initiating the transaction. <ul style="list-style-type: none"> 01 Send/Request Transaction 02 Acknowledgement (used in Response only) 03 Error Receiving (used in Response only) 04 Void (used to void a specific Rx in a real-time transmission or an entire batch that has been transmitted) 	N
	TH04	Response ID Contains the Transaction Control Number of a transaction that initiated the transaction. Required in response transaction only.	N
	TH05	Creation Date Date the transaction was created. Format: CCYYMMDD.	R
	TH06	Creation Time Time the transaction was created. Format: HHMMSS or HHMM.	R
	TH07	File Type <ul style="list-style-type: none"> P = Production T = Test 	R
	TH08	Routing Number Reserved for real-time transmissions that go through a network switch to indicate, if necessary, the specific state PMP to which the transaction should be routed.	N
	TH09	Segment Terminator Character This terminates the TH segment and sets the actual value of the data segment terminator for the entire transaction.	R
IS: Information Source (required) Used to convey the name and identification numbers of the entity supplying the information.			
	IS01	Unique Information Source ID Reference number or identification number. (Example: phone number)	R
	IS02	Information Source Entity Name Entity name of the Information Source.	R

Segment	Element ID	Element Name	Requirement
	IS03	Message Free-form text message.	N
PHA: Pharmacy Header (required) Used to identify the pharmacy. Note: It is required that information be provided in at least one of the following fields: PHA01, PHA02, or PHA03.			
	PHA01	National Provider Identifier (NPI) Identifier assigned to the pharmacy by CMS.	N
	PHA02	NCPDP/NABP Provider ID Identifier assigned to pharmacy by the <i>National Council for Prescription Drug Programs</i> .	S
	PHA03	DEA Number Identifier assigned to the pharmacy by the <i>Drug Enforcement Administration</i> .	RR
	PHA04	Pharmacy Name Free-form name of the pharmacy.	RR
	PHA05	Address Information – 1 Free-form text for address information.	RR
	PHA06	Address Information – 2 Free-form text for address information.	S
	PHA07	City Address Free-form text for city name.	RR
	PHA08	State Address U.S. Postal Service state code.	RR
	PHA09	ZIP Code Address U.S. Postal Service ZIP Code.	RR
	PHA10	Phone Number Complete phone number including area code. Do not include hyphens.	RR
	PHA11	Contact Name Free-form name.	S
	PHA12	Chain Site ID Store number assigned by the chain to the pharmacy location. Used when the PMP needs to identify the specific pharmacy from which information is required.	S
	PHA13	Pharmacy's Permit/License Number	S
PAT: Patient Information (required) Used to report the patient's name and basic information as contained in the pharmacy record.			
	PAT01	ID Qualifier of Patient Identifier Code identifying the jurisdiction that issues the ID in PAT03.	N

Segment	Element ID	Element Name	Requirement
	PAT02	ID Qualifier Code to identify the type of ID in PAT03. If PAT02 is used, PAT03 is required. <ul style="list-style-type: none"> 01 Military ID 02 State Issued ID 03 Unique System ID 05 Passport ID 06 Driver's License ID 07 Social Security Number 08 Tribal ID 99 Other (agreed upon ID) It is strongly recommended by the Alabama PDMP that the patient's social security number be used as the patient identifier. The identifier 000-00-0005 can be used by dispensers reporting data on animals.	S
	PAT03	ID of Patient Identification number for the patient as indicated in PAT02. An example would be the Social Security Number.	S
	PAT04	ID Qualifier of Additional Patient Identifier Code identifying the jurisdiction that issues the ID in PAT06. Used if the PMP requires such identification.	S
	PAT05	Additional Patient ID Qualifier Code to identify the type of ID in PAT06 if the PMP requires a second identifier. If PAT05 is used, PAT06 is required. <ul style="list-style-type: none"> 01 Military ID 02 State Issued ID 03 Unique System ID 05 Passport ID 06 Driver's License ID 07 Social Security Number 08 Tribal ID 99 Other (agreed upon ID) 	S
	PAT06	Additional ID Identification that might be required by the PMP to further identify the individual. An example might be that in PAT03 driver's license is required and in PAT06 Social Security number is also required.	S
	PAT07	Last Name Patient's last name.	RR
	PAT08	First Name Patient's first name.	RR

Segment	Element ID	Element Name	Requirement
	PAT09	Middle Name Patient's middle name or initial if available. It is recommended that a middle name or initial be included to help distinguish patients with the same name.	S
	PAT10	Name Prefix Patient's name prefix such as Mr. or Dr.	N
	PAT11	Name Suffix Patient's name suffix such as Jr. or the III.	S
	PAT12	Address Information – 1 Free-form text for street address information.	RR
	PAT13	Address Information – 2 Free-form text for additional address information.	S
	PAT14	City Address Free-form text for city name.	RR
	PAT15	State Address U.S. Postal Service state code <i>Note: Field has been sized to handle international patients not residing in the U.S.</i>	RR
	PAT16	ZIP Code Address U.S. Postal Service ZIP code. Populate with zeros if patient address is outside the U.S.	RR
	PAT17	Phone Number Complete phone number including area code. Do not include hyphens.	S
	PAT18	Date of Birth Date patient was born. Format: CCYYMMDD	RR
	PAT19	Gender Code Code indicating the sex of the patient. <ul style="list-style-type: none"> F Female M Male U Unknown 	RR
	PAT20	Species Code Used if required by the PMP to differentiate a prescription for an individual from one prescribed for an animal. <ul style="list-style-type: none"> 01 Human 02 Veterinary Patient 	RR

Segment	Element ID	Element Name	Requirement
	PAT21	Patient Location Code Code indicating where patient is located when receiving pharmacy services. <ul style="list-style-type: none"> 01 Home 02 Intermediary Care 03 Nursing Home 04 Long-Term/Extended Care 05 Rest Home 06 Boarding Home 07 Skilled-Care Facility 08 Sub-Acute Care Facility 09 Acute Care Facility 10 Outpatient 11 Hospice 98 Unknown 99 Other 	S
	PAT22	Country of Non-U.S. Resident Used when the patient's address is a foreign country and PAT12 through PAT16 are left blank.	N
	PAT23	Name of Animal Used if required by the PMP for prescriptions written by a veterinarian and the pharmacist has access to this information at the time of dispensing the prescription.	S
DSP: Dispensing Record (required) Used to identify the basic components of a dispensing of a given prescription order including the date and quantity.			
	DSP01	Reporting Status DSP01 requires one of the following codes, and an empty or blank field no longer indicates a new prescription transaction: <ul style="list-style-type: none"> 00 New Record (indicates a new prescription dispensing transaction) 01 Revise (indicates that one or more data element values in a previously submitted transaction are being revised) 02 Void (message to the PMP to remove the original prescription transaction from its data, or to mark the record as invalid or to be ignored). 	RR
	DSP02	Prescription Number Serial number assigned to the prescription by the pharmacy.	RR
	DSP03	Date Written Date the prescription was written (authorized). Format: CCYYMMDD	RR
	DSP04	Refills Authorized The number of refills authorized by the prescriber.	RR

Segment	Element ID	Element Name	Requirement
	DSP05	Date Filled The date the prescription was filled. Format: CCYYMMDD	RR
	DSP06	Refill Number Number of the fill of the prescription. 0 indicates New Rx; 01-99 is the refill number.	RR
	DSP07	Product ID Qualifier Used to identify the type of product ID contained in DSP08. <ul style="list-style-type: none"> 01 NDC 06 Compound (indicates a compound; if used, the CDI segment becomes a required segment) 	RR
	DSP08	Product ID Full product identification as indicated in DSP07, including leading zeros without punctuation. If 06 Compound is indicated in DSP07, use 99999 as the first five characters; CDI then becomes required.	RR
	DSP09	Quantity Dispensed Number of metric units dispensed in metric decimal format. Example: 2.5 Note: For compounds show the first quantity in CDI04.	RR
	DSP10	Days' Supply Estimated number of days the medication will last.	RR
	DSP11	Drug Dosage Units Code Identifies the unit of measure for the quantity dispensed in DSP09. <ul style="list-style-type: none"> 01 Each 02 Milliliters (ml) 03 Grams (gm) 	RR
	DSP12	Transmission Form of Rx Origin Code Code indicating how the pharmacy received the prescription. <ul style="list-style-type: none"> 01 Written Prescription 02 Telephone Prescription 03 Telephone Emergency Prescription 04 Fax Prescription 05 Electronic Prescription 99 Other 	N

Segment	Element ID	Element Name	Requirement
	DSP13	Partial Fill Indicator Used when the quantity in DSP 09 is less than the metric quantity per dispensing authorized by the prescriber. This dispensing activity is often referred to as a split filling. <ul style="list-style-type: none"> 00 Not a partial fill 01 First partial fill <i>Note: For additional fills per prescription, increment by 1. So, the second partial fill would be reported as 02, up to a maximum of 99.</i>	S
	DSP14	Pharmacist National Provider Identifier (NPI) Identifier assigned to the pharmacist by CMS. This number can be used to identify the pharmacist dispensing the medication.	N
	DSP15	Pharmacist State License Number This data element can be used to identify the pharmacist dispensing the medication. Assigned to the pharmacist by the State Licensing Board.	S
	DSP16	Classification Code for Payment Type Code identifying the type of payment (i.e., how it was paid). <ul style="list-style-type: none"> 01 Private Pay 02 Medicaid 03 Medicare 04 Commercial Insurance 05 Military Installations and VA 06 Workers' Compensation 07 Indian Nations 99 Other 	RR
	DSP17	Date Sold Used to determine the date the prescription left the pharmacy, not the date it was filled, if the dates differ. Format: YYYYMMDD	S
	DSP18	RxNorm Code Qualifier RxNorm Code that is populated in the DRU-010-09 field in the SCRIPT transaction. <ul style="list-style-type: none"> 01 Semantic Clinical Drug (SCD) 02 Semantic Branded Drug (SBD) 03 Generic Package (GPK) 04 Branded Package (BPK) 	S
	DSP19	RxNorm Code Used for electronic prescriptions to capture the prescribed drug product identification.	S
	DSP20	Electronic Prescription Reference Number This field should be populated with the Initiator Reference Number from field UIB-030-01 in the SCRIPT transaction.	S

Segment	Element ID	Element Name	Requirement
	DSP21	Electronic Prescription Order Number This field should be populated with the Initiator Control Reference from field UIH-030-01 in the SCRIPT standard.	S
	DSP22	Quantity Prescribed This field adds clarity to the value reported in DSP13, Partial Fill Indicator. Note: ASAP 4.2B increases this field size to a maximum of 100 characters.	S
	DSP23	Rx SIG This field captures the actual directions printed on the prescription vial label.	N
	DSP24	Treatment Type This field is used to explain the reason for an opioid prescription. If the prescription is not for an opioid, this field should not be used. <ul style="list-style-type: none"> 01 Not used for opioid dependency treatment 02 Used for opioid dependency treatment 03 Pain associated with active and aftercare cancer treatment 04 Palliative care in conjunction with a serious illness 05 End-of-life and hospice care 06 A pregnant individual with pre-existing prescription for opioids 07 Acute pain for an individual with an existing opioid prescription for chronic pain 08 Individuals pursuing an active taper of opioid medications 09 Patient is participating in a pain management contract 10 Acute Opioid Therapy 11 Chronic Opioid Therapy Other (trading partner agreed upon reason) Note: Codes 3-11 can only be reported if the state has mandated that they be provided by the prescriber on the prescription.	S
	DSP25	Diagnosis Code This field is used to report the ICD-10 code or CDT. If required by a PDMP, this field would be populated only with the ICD-10 or CDT code included with the prescription. Exclude the decimal point when reporting this field.	S
PRE: Prescriber Information (required) Used to identify the prescriber of the prescription.			
	PRE01	National Provider Identifier (NPI) Identifier assigned to the prescriber by CMS.	N

Segment	Element ID	Element Name	Requirement
	PRE02	DEA Number Identifying number assigned to a prescriber or an institution by the <i>Drug Enforcement Administration (DEA)</i> .	R R
	PRE03	DEA Number Suffix Identifying number assigned to a prescriber by an institution when the institution's number is used as the DEA number.	S
	PRE04	Prescriber State License Number Identification assigned to the prescriber by the State Licensing Board.	N
	PRE05	Last Name Prescriber's last name.	R R
	PRE06	First Name Prescriber's first name.	R R
	PRE07	Middle Name Prescriber middle name or initial.	S
	PRE08	Phone Number Complete phone number, including area code. Do not include hyphens	S
	PRE09	XDEA Number This field is in addition to Treatment Type in the DSP segment. This gives PDMPs the option to require the XDEA Number (NADEAN) in the PRE segment.	N
	PRE10	Jurisdiction or State Issuing Prescriber License Number Use this field to further identify the information provided in PRE04.	N
CDI: Compound Drug Ingredient Detail (situational) Use of this segment is required when medication dispensed is a compound and one of the ingredients is a PDMP reporting drug. If more than one ingredient is for a PDMP reporting drug, then this would be incremented by one for each compound ingredient being reported. If CDI is filled in, the NDC of DSP08 must be 9999999999.			
	CDI01	Compound Drug Ingredient Sequence Number First reportable ingredient is 1; each additional reportable ingredient is incremented by 1.	S
	CDI02	Product ID Qualifier Code to identify the type of product ID contained in CDI03. <ul style="list-style-type: none"> 01 NDC 	S
	CDI03	Product ID Full product identification as indicated in CDI02, including leading zeros without punctuation.	S
	CDI04	Compound Ingredient Quantity Metric decimal quantity of the ingredient identified in CDI03. Example: 2.5	S

Segment	Element ID	Element Name	Requirement
	CDI05	Compound Drug Dosage Units Code Identifies the unit of measure for the quantity dispensed in CDI04. <ul style="list-style-type: none"> 01 Each (used to report as package) 02 Milliliters (ml) (for liters, adjust to the decimal milliliter equivalent) 03 Grams (gm) (for milligrams, adjust to the decimal gram equivalent) 	S
AIR: Additional Information Reporting (situational) Used when state-issued serialized Rx pads are used, the state requires information on the person dropping off or picking up the prescription, or for data elements not included in other detail segments. Note: If this segment is used, at least one of the data elements (fields) will be required.			
	AIR01	State Issuing Rx Serial Number USPS state or other regional jurisdiction code that issued serialized prescription blank. This is required if AIR02 is used.	N
	AIR02	State Issued Rx Serial Number Number assigned to state issued serialized prescription blank.	N
	AIR03	Issuing Jurisdiction Code identifying the jurisdiction that issues the ID in AIR04. Used if required by the PMP and AIR04 is equal to 02 or 06.	N
	AIR04	ID Qualifier of Person Dropping Off or Picking Up Rx Used to identify the type of ID contained in AIR05 for person dropping off or picking up the prescription. <ul style="list-style-type: none"> 01 Military ID 02 State Issued ID 03 Unique System ID 05 Passport ID 06 Driver's License ID 07 Social Security Number 08 Tribal ID 99 Other (agreed upon ID) 	S
	AIR05	ID of Person Dropping Off or Picking Up Rx ID number of patient or person picking up or dropping off the prescription.	S
	AIR06	Relationship of Person Dropping Off or Picking Up Rx Code indicating the relationship of the person. <ul style="list-style-type: none"> 01 Patient 02 Parent/Legal Guardian 03 Spouse 04 Caregiver 99 Other 	N
	AIR07	Last Name of Person Dropping Off or Picking Up Rx Last name of person picking up the prescription.	N

Segment	Element ID	Element Name	Requirement
	AIR08	First Name of Person Dropping Off or Picking Up Rx First name of person picking up the prescription.	N
	AIR09	Last Name or Initials of Pharmacist Last name or initials of pharmacist dispensing the medication.	S
	AIR10	First Name of Pharmacist First name of pharmacist dispensing the medication.	S
TP: Pharmacy Trailer (required) Used to identify the end of data for a given pharmacy and provide the count of the total number of detail segments reported for the pharmacy, including the PHA and TP segment.			
	TP01	Detail Segment Count Number of detail segments included for the pharmacy including the pharmacy header (PHA) and the pharmacy trailer (TP) segments.	R
TT: Transaction Trailer (required) Used to indicate the end of the transaction and provide the count of the total number of segments included in the transaction.			
	TT01	Transaction Control Number Identifying control number that must be unique, assigned by the originator of the transaction, and must match the number in TH02.	R
	TT02	Segment Count Total number of segments included in the transaction including the header and trailer segments.	R

Appendix B: ASAP Zero Report Specifications

The following table contains the required definitions for submitting Zero Reports via SFTP or manual upload to the Alabama PDMP. It lists the **Segment** and **Element ID** with pre-populated data to be used as an example for constructing a Zero Report. For more details regarding these Segment or Elements IDs, or for details on reporting actual dispensations, please refer to [Appendix A: ASAP 4.2B Specifications](#).

Segment	Element ID	Element Name	Requirement
TH: Transaction Header (required)			
	TH01	4.I Code uniquely identifying the transaction.	R
	TH02	Transaction Type: Sender assigned code uniquely identifying a transaction.Example: I23456	R
	TH05	Creation Date: Date the transaction was created.Format: YYYYMMDD Example: 20220101	R
	TH06	Creation Time: Time the transaction was created. Format: HHMMSS or HHMMExample: 223000	R
	TH07	File Type: P = Production	R
	TH09	Segment Terminator Character: ~~ TH09 signifies the end of this segment; therefore, it should contain two characters (~~).	R
IS: Information Source (required)			
	IS01	Unique Information Source ID: Reference number or identification number.Example: 7705555555	R
	IS02	Information Source Entity Name (Pharmacy Name): Entity name of the Information Source.	R
	IS03	Date Range of Report #YYYYMMDD#-#YYYYMMDD#	R
PHA: Pharmacy Header (required)			
	PHA02	NCPDP/NABP Provider ID: Identifier assigned to pharmacy by the <i>National Council for Prescription Drug Programs</i> .	S

	PHA03	DEA Number: Identifier assigned to the pharmacy by the <i>Drug Enforcement Administration</i> . Example: ZZ1234567	R
PAT: Patient Information (required)			
	PAT07	Last Name: Required value = REPORT	R
	PAT08	First Name: Required value = ZERO	R
DSP: Dispensing Record (required)			
	DSP05	Date Filled: Date prescription was filled. Format: YYYYMMDD Example: 20220101	R
PRE: Prescriber Information (required; can be null as follows: PRE*****\)			
CDI: Compound Drug Ingredient Detail			
AIR: Additional Information Reporting			
TP: Pharmacy Trailer (required)			
	TP01	Detail Segment Count: Number of detail segments included for the pharmacy including the pharmacy header (PHA) including the pharmacy trailer (TP) segments.	R
TT: Transaction Trailer (required)			
	TT01	Transaction Control Number: Identifying control number that must be unique. Assigned by the originator of the transaction. Must match the number in TH02. Example: 123456	R
	TT02	Segment Count: Total number of segments included in the transaction including the header and trailer segments. Example: 10	R

Sample Zero Report

The following example illustrates a Zero Report using the above values.

```
TH*4.I*I23456*0I**20150108*223000*P**\\  
IS*7705555555*PHARMACY NAME*#20150101#-#20150107#\\  
PHA*** ZZI234567\\  
PAT*****REPORT*ZERO*****\\  
DSP*****20220108*****\\  
PRE*\\  
CDI*\\  
AIR*\\  
TP*7\\  
TT*I23456*I0\\
```

Appendix C: SFTP Configuration

This appendix describes the SFTP configurations required to upload your data to PMP Clearinghouse.

Note: Submitting data via SFTP requires that you have an existing PMP Clearinghouse account with SFTP access.

- If you need to create a PMP Clearinghouse account, please refer to [Creating Your Account](#). You will be able to set up your SFTP account during the account creation process.
- If you have an existing PMP Clearinghouse account but do not have SFTP access, please refer to [Adding SFTP Access to an Upload Account](#).

SFTP Connection Details

Hostname: submissions.healthcarecoordination.net/

Bamboo Health recommends that you use the hostname when configuring the connection rather than the IP address, as the IP address is subject to change.

Port: 22

Note: The port will always be 22.

- **Credentials:** Your SFTP account (username and password) can be found within the PMP Clearinghouse website.

To locate your credentials, [Log into PMP Clearinghouse](#), then click **Account > SFTP Details > Edit**.

- Your username cannot be modified. However, you can update your password.

Note: Your current SFTP password cannot be seen or recovered. If you have forgotten or lost it, you will need to create a new one. For more information on changing the SFTP password, please refer to [Adding SFTP Access to an Upload Account](#).

- **Once you have established SFTP access, you can test the SFTP connection, but you will not be able to submit data to a PMP until your account has been approved by the PMP administrator.**

PMP Subfolders

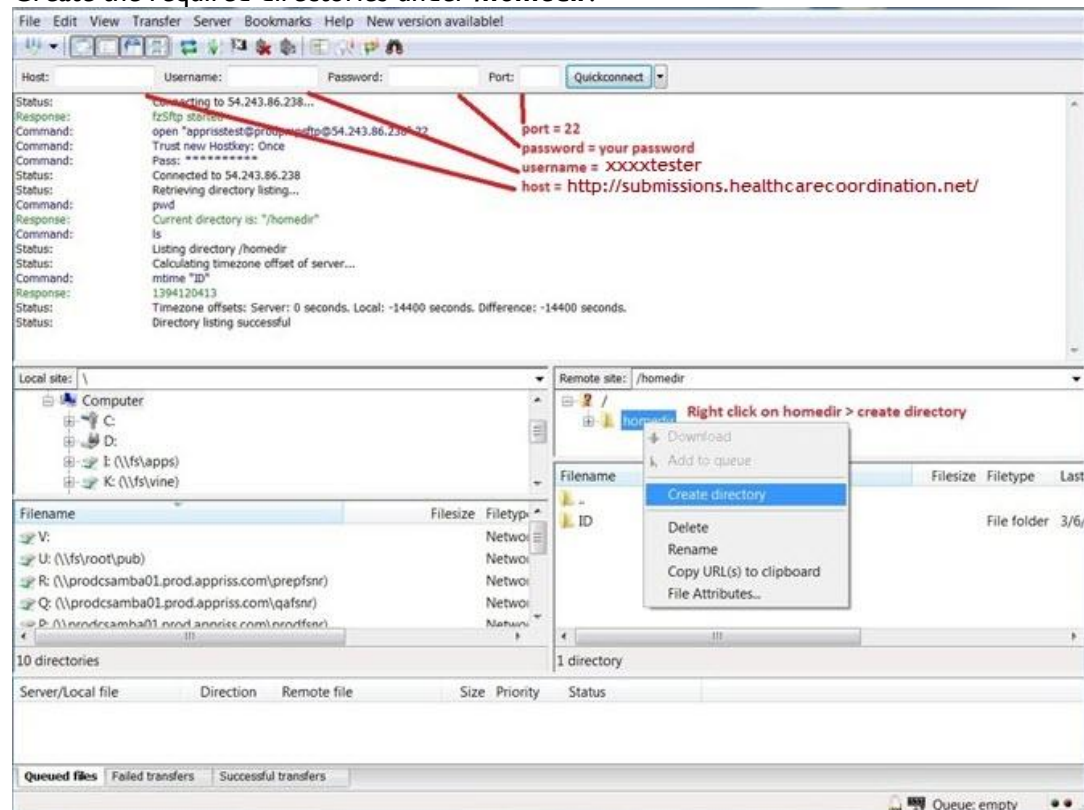
PMP Clearinghouse is the data repository for numerous PMPs. As such, data submitted via SFTP must be placed in the appropriate folder for the PMP for which you are submitting data so that it can be properly imported to that PMP. The creation of subfolders must be done outside of the PMP Clearinghouse website using third-party software, such as an SSH client or a command line utility. **Files placed in the root/home directory of the SFTP server will not be imported, as this will cause the dispensing entity to appear as noncompliant/delinquent.**

Your pharmacy software will need to be configured to place files in the appropriate PMP folder when submitting. You may need to contact your software vendor for additional assistance with this process.

NOTE: Capitalization of the abbreviated PMP folders' names has no bearing on whether or not Clearinghouse processes the files. However, some pharmacy systems, especially *nix-based systems, will require that the exact case is used when specifying the target folder.

There are two methods by which to create PMP subfolders for SFTP submissions:

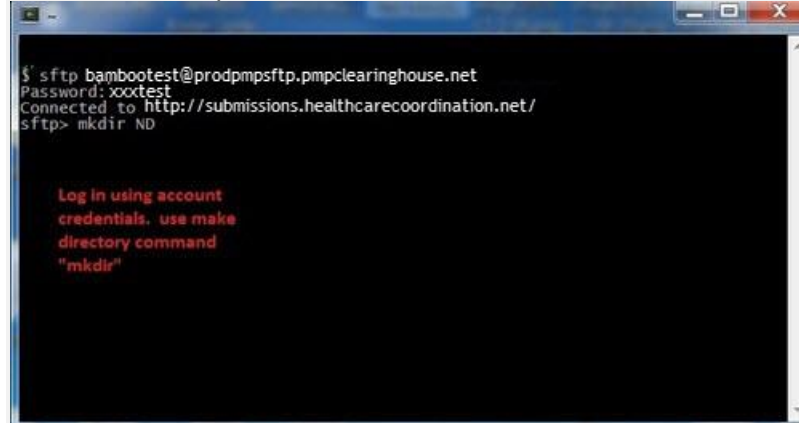
- I. **Via SSH client** (e.g., WinSCP, FileZilla, etc.)
 - a. Log into your SFTP account.
 - b. Create the required directories under **/homedir**.



2. Via command prompt

- Log into your SFTP account using the command prompt.
- Type “**mkdir**” followed by a space and then the PMP abbreviation you are using (e.g., **mkdir AL**).

NOTE: The PMP folder must be titled with the two-letter PMP abbreviation as specified above.

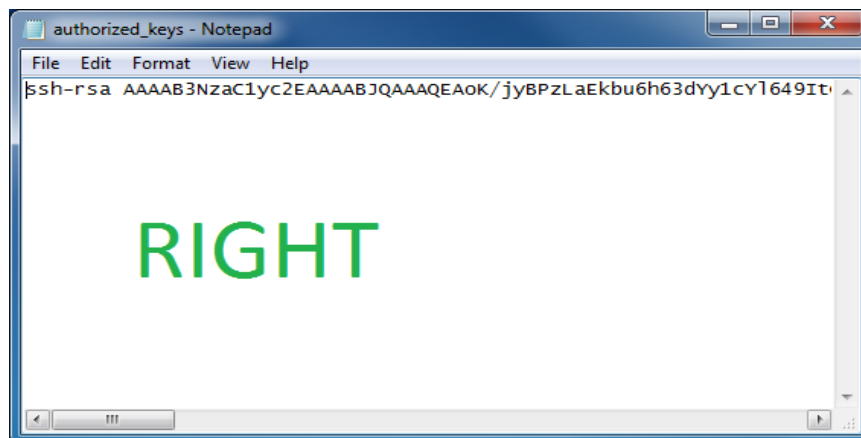


Public (SSH/RSA) Key Authentication

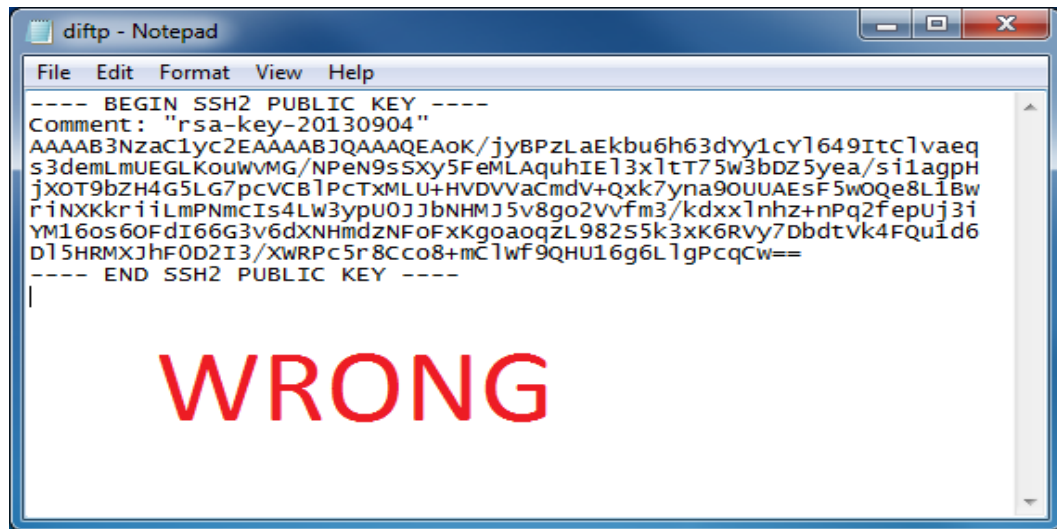
PMP Clearinghouse supports SSH key authentication. The generation of the key is outside the scope of this document. However, general guidelines about the key, along with how to import/load it, are provided below.

Note: PGP Encryption is not supported.

- **Supported Key Types:**
 - SSH-2 RSA 2048 bit length
- **Unsupported Key Types:**
 - SSH-1 RSA
 - SSH-2 DSA
- **Correct Public Key Format:** If opened in a text editor, the key should look like the image below.



- **Incorrect Public Key Format:** If opened in a text editor, the key SHOULD NOT look like the image below.



- Once the key has been generated, it should be named “**authorized_keys**”.

Notes:

- There is no file extension.
 - There is an underscore between the words **authorized** and **keys**.
- A **.ssh** subfolder needs to be created in the SFTP account’s home directory. The “**authorized_keys**” file must be placed in the **.ssh** folder. The creation of this folder follows the same process as creating a PMP subfolder. Please refer to [PMP Subfolders](#) for steps on creating subfolders.

Appendix D: Compound Drugs

What are Compound Drugs and Why Do We Use Them?

Compound drugs are reportable drugs that have combined, mixed, or altered ingredients to create a medication with two or more drugs that meet the tailored needs of an individual patient. Compounding medication allows for treatment of patients who may not be able to be treated with an FDA-approved medication for such reasons as allergies to certain dyes.

This appendix provides information about data delivery methods you can use to submit compound drugs to PMP Clearinghouse. Each individual state or PDMP determines how and when users are to submit compound drugs to PMP Clearinghouse.

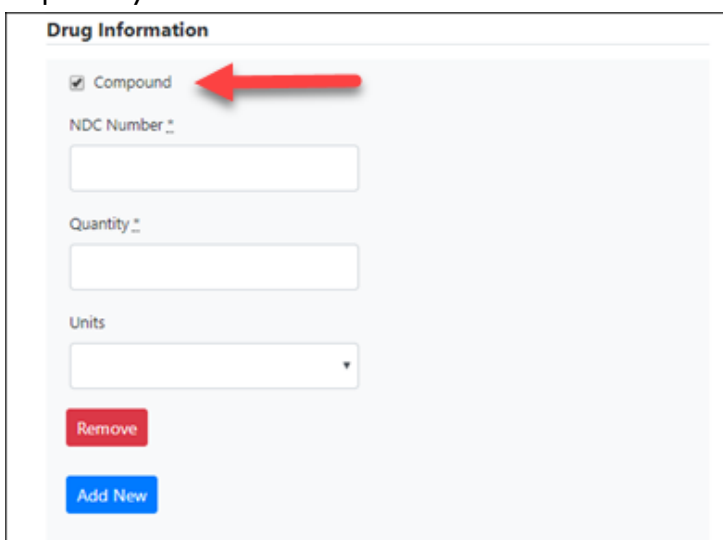
Submitting a Manual Entry (UCF) for a Compound Drug

You can manually enter your compound drug prescription information into the PMP Clearinghouse system using the Universal Claim Form (UCF) within the PMP Clearinghouse web portal. This form allows you to enter patient, prescriber, dispenser, and prescription information.

Please refer to [Reporting Requirements](#) for the complete list of reporting requirements.

If you do not have an account, please refer to [Creating Your Account](#) for further details.

1. To submit a Compound Drug via **UCF Submission**, first [Log into PMP Clearinghouse](#).
For additional information on submitting a **UCF Submission**, refer to [Manual Entry \(UCF\)](#).
2. Click the **New Claim Form** tab, located at the top of the page.
The Create Universal Claim Form page is displayed.
3. Complete the required fields. Be sure to click the **Compound** checkbox in the Drug Information section as shown below and include each ingredient in the Compound Drug by NDC Number, Quantity, and units respectively.



The screenshot shows a form titled "Drug Information". At the top, there is a checkbox labeled "Compound" which is checked. A red arrow points to this checkbox. Below the checkbox are three input fields: "NDC Number", "Quantity", and "Units". At the bottom of the form are two buttons: "Remove" (red) and "Add New" (blue).

Note: If a drug/compound is not found in the NDC database, the ingredient drug name will appear in the Prescription table as "Compound Drug Ingredient." A compound drug should consist of at least one "Active" ingredient that is typically FDA-approved and will therefore have an NDC number. The remainder of the ingredients in the compound drug may or may not be FDA-approved and therefore may not have an NDC number.

4. Once you have completed all required fields and clicked the **Compound** checkbox, follow the prompts to save and submit your form. For additional assistance with your submission, to include completing your submission, and/or correcting any errors please refer to [Manual Entry \(UCF\)](#) and [Error Correction](#).

Viewing Records with Errors

If the **Error Correction** page displays, it will provide more information about the records within a selected data file that need correcting, including **Prescription Number**, **Segment Type**, **Warning Count**, and **Error Count**. To access this page, click the “**Pending Dispensation Error**” message in the **Status** column of the [File Listings](#) page. For further information on how to correct an error, please refer to [Error Correction](#).

Submitting a Compound Drug via ASAP 4.2B Specifications

The information in the following table contains the definitions for the specific contents required of uploaded records in the ASAP format to comply with the Alabama PDMP requirements for compound drugs.

For more information, contact the American Society for Automation in Pharmacy for the full *Implementation Guide for the ASAP Standard for Prescription-Monitoring Programs*. That guide includes some acceptable field attributes, such as allowed values, some formats, and examples.

The following elements are used in each upload file:

- **Segment Identifier** – indicates the beginning of a new segment, for example, *PHA*.
- **Data Delimiter** – character used to separate segments and the data elements within a segment, for example, an asterisk (*).
 - Each completed field should be followed by an asterisk, and each blank field should contain a single asterisk.
 - If the last field in the segment is blank, it should contain an asterisk and a tilde (~).
- **Segment Terminator** – character used to mark the end of a segment, for example, the tilde (~).
- **Requirement**
 - R = Required by ASAP
 - RR = Required by Alabama PDMP
 - N = Not used
 - S = Situational

Both “R” and “RR” fields must be reported.

Note: For more information, contact the ASAP for the full *Implementation Guide for the ASAP Standard for Prescription-Monitoring Programs*. That guide includes field lengths, acceptable attributes, and examples.

Segment	Element ID	Element Name	Requirement
DSP: Dispensing Record (required)			
Used to identify the basic components of a dispensing of a given prescription order including the date and quantity.			
	DSP01	Reporting Status DSP01 requires one of the following codes, and an empty or blank field no longer indicates a new prescription transaction: <ul style="list-style-type: none"> 00 New Record (indicates a new prescription dispensing transaction) 01 Revise (indicates that one or more data element values in a previously submitted transaction are being revised) 02 Void (message to the PMP to remove the original prescription transaction from its data, or to mark the record as invalid or to be ignored). 	RR
	DSP02	Prescription Number Serial number assigned to the prescription by the pharmacy.	RR
	DSP03	Date Written Date the prescription was written (authorized). Format: CCYYMMDD	RR
	DSP04	Refills Authorized The number of refills authorized by the prescriber.	RR
	DSP05	Date Filled Date prescription was filled. Format: CCYYMMDD	RR
	DSP06	Refill Number Number of the fill of the prescription. 0 indicates New Rx; 01-99 is the refill number.	RR
	DSP07	Product ID Qualifier Used to identify the type of product ID contained in DSP08. <ul style="list-style-type: none"> 01 NDC 06 Compound (indicates a compound; if used, the CDI segment becomes a required segment) 	RR
	DSP08	Product ID Full product identification as indicated in DSP07, including leading zeros without punctuation. If “06 Compound” is indicated in DSP07, use 99999 as the first five characters; CDI then becomes required.	RR
	DSP09	Quantity Dispensed Number of metric units dispensed in metric decimal format. Example: 2.5 Note: For compounds show the first quantity in CDI04.	RR
	DSP10	Days’ Supply Estimated number of days the medication will last.	RR

Segment	Element ID	Element Name	Requirement
	DSP11	Drug Dosage Units Code Identifies the unit of measure for the quantity dispensed in DSP09. <ul style="list-style-type: none"> 01 Each 02 Milliliters (ml) 03 Grams (gm) 	RR
	DSP12	Transmission Form of Rx Origin Code Code indicating how the pharmacy received the prescription. <ul style="list-style-type: none"> 01 Written Prescription 02 Telephone Prescription 03 Telephone Emergency Prescription 04 Fax Prescription 05 Electronic Prescription 99 Other 	S
	DSP13	Partial Fill Indicator Used when the quantity in DSP 09 is less than the metric quantity per dispensing authorized by the prescriber. This dispensing activity is often referred to as a split filling. <ul style="list-style-type: none"> 00 Not a Partial Fill 01 First Partial Fill <p>Note: For additional fills per prescription, increment by 1. So, the second partial fill would be reported as 02, up to a maximum of 99.</p>	S
	DSP14	Pharmacist National Provider Identifier (NPI) Identifier assigned to the pharmacist by CMS. This number can be used to identify the pharmacist dispensing the medication.	S
	DSP15	Pharmacist State License Number This data element can be used to identify the pharmacist dispensing the medication. Assigned to the pharmacist by the State Licensing Board.	S
	DSP16	Classification Code for Payment Type Code identifying the type of payment (i.e., how it was paid for). <ul style="list-style-type: none"> 01 Private Pay 02 Medicaid 03 Medicare 04 Commercial Insurance 05 Military Installations and VA 06 Workers' Compensation 07 Indian Nations 99 Other 	RR

Segment	Element ID	Element Name	Requirement
	DSP17	Date Sold Usage of this field depends on the pharmacy having a point-of-sale system that is integrated with the pharmacy management system to allow a bidirectional flow of information.	S
	DSP18	RxNorm Code Qualifier RxNorm Code that is populated in the DRU-010-09 field in the transaction. <ul style="list-style-type: none"> 01 Semantic Clinical Drug (SCD) 02 Semantic Branded Drug (SBD) 03 Generic Package (GPCK) 04 Branded Package (BPCK) 	S
	DSP19	RxNorm Code Used for electronic prescriptions to capture the prescribed drug product identification.	S
	DSP20	Electronic Prescription Reference Number This field should be populated with the Initiator Reference Number from field UIB-030-01 in the transaction.	S
	DSP21	Electronic Prescription Order Number This field will be populated with the Initiator Control Reference from field UIH-030-01 in the standard.	S
	DSP22	Quantity Prescribed This field adds clarity to the value reported in DSP13 – Partial Fill Indicator. Note: ASAP 4.2B increases the field size to a maximum of 100 characters.	S
	DSP23	Rx SIG This field captures the actual directions printed on the prescription vial label.	N

Segment	Element ID	Element Name	Requirement
	DSP24	Treatment Type This field is used to explain the reason for an opioid prescription. If the prescription is not for an opioid, this fields should not be used. <ul style="list-style-type: none"> 01 – Not used for opioid dependency treatment 02 – Used for opioid dependency treatment 03 – Pain associated with active and aftercare cancer treatment 04 – Palliative care in conjunction with a serious illness 05 – End-of-life and hospice care 06 – A pregnant individual with pre-existing prescription of opioids 07 – Acute pain for an individual with an existing opioid prescription for chronic pain 08 – Individuals pursuing an active taper of opioid medications 09 – Patient is participating in a pain management contract 10 – Acute Opioid Therapy 11 – Chronic Opioid Therapy Other – trading partner agreed upon reason Note: Codes 3-11 can only be reported if the state has mandated that they be provided by the prescriber on the prescription.	S
	DSP25	Diagnosis Code This field is used to report the ICD-10 code or CDT. If required by a PDMP, this field would be populated only with the ICD-10 or CDT code included with the prescription. Note: Exclude the decimal point when reporting this field.	S
CDI: Compound Drug Ingredient Detail (situational) Use of this segment is required when medication dispensed is a compound and one of the ingredients is a PMP reporting drug. If more than one ingredient is for a PDMP reporting drug, then this would be incremented by one for each compound ingredient being reported. If CDI is filled in, the NDC of DSP08 must be 9999999999.			
	CDI01	Compound Drug Ingredient Sequence Number First reportable ingredient is 1; each additional reportable ingredient is incremented by 1.	S
	CDI02	Product ID Qualifier Code to identify the type of product ID contained in CDI03. <ul style="list-style-type: none"> 01 NDC 	S
	CDI03	Product ID Full product identification as indicated in CDI02, including leading zeros without punctuation.	S

Segment	Element ID	Element Name	Requirement
	CDI04	Compound Ingredient Quantity Metric decimal quantity of the ingredient identified in CDI03. Example: 2.5	S
	CDI05	Compound Drug Dosage Units Code Identifies the unit of measure for the quantity dispensed in CDI04. <ul style="list-style-type: none"> 01 Each (used to report as package) 02 Milliliters (ml) (for liters, adjust to the decimal milliliter equivalent) 03 Grams (gm) (for milligrams, adjust to the decimal gram equivalent) 	S

Patient Report

Compound drugs are listed in a single line item in the **Patient Report Prescriptions** table with compound ingredients grouped or associated by their prescription number. The multiple ingredients listing is the only indicator on the **Patient Report** that the drug was part of the compound.

Prescriptions												
Total: 1 Private Pay: 0												
Showing 1-1 of 1 Items View 15 Items < 1 of 1 >												
Filled	Written	ID	Drug	QTY	Days	Prescriber	RX #	Dispenser	Refill	Daily Dose*	Pynt Type	PMP
02/12/2022	02/12/2022	1	Testosterone Micronized Powder	0.23	90	Pr Man	5635678	K m (1258)	0/0		Comm Ins	DO
02/12/2022	02/12/2022	1	Lactose Monohydrate Powder	7.41	90	Pr Man	5635678	K m (1258)	0/0		Comm Ins	DO
02/12/2022	02/12/2022	1	Sucrose Crystals	3.18	90	Pr Man	5635678	K m (1258)	0/0		Comm Ins	DO
Disclaimer												
Showing 1-1 of 1 Items View 15 Items < 1 of 1 >												

Example of the dispensation record to create prescription pictured above.

```
DSP|00|5635678|20220212|0|20220212|00|06|9999999999|90|90|01|01|00|||04|||\\
PRE||BB555551|||DOCTOR|GOOD||\
CDI|01|01|38779016305|0.225|03\
CDI|02|01|38779031508|7.41|03\
CDI|03|01|51552050205|3.18|03\
```