



Alabama eWIC  
Vendor Enablement Activities

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eWIC is Almost Here!

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Alabama eWIC Schedule

Alabama eWIC Rollout Schedule	
Pilot Phase One Autauga, Elmore & Montgomery	March 4, 2019
Pilot Phase Two East Central & Northeastern District	April 1, 2019
Implement District – Northern	June 3, 2019
Implement Districts - West Central & Jefferson	July 1, 2019
Implement Districts - Southwestern, Mobile, & Southeastern	August 5, 2019
Note: These dates are subject to change. Rollout Dates are on a Monday	

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### Two Ways to Process eWIC

<h4>Integrated</h4> 	<h4>Stand-Beside</h4> 
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### Authorized WIC Vendors

- Over 95% of our authorized WIC vendors use an Integrated system.
- It is estimated that less than 20 Stand-Beside POS devices will be provided in Alabama.



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### eWIC Level III Certification

- The State WIC Office will begin Level III Certifications two weeks out from the pilot phase one date and three weeks out from pilot phase two and roll out dates.
- Your store must pass the Level III Certification in order to accept eWIC transactions.



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**eWIC Level III Certification**

Alabama eWIC Level III Certification Schedule	
Pilot Phase One Autauga, Elmore & Montgomery	February 15, 2019 – March 1, 2019
Pilot Phase Two East Central & Northeastern District	March 11, 2019 – March 29, 2019
Implement District – Northern	May 13, 2019 – May 31, 2019
Implement Districts - West Central & Jefferson	June 10, 2019 – June 28, 2019
Implement Districts - Southwestern, Mobile, & Southeastern	July 15, 2019 – August 2, 2019

Note: Level III Certification is an ongoing process.  
This is the estimated timeframe of when we will be in your store.

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**eWIC Level III Certification**

- **Level III Certification** – A live in-store test by WIC staff to verify the proper installation and set-up of the store's cash register system.  
  
Involves successfully completing an eWIC balance inquiry, purchase and voiding an eWIC transaction.




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**Understanding eWIC**

Approved Product List (APL)  
+  
WIC Customer's Benefit Balance  
=  
Basis for an eWIC Transaction

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### Approved Product List (APL)

- eWIC transaction is driven by the APL
- APL is a list of Universal Product Codes (UPCs)
- APL restricts overrides

**UPC Code** → 

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### Price Look Up (PLU) Codes

The Alabama APL file will include the International Federation for Produce Standards (IFPS) Price Look Up (PLU) Codes.

**PLU** → 

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### Mapping Price Look Up (PLU) Codes

- Produce with a UPC is mapped to a PLU
- Retailer Managed
  - Corporate office handles mapping for their stores
  - Independent stores map at store level

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### APL Requirements

- Vendors must connect their POS system for each outlet to the state's eWIC processor's system at **least once each 24-hour period** to transfer reconciliation files and the WIC APL file.
- It is imperative that the APL is downloaded to each eWIC device/outlet in the store at least once every 24 hours.

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### Important Reminders

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### Alabama WIC Vendor Contract Amendment

- The State WIC Office will send Alabama WIC Vendor Contract amendments two months prior to your roll out.  
The amendment outlines eWIC requirements.
- You will not be able to accept eWIC without a fully executed Alabama WIC Vendor Contract amendment.

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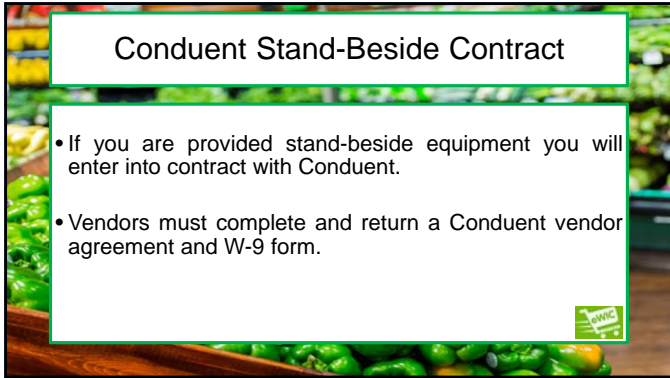
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### Conduent Stand-Beside Contract

- If you are provided stand-beside equipment you will enter into contract with Conduent.
- Vendors must complete and return a Conduent vendor agreement and W-9 form.



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### eWIC Training

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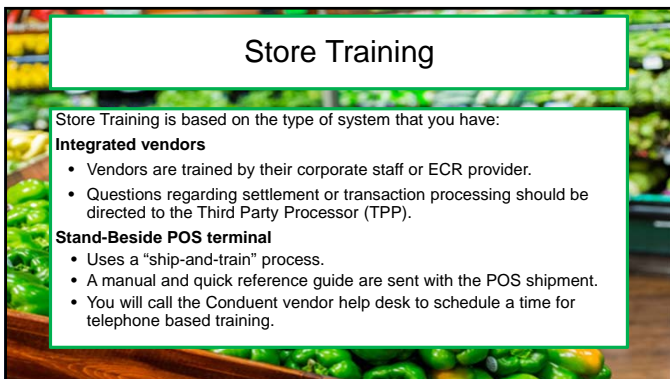
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### Store Training

Store Training is based on the type of system that you have:

**Integrated vendors**

- Vendors are trained by their corporate staff or ECR provider.
- Questions regarding settlement or transaction processing should be directed to the Third Party Processor (TPP).

**Stand-Beside POS terminal**

- Uses a "ship-and-train" process.
- A manual and quick reference guide are sent with the POS shipment.
- You will call the Conduent vendor help desk to schedule a time for telephone based training.

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### Store Training

The authorized WIC vendor is responsible for training **all store personnel**.

- The State WIC Office is not responsible for training your cashiers how to use the stores cash register system.




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### State WIC Office Training

- The State WIC Office will provide a recorded method for you to train store personnel on WIC Policy changes related to eWIC.
- You will receive an addendum to the Alabama WIC Vendor Procedure Handbook that details eWIC policy changes.




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### How can you help?

- Respond in a timely manner to all State WIC Office and Conduent eWIC vendor communication.
- Review the pre-pilot food list at <http://www.alabamapublichealth.gov/wic/ewic-vendors.html>.

If you have items that may be WIC eligible based on the **current Alabama WIC Foods Brochure** but are not on the list, these items may be submitted for consideration. Detailed instructions for submission of items are available on the website.

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