

Maternity and Plan First

**Satellite Conference and Live Webcast
Tuesday, December 2, 2008
2:00 - 4:00 p.m. (Central Time)**

Produced by the Alabama Department of Public Health
Video Communications and Distance Learning Division

Receiving Referrals from Maternity CC

- Referral will be received from Maternity CC after the Maternity 3rd encounter
- Plan First CC will review referral and contact the patient
- If referral indicates patient is under 19 or has Credible Insurance Coverage, there is no need to contact the patient

Coding Time to Plan First Referrals

- Time spent receiving referrals, contacting patients, and completing the contact sheet is coded to DPH 15 4

Referral Contact

- High risk patients will be contacted by phone
- If phone contact is unsuccessful, a letter with a Plan First pamphlet will be mailed to the patient
- If patient is not high risk and staffing allows, the contact will be made by phone
- If staffing does not allow, contact may be made by mailing a letter and Plan First pamphlet to patient

Successful Contact

- Identify yourself
- Ask if they have any knowledge of Plan First
- Explain what Plan First is and the benefits of Plan First including provider choice, pap smear, birth control, and care coordination
- Review Eligibility Date Information

Successful Contact

- Assess with patient which Provider she plans to use for her Family Planning Services

Provider Choice

- Provide a list of Plan First Providers in the Community
- List of Plan First Providers may be found on www.medicaid.state.al.us (under programs)

Provider Choice

- If Private Provider is chosen, address and phone number will be given to the patient
- If Health Department is chosen, explain how appointments are scheduled and assist with scheduling her next Family Planning appointment if applicable

Contraceptive Availability

- Private Providers can provide Depo, IUD, and Implanon in their offices
- Private providers will refer patients to Health Department by completing a contraceptive form for birth control pills, patch, and Nuva ring

Health Department Private Provider Visit

- Explain the process to obtain birth control through the Health Department Private Provider Visit
 - Example:
 - How to schedule appointment
 - Best day for appointment
 - Length of time of visit

Plan 1st Referral Follow-up

ATTACHMENT
PLAN FIRST MATERNITY PATIENT CONTACTS
Care Coordinator/Designee _____
County _____

Patient Name	Date of Contact	Mail/Phone/ (M/P)	Successful Contact (Y or N)	FP Appt made (HD or PP or N)	High Risk (Y or N)

Plan 1st Referral Follow-up

- File 1 copy of Attachment in the Plan First CC’s office
- Send 1 copy of Attachment via hand-mail:

Medicaid Agency
Lurleen Wallace Building
Suite 3090
ATTN: Gloria Luster

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