Welcome to the World of Making Money

**Produced by the Alabama Department of Public Health
Video Communications and Distance Learning Division**

Faculty

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What Are We Aiming For?

- **Educate you on the importance of EOPs**
- **Teach you the importance of working denials**
- **Educate you on developing follow-up systems that work**
- **Educate you on the need for consistency when working EOPs**

One Important Thing?

- **Eligibility: Is patient eligible for services?**
- **Plan 1st**
  - **Complete lavender application or complete online**
- **Mom with children**
  - **Blue application**

One Important Thing?

- **Third party insurance (private insurance)**

Eligibility – Which One?

Eligibility – MSIQ?

Use Medicaid Number with MSIQ1 (MSIQ1,MEDICAID#) Use SSN with MSIQ3 (MSIQ3,SSN)

MSIQ1. A M A E S - MEDICAID NO. INQ. DATE: 01/04/2007

(1) NAME	(30) CURRENT MED 5#	(52) ELIG 5T
(2) ADR1	(31) ORIGINAL MED SSN or Pseudo #	(53) CERT AG
(3) ADR2	(32) PAYEE NUMBER 5#	(64) AID CAT (55) CO
(4) CITY	(33) SOC SEC NUM	(56) PREV SSN
(5) STATE (6) ZIP	(34) 55 CLAM #	(57) STATE CAT/PRI
(7) RACE (8) SEX	(35) MCARE CLAIM#	(58) EXP AID (59) AC
(9) DOB (10) DOD	(36) DO LOCATION	(60) LIV ARG
(11) DO NOT UPDATE (12) DC TRK	(37) SBR LOCATION	(61)CHIP (62) DEP (63) TOA
(13) DO NOT TRANSFER (14) LOCK	(38) UPDATED (64) ELIGIBILITY	(65) NO-MONEY
(15) I/A IND (16) SEND MED CARD	(39) STAT-CHG JFMAMJJASOND	JFMAMJJASOND
(17) PC IND CT RET RSN	(40) CERT-UP 2007	
DT	(41) TRANSFR 2006	
(18) SSI BEG DT	(42) LAST PCM 2005	
(19) QMB IND (20) SLMB IND	(43) LTG PRV (51) FOL	(66)REDETRM CD/DT
(21) BUY/IN STATUS (22) BC IND	(44) LTC BEG (50) C/G	(67) UNEARNED
(23) PART A PART B	(45) LTC END (80) CIT/ID	(68) STATE SUPPL
(24) DISASTER SUR/ST PCCM	PCCM DT	(69) SSI PAYMENT
(25) M.C. PRV STS	(46)ALT ADDR IND (47)ALT PHONE	(70) SSA PAYMENT
(26) BEG END	(48)P-ALERT/CODE	(71) LAST LIAB.
(27)REV (28) SBR RV	(29) ALERT/CODE	(49) SSI RV

(72)L-E N (73)QMB ? (74)PC HST ? (75)Lib ? (76)Buyin ? (77)DO APL AWARD ? (78) SSR APL AWARD ? (79) MSIQ? TO INQUIRE ON LE, QMB, PC HST, LIAB, BUYIN, DO, SBR OR MSIQF REPLACE ? WITH X (81) NOTE: ORIGINAL MEDICAID NO. 000000000000 HAS BEEN CHANGED TO 500000000000.

Eligibility – MSIQ?

	Field	Explanation
1.	Name	First Name, Middle Initial and Last Name of the Claimant using alpha characters. Only one space between names.
2.	First Line of Address	For ISOBRA, MLIF, or FP cases, payee name or claimant's name is on this line. If a child, the payee's name will be on the first address line. Do not use %, c/o or other symbols. District Office cases may have the nursing home name on this line.
3.	Second Line of Address	May be blank. If Apartment or Lot # on Line 1, place street address or P. O. Box address here.
4.	City	City of residence for the claimant. Cities with two names will have space between each name. Alpha characters only.
5.	State	Official Postal Service 2 letter abbreviation. Numeric characters only.
6.	Zip	9 Digit Zip Code. Last 4 positions may be zeros. Numeric characters only.
7.	Race	B Black W White A Asian H Hispanic I American Indian (Native American), Native Alaskan P Native Hawaiian, Pacific Islander O Other U Not Known
8.	Sex	F = Female M = Male U = Unknown
9.	Date of Birth	MM/DD/CCYY
10.	Date of Death	MM/DD/CCYY
11.	Do Not Update Indicator	Used with DC Tracking codes to restrict updating.

Eligibility – Web Portal

Instructions for Web Portal

- **Instructions on how to access Web Portal are located in the Document Library – Revenue Recovery Category**

Eligibility – Web Portal?

Secure Web Portal - Logon
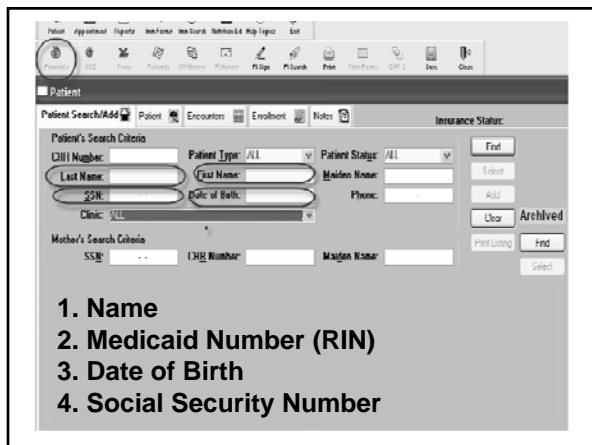
Document Library

Revenue Recovery		
3270/MSIQ-Sample Screens	04/09/2012	Examples of MSIQ/3270 Screens: MSIQ1, MSIQE, MSIQ9, and MSEV
3270/MSIQ Aid Codes, DC Tracking Codes, and County Codes	04/09/2012	MSIQ/3270 List of Aid Codes, List of DC Tracking Codes, List of County Codes
3270/MSIQ Field Descriptions	04/09/2012	Field Descriptions for MSIQ/3270
3270/MSIQ User ID, Password, Log On, Log Off Instructions	04/06/2012	Instructions for how to access 3270/MSIQ
Web Portal Handouts/Instructions	04/06/2012	Instructions for how to access Web Portal, how to read the screens, how to research claims

Transcribing, Transcribing, Transcribing

- **Patient name**
  - Medicaid: Crystal Aaron
  - PHALCON: Krystal Aaron
- **Date of Birth:**
  - 04/27/1984
  - 04/17/1985

Transcribing, Transcribing, Transcribing

- **Social Security Number**
  - 123-45-6789
  - 123-55-6789
- **Recipient ID#:**
  - 50000000000012
  - 50000000000002

1. Name
2. Medicaid Number (RIN)
3. Date of Birth
4. Social Security Number

You Get Out of It What You Put into It