

**Alabama Trauma System**  
**QI Workgroup Meeting**  
**February 18, 2010 10:00 a.m.**  
**Office of EMS & Trauma Conference Room**  
**Montgomery, Alabama**  
**Call in Information: 1800-491-4634**

In attendance: Choona Lang, Dr. Campbell, Verla Thomas, Tammie Yeldell, Robin Moore, Dr Crawford, Glenn Davis, Mark Jackson

Attending by Phone: Denise Louthain, E. Allan Pace, David Garmon, Jeremy White, Geni Smith, Joe Acker, Alex Franklin

Not in attendance: Beth Anderson, Spencer Howard

Choona opened the meeting with a welcome.

**Trauma System Update**

At this point, Montgomery and Dothan hospitals have not submitted applications to participate in the Alabama Trauma System. There is a meeting scheduled for February 19, 2010 to discuss this issue.

We are currently accepting applications from out of state hospitals to enter into the trauma system. Thus far, we have received a Level I Trauma Center application from Pensacola Baptist. We will potentially receive applications from Sacred Heart in Pensacola and the hospitals in Meridian Mississippi at some point.

Dr. Campbell revised the Patient Criteria for Hospitals to Enter Patients into the Trauma System DVD and it will be re-distributed to the regions. A protocol will be established on transferring Trauma System patients with the appropriate hospital employees.

Projected Trauma System activation for the West Region is the second week of March.

**Hospital Entering Patients into Trauma System DVD/Implementation**

East and Gulf Regions will have to re-train their hospital personnel on the revised protocol for transferring trauma system patients.

Also, a meeting needs to be schedule with Huntsville hospital staff and the Neurosurgical group in Huntsville to discuss protocols for transferring Trauma System patients.

**QA/QI Issue Reporting Process**

Choona gave a brief review of the revised Alabama EMS & Trauma QA/QI Plan Process and the other QA/QI forms. All Trauma System forms will be forward to each region for use as needed.

## Non-Compliance Assurance

Reports **noncompliance** issues to the Regional Trauma Advisory Council as listed below for the ATS prehospital component:

### I. First Issue

- A. Minor issues (misunderstanding, not yet trained, etc.): Explanation of issue and remedial education, documentation by regional staff. These non compliance issues will be resolved on a regional level only. All information pertaining to non compliance issues is due within a 30 day time frame. Information not received in the 30 day time frame will become a B issue and forward to the State OEMS&T Compliance Officer for further review.
- B. Issues where service or provider does not respond or is uncooperative: to be forwarded to the OEMS & T Compliance Officer/ Offline Medical Director.  
(For appropriate actions by Compliance Officer).

### II. Second Issue- Verbal/written warning by regional staff. Issue will be forwarded to State OEMS & T Compliance Officer. State OEMS & T Compliance Officer will notify service provider and individual involved to schedule a face to face/verbal meeting (at the discretion of the Compliance Officer).

### III. Third Issue- Verbal/written report will be forwarded to State OEMS & T Compliance Officer for investigation with possible licensure action taken.

### IV. State OEMS & T Compliance Officer will report all outcomes from findings to RTAC via email. A summary will be provided to the STAC.

## ATCC/Trauma System Issues QA/QI

Date: \_\_\_\_\_

ATCC#: \_\_\_\_\_

Occurrence Date: \_\_\_\_\_

Time: \_\_\_\_\_

Region: \_\_\_\_\_

Organizations Involved:

Region to Complete:

Non-Compliance Issue:

IA

☐

IB

☐

### ISSUES(S):

- ☐ Patient not entered into system.
- ☐ Patient entered into system late.
- ☐ Physician did not come to telephone/radio for patient report and orders.
- ☐ Patient not transported to appropriate trauma center
- ☐ Patient transport designation issues
- ☐ Patient transport issue Statement added to document  
Air ☐ Ground ☐
- ☐ No PCR left at Hospital.
- ☐ Other: \_\_\_\_\_

## **QA/QI Report Project Update**

Tammie gave a detailed overview of the Alabama Electronic Patient Care Reports (ePCRs) from October 2009 through December 2009. Regional Directors may request ePCR data through Robin primarily and Tammie when Robin is not available.

## **Trauma Registry Update**

Verla gave a brief update on the Alabama Trauma Registry. The new registry was activated February 1, 2010. DI is working with the five NTRACS hospitals to complete the mapping of the data for the continuum of care service. Also there is a new phone help line and electronic mailbox setup to answer any questions pertaining to the trauma registry. Verla will send a master list regarding hospitals staff who attended trauma registry training to the regional directors.

## **Benchmark Report**

Robin will summarize the benchmark report and email to each member of the QA/QI workgroup.

## **NATS Update**

Alex gave an overview of the traumatic multiply shooting incident which occurred in Huntsville this month. The trauma system operated per protocol which resulted in a well managed situation. Yet, there needs to be additional direction from the State related to Mass Casualty Incidence (MCI) to the region staff to ensure compliance with the contract between the state and regions.

## **EAST Update**

Allan has on-going once a month meetings with CEOs and nurse managers of each Trauma Center in his region to discuss trauma system issues. No major issue to report this month

## **LifeTrac Software/Feedback reports Update/BREMSS**

Joe gave a brief overview of the Alabama Trauma System for the active regions. See attached.

## **WEST Update**

The West Region will complete prehospital trauma training by the end of February. Projected Trauma System activation date is second week in March.

## **SOUTHEAST Update**

Denise will send out a summary of the February 19 Southeast Trauma System meeting to each region director discussed above.

**GULF Update**

Most of the QI issues David is experiencing are IA issues and have been resolved on a region level.

**Next Meeting**

March 18, 2010 10:00am-12:00p.m. (subject to change)

**Meeting Adjourn** 12:30p.m.

Meeting Recording: WS118865