

**Alabama Trauma System**  
**QI Workgroup Meeting**  
**May 27, 2010 10:00 a.m.**  
**Office of EMS & Trauma Conference Room**  
**Montgomery, Alabama**  
**Call in Information: 1-800-491-4634**

In attendance: Dr. Campbell, Choona Lang, Verla Thomas, Tammie Yeldell,  
Robin Moore, Mark Jackson, Gloria Calhoun

Attending by Phone: Michael Minor, Allan Pace, Denise Louthain, David Garmon,  
Andrew Lee, Joe Acker, Glen Davis, Alex Franklin

Not in attendance: Geni Smith, Dr. Crawford, Beth Anderson, Spencer Howard

Choona Lang opened the meeting with a welcome.

**Trauma System Update**

Dr. Campbell gave a brief overview of the Alabama Trauma System:

Flowers Hospital and Southeast Alabama Medical Center in Dothan will be submitting applications to participate as Level III trauma centers\ per information received by the hospital's representatives.

The ATCC is experiencing problems getting, on the run sheet, the response times from the EMS providers. After two attempts to contact the agency, a QA/QI form will be generated and sent to the agency. If no response to the QA/QI form has been received from the agency after several attempts, the non-compliances issue will be forward to Mark Jackson (OEMS&T Compliance Officer).

Baptist Hospital Pensacola and Sacred Heart Hospital were both surveyed as potential Level I trauma centers. Baptist Pensacola had several issues that need to be addressed before being considered as a Level I center. They did not have enough trauma admissions for 2009 to qualify as a Level I trauma center as listed on their pre-review questionnaire.

Sacred Heart was very organized and well prepared to functions as a Level I trauma center once they appoint a Surgical ICU Director. Each hospital received a summary of their on-site visit listing of the issues we need to resolve before their recommendation to participate in the Alabama Trauma System can be submitted to the STAC. Sacred Heart was offered a Provisional Designated status recommendation if they could not fill the Surgical ICU Director's position before the STAC meeting scheduled for July 26, 2010.

During a teleconference with Baptist Golden Triangle Hospital in Mississippi, hospital representatives wanted to clarify that DCH Regional Medical Center will still receive neurological injured patients because they do not have a neurological

surgeon. At this time this seems to be Baptist Golden Triangle only need. Yet, we will continue to pursue a potential partnership with Baptist Golden Triangle as the trauma system progress.

### **Trauma Center/Prehospital QA/QI Issues Reporting Process**

Mark Jackson (OEMS&T Compliance Officer) only requires minimal documentation to initiate all Trauma System QA/QI issues investigations with provider services. Mr. Jackson requires the PCR, QA/QI Trauma System Issues form and a written statement from the crew members that were involved. If an agency does not comply with the investigation, Mr. Jackson will follow the steps as listed in the QA/QI plan. He will also start utilizing the QA/QI feedback summary report for the regional staff.

### **QA/QI Report Project Update**

Tammie Yeldell gave a brief overview of the PCR project article that will appear in the Culture of Excellence & Compliance Newsletter (May 1-June 31, 2010 issues). (See attached)

### **Trauma Register/Dashboard Update**

Verla Thomas gave a brief overview of the dashboard component of the Trauma Registry system. (See attached)

### **Benchmark Update**

Robin Moore gave a brief review of the Benchmark Indicators 204.1 and 204.3 which pertains to funding for trauma. (See attached)

### **LifeTrac Software/Feedback Reports/BREMSS Update**

Joe Acker gave an update of the Alabama Trauma System in the BREMSS Region. Mr. Acker stated that the LifeTrac software is still experiencing issues with getting county by county and region by region reports. He also stated that in the contract for the regions, the Regional Directors must visit each trauma center to keep the trauma area and equipment clean.

### **NATS Update**

Alex Franklin gave an update of the Alabama Trauma System in the North Region. Several trauma centers in the North region are requesting ink cartilage and paper for their trauma system printers. This issue is not addressed in the MOU with the trauma centers. Therefore, the OEMS&T will discuss this issue and decide the best method to resolve this issue.

### **EAST Update**

Allan Pace gave an update of the Alabama Trauma System in the East Region. Mr. Pace has a QA/QI issue that he will forward to Mark Jackson.

### **GULF Update**

David Garmon gave an update on the Alabama Trauma System in the Gulf Region. Mr. Garmon is working on resolving issues that he is experiencing with a helicopter and a volunteer fire service in Escambia County. Mr. Garmon also stated he is experiencing issues with Baptist Lifeflight that he will discuss with Dr. Campbell.

### **SOUTHEAST Update**

Alabama Trauma System is not activated as of May 27, 2010.

### **WEST Update**

Glenn Davis gave an update on the Alabama Trauma System in the West Region. They changed their process so that all paramedics will be three way patched to ATCC and DCH Med control to relay patient information.

### **Next Meeting**

June 24, 2010 10:00am-12:00pm, Office of EMS & Trauma Conference Room.