

# Alabama Trauma System

QA/QI Workgroup Meeting

October 21, 2010 10:00 a.m. - 12:00 p.m.

Montgomery, Alabama

Call in Information 1-800-491-4634

Members Present: John Campbell, M.D., Michael Minor, Allan Pace, Glen Davis, Choona Lang, Verla Thomas, Andrew Lee, Alex Franklin, Denise Louthain, Mark Jackson,

Members Absent: Geni Smith, Beth Anderson, William Crawford, M.D., Tammie Yeldell, Robin Moore

Choona Lang opened the meeting with a welcome.

## **Trauma System Update**

Baptist Pensacola and Sacred Heart Hospitals recommendation to participate in the Alabama Trauma System was adopted by the STAC during last month meeting.

Lakeland Community Hospital in Region 3 was surveyed on October 14, 2010 as a Level III Trauma Center.

Wiregrass Medical Center submitted an application to participate in the trauma system as a Level III Trauma Center. The on-site survey is scheduled for November 16, 2010.

One of the identified reasons for under triage in the Gulf region is the open door transfer policy that currently exist with University of South Alabama (USA) and the other trauma centers in the region. Ms. Anderson will draft a letter instructing hospitals to stop the automatic transfer process and to direct all trauma centers to utilize ATCC according to the trauma system protocols.

Completion of the trauma managers' spreadsheet is pending due to verification of contact information.

Trauma Centers required documentation spread sheet was sent to each Regional Directors on required documentation needed from each trauma center participating in the trauma system for review of missing content needed to complete the inter office files.

## **QA/QI Issues Update**

Mark Jackson gave a review of pending QA/QI issues.

The first issue was a complaint about a patient that met the trauma system MOI entry criteria because of the death of a passenger. However, the patient was taken to a lower level trauma center instead of a Level I Trauma Center as required by trauma system

protocol. The provider involved was instructed to do trauma protocol remediation on why and when to call the ATCC. The service provider was directed to complete and document the trauma protocol remediation within 30 days. In addition, the documented remediation must be reviewed and signed by the off line medical director.

The second issue was involving a motor vehicle accident with children. The first child was entered into the system correctly but the second child was not. When the medic was asked why the child was not entered, he stated he did not call due to trying to save the child's life.

### **EAST Update**

Allan Pace gave an overview of the Alabama Trauma System in the East Region.

Mr. Pace stated that Citizen Baptist Hospital has a new CEO and Nurse Manager. He also stated that the East Region has no major QI issues at this time.

### **LifeTrac Software/BREMSS Update**

Michael Minor gave an overview of the Alabama Trauma System in the BREMSS Region. Reports by county are ready for the web observer. The next QA/QI meeting will be held November 18 at the BREMSS office to review the LifeTrac Software updates.

### **WEST Update**

Glen Davis gave an overview of the Alabama Trauma System in the West Region. Bryan Whitfield Hospital is interested in participating in the trauma system. The process will be placed on hold until Dr. Crawford meets with the hospital administrator.

### **SOUTHEAST Update**

As of October 21, 2010, the Alabama Trauma System has not yet been activated in the Southeast Region.

### **GULF Update**

David Garmon gave an overview of the Alabama Trauma System in the Gulf Region. Mr. Garmon stated he is currently working on a complaint from a patient's family related to patient care.

Another issue involves Baptist Life Flight. One patient was not entered into the system and the other patient was taken to the wrong hospital.

Mr. Garmon also stated that he has a scheduled a meeting with the Administrator of Jackson Medical Center to discuss trauma system issues involving two service providers. The hospital stated that providers transferred patients inappropriately, but after investigation, it was determined that the patients were transferred correctly.

**Next Meeting**

The next meeting was scheduled for November 18, 2010, Birmingham at 10 a.m., at the Birmingham Regional EMS Office.

The meeting was adjourned 10:49 a.m.