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Email: EHR@adph.state.al.us

UPDATES for *MAY*, 2020

- The **Patient Portal** is now LIVE. This is a very important feature and we strongly encourage all nurses and clerks to make use of the portal. To set this up and use it, the patient must have a valid email address and mobile number.
- **We need you to verify the patient's mobile phone number and email address and, if needed, update the EHR at every visit.** The time saved by using the portal will outweigh the time spent updating the contact information. The more patients who sign up and use this feature the more incentive money we have available to work with.
- The **Client Lab Notification** will send automated text messages to the patients for the following approved lab tests: West Nile, HIV, syphilis, and CT/GC/TV.

The following **codes** were verified by the state lab:

GT-GC-TV CT-GC-TV (Chlamyd/Gonor/Trich)

WNV WEST NILE VIRUS

HIV-SCRN HIV SCREEN AG-AB BIOPLEX

SYPH_SCRN SYPHILIS SCREEN

- Labs with a negative result will be sent to the patient via text message and through the patient portal.
- Patients will be notified via text message that negative results are available for review on the patient portal.
- Patients will be notified of positive lab results via text message and instructed to contact their local health department for instructions.
- **You can now send messages to specific patients.** Email the text for the message you wish to send to Gavin Graf at gavin.graf@adph.state.al.us along with a list of patients you want to send the message to. He will send the message out with the text you provide. You can utilize this feature to advise patients on such issues as clinic closings, a need to reschedule appointments, programs, patient education, scheduling extra clinics

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- (for example, flu shots or back-to-school immunizations), etc. Please allow adequate time for processing when you send in your request.
- **ADPH is scheduled for MAY 2020 CureMD application upgrades** on the following dates:
- ADPH Staging: 05/12/2020 and ADPH Live: 05/19/2020

Kindly visit CureWiki for the upgrade release notes regularly. Please let us know if you have any questions. NOTE: We will be sending updates on other issues in June.

- **For any computer issue** have your Security Coordinator contact the Help Desk at 334-206-5268. They will route your request to the appropriate IT person. This might be a problem with a log-in or user ID (“I can’t log into CureMD.”) They will NOT delete records in the EHR.
- **With any EHR Work Flow application problem**, submit an email to the EHR email address ehr@adph.state.al.us. Do not email your request directly to an EHR staff member. If the person you email is on leave no one will see your email until that staff member returns to work.