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UPDATES for *October 2019*

- The Southwestern district is in Production with Immunizations and with one exception are entering injections into CureMD. The EHR team will continue the kick off production calls until all clinics have made the transition. Instructions and requirements will be provided prior to each county's kick off call. A brief look at the process will curtail any uneasiness about making the transition, and we think everyone is going to appreciate the simplification. The steps involved are:
 - The EHR team will provide training via video conference or telehealth carts. Manuals will be emailed out. Each participant should print the manuals and bring them to the video training.
 - Each county will need to test their connection the day prior to their scheduled kick off call. We will assist you with this.
 - The ImmPRINT team will conduct a production kick off call. This is a final prep meeting to review go-live status and on-going responsibilities.
 - Each county must have a minimum of two Immunization visits scheduled for the morning of the call. During the kick off, clinic staff will enter one historical dose (given outside the clinic) and one administered dose (given at the clinic). These can be for the same patient or different patients. Please confirm booked appointments prior to the kick off call. You cannot go into production without having immunizations to enter during the kick-off call and budget restraints limit our team's travel.
 - Members of the EHR team will either visit your clinic during the transition or join you via video conference in the event travel is restricted. The CHD staff member who administers the injections must be present as will someone familiar with documenting immunizations on the EHR in CureMD. Staff members from one clinic may help those in another county if they need assistance afterward.
 - The ImmPRINT team will verify the transmission and data accuracy for the entered immunizations during the call.
 - The ImmPRINT team will provide a quick refresher on the HL7 reports.
- We've changed the way your emails are routed so that we may resolve any difficulties as quickly as possible. The EHR emails are being monitored throughout the day.
- All help requests are processed ASAP, however, if the team is in a meeting with a county staff or CureMD it may be a few minutes before they can process your request. We ask for your patience when this happens. Some processes naturally take longer than others.
- When an employee transfers to another clinic reconnecting to CureMD is not an instant fix. Those requests must be sent to CureMD for processing as well.
- We have CureMD manuals for anyone who needs one. Call us at 334-206-9470 to order.