Alabama Office of EMS
Data Management & Analysis Section

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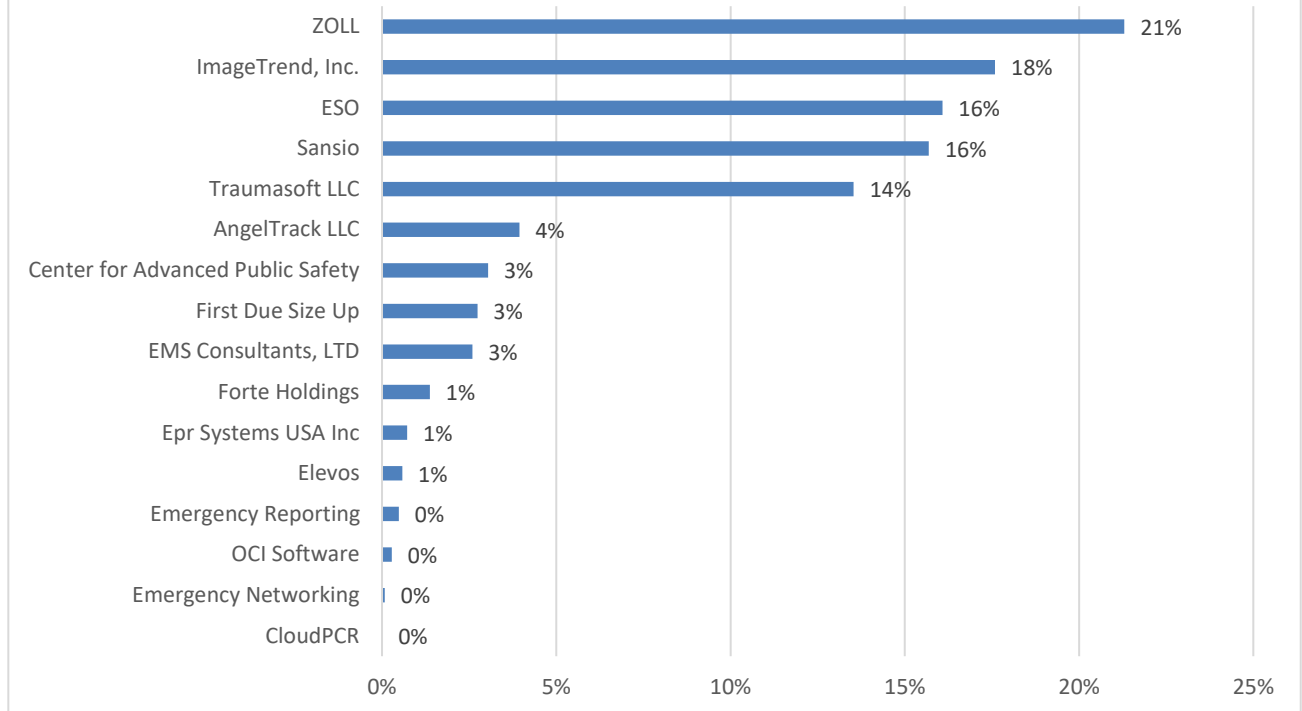**Epidemiologist Senior**

Kezia M. Laster, MPH
Epidemiologist

In the 4th Quarter of 2024, the Alabama Office of EMS restructured the Schematron violation configuration to reduce loss of data through report failures. All changes are listed on the NEMSIS website change log.   The decision to reduce error-level violations was the result of the NEMSIS Version 3.5 transition and vendor issues related to it.   Going forward vendor performance will be evaluated by a combination of Schematron warnings and then errors. Vendors will be requested to participate in online meetings with our staff as the evaluations progress through each calendar year and so feedback may be given, and questions answered. Frequency of meetings will be based upon performance.   Our Office has two priorities; maximizing the quality of EMS dataflow and maximizing the quality of vendor services provided to Alabama-licensed Emergency Medical Provider Services (your clients). We hope to accomplish this through cooperative transparency.

2024 NEMSIS Vendor Performance in Alabama

VENDOR	SUCCESSFUL REPORTS	FAILED REPORTS	TOTAL ATTEMPTED	PASS RATE
AngelTrack LLC	38,593	12	38,605	99.97%
Center for Advanced Public Safety	29,779	11	29,790	99.96%
CloudPCR	54	11	65	83.08%
Elevos	5,710	3	5,713	99.95%
Emergency Networking	756	518	1,274	59.34%
Emergency Reporting	4,709	36	4,745	99.24%
EMS Consultants, LTD	25,328	67	25,395	99.74%
Epr Systems USA Inc	7,045	324	7,369	95.60%
ESO	157,512	85,903	243,415	64.71%
First Due Size Up	26,826	11	26,837	99.96%
Forte Holdings	13,377	1,840	15,217	87.91%
ImageTrend, Inc.	172,290	1,481	173,771	99.15%
OCI Software	2,788	0	2,788	100.00%
Sansio	153,712	25	153,737	99.98%
Traumasoft LLC	132,516	2,782	135,298	97.94%
ZOLL	208,656	288	208,944	99.86%
STATEWIDE TOTALS/AVERAGE	**979,651**	**93,312**	**1,072,963**	**91.30%**

VENDOR MARKET SHARE (SUBMISSIONS)

Vendor	Share
ZOLL	21%
ImageTrend, Inc.	18%
ESO	16%
Sansio	16%
Traumasoft LLC	14%
AngelTrack LLC	4%
Center for Advanced Public Safety	3%
First Due Size Up	3%
EMS Consultants, LTD	3%
Forte Holdings	1%
Epr Systems USA Inc	1%
Elevos	1%
Emergency Reporting	0%
OCI Software	0%
Emergency Networking	0%
CloudPCR	0%

NOTE: Proportions less than 1% are listed as 0%