RMEDE Remote Patient Monitoring Program

How to Use the Phone Reporting System

1. Check your blood sugar, blood pressure, pulse and weight as ordered.







2. Write the date, time, and results on your RMEDE Patient Worksheet.

Frequency: Weight_____ BP____ Pulse ____ Glucose____

Date	Time	Weight	Blood Pressure		Pulse	Blood Sugar/Blood Glucose		
			Top	Bottom				
	AM PM						Before Meal After Meal	
	AM PM						Before Meal After Meal	

- 3. Press the "Speaker "button on your phone. It is important to call in your results at the times ordered.
- 4. Dial 1-866-209-3725. The recording will start
- 5. You will be asked to enter your information.

Use the number buttons on your phone. You will be asked to enter all readings that your provider ordered. The system will ask for each result every time you call. You may press the star (*) to skip the reading you are not entering at this time.

6. Hang up when the recording ends.

For Medical Emergency dial "911"

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Phone System Script

Please dial *1-866-209-3725* to enter the system, a recorded voice will answer your call and ask you to enter your information

You will be asked to enter your results (weight, blood pressure, pulse, and blood sugar / glucose). If you do not have to enter all of these, press the star key (*) to skip one. The system will go to the next question.

"Hello and welcome to the RMEDE phone system." "Please enter your <i>patient ID number</i> : ."
"Please enter your zip code:"
"Thank you. I'm going to ask you some questions."
"Please enter your <i>weight</i> , followed by the # sign." "You've entered weight Is that correct?" "Press # for yes or * for no."
"Please enter the <i>top number of your blood pressure</i> , followed by the # sign."
"You've entered the top number of your blood pressure Is this correct?"
"Press # for yes or * for no."
"Please enter the <i>bottom number of your blood pressure</i> , followed by the # sign." "You've entered the bottom number of your blood pressure Is this correct?" "Press # for yes or * for no."
"Please enter your <i>pulse</i> ."
"You've entered pulse Is that correct?"
"Press # for yes or * for no."
"Please enter your <i>blood sugar or glucose</i> results followed by the # sign."
If your blood sugar was taken before a meal, press 1."
If it was taken after a meal, press 2."
You've entered blood sugar Is this correct?"
"Press # for yes or * for no."
"Thank you for using the RMEDE system Goodbye."