

Board Statement on Teledentistry

The Dental Practice Act does not prohibit one narrow class of teledentistry, wherein the doctor interacts directly with a patient. This can be to triage those patients whose conditions might constitute emergencies, or who might be carriers of COVID-19. The doctor must interact with the patient personally, rather than exclusively through auxiliary personnel; record the visit in detail, including making any necessary SOAP notes; and observe the same standard of care s/he would observe for an in-person visit.

This lone operational model of teledentistry is permissible, and will remain so once any remaining pandemic restrictions are lifted. Practitioners are cautioned to observe private and government insurers' requirements if seeking reimbursement, and any guidelines set forth by DEA or any other governing state or federal agency.