Delegate Reverification

Each year in February, all delegates **must** be reverified and approved by the supervising/collaborative practice physician. If not approved by March 2 of each year, all delegate accounts, including Nurse Practitioners, Physician Assistants, Prescriber Delegates – Licensed and Unlicensed, will go into a **Pending Status** and access to PDMP will be restricted. The delegate must have their account approved before access is resumed. To approve a delegate's account, the supervising/collaborative practice physician will log into his/her PDMP account, click on Menu, and select Delegate Management under User Profile. The supervising/collaborative practice physician can click on the delegate's information anywhere in the box and select Approve or Reject. Delegate Reverification is a method of ensuring that only qualified users retain access to PDMP.

Nurse Practitioner Collaborative Practice

Alabama PDMP law requires Nurse Practitioners who prescribe, administer, or authorize for administration a Schedule III, IV or V controlled substance in Alabama to obtain annually a Qualified Alabama Controlled Substance Certificate and have their own DEA number. Nurse Practitioners will link their PDMP account to their Collaborative Practice Physician by adding them as a Supervising Physician. Whenever a collaborative practice agreement is terminated or a new collaboration is acquired, this change must be reflected in the Nurse Practitioner's PDMP account. The collaborative practice physician must "Approve" the Nurse Practitioner as a "delegate" before the Nurse Practitioner can access patient information in the PDMP. Refer to the section "Delegate Reverification" for more information.

Patients Incorrectly Linked Together and Patients Who Have Multiple Accounts (Consolidation Errors)

Occasionally, the PDMP system will consolidate patient accounts due to similar names, dates of birth, and addresses. If a provider finds an account that was consolidated inaccurately, please contact the PDMP Staff at 334-206-5226 for correction.

Additionally, some patients will have multiple records that were not consolidated under one file. If you are not seeing all of a patient's prescription history when you do a Patient Request, contact the PDMP Staff for assistance.

When performing multi-state queries, only the exact first name, last name, and date of birth are used to match patients. This can result in having multiple patients included in the prescription history report, especially if the name is common, e.g. Smith or Jones.



July 2022

Helpful Hints for Prescribers



PRESCRIPTION DRUG MONITORING PROGRAM

PDMP

alabamapublichealth.gov/pdmp

ALABAMA **PUBLIC HEALTH**

PMP AWARxE®



The Prescription Drug Monitoring Program (PDMP) was developed to promote the public health and welfare by detecting diversion, abuse, and misuse of prescription medications classified as controlled substances under the Alabama Uniform Controlled Substance Act. Under the Code of Alabama, 1975, § 20-2-210, et seq., the Alabama Department of Public Health was authorized to establish, create, and maintain a controlled substances prescription database program. This law requires anyone who dispenses Class II, III, IV, and V controlled substances to report daily the dispensing of these drugs to the database.

Alabama utilizes Bamboo Health's **PMP AWARxE®** software. This controlled substance database provides near real-time data of dispensed controlled substance prescriptions. This clinical tool is available for prescribers and dispensers to assist in patient care decisions.

https://alabama.pmpaware.net

NarxCare®



NarxCare® is a robust analytics risk scoring application that helps prescribers and dispensers analyze controlled substance data from PDMPs, assess overdose risk, and manage substance use disorder, resulting in more informed prescribing and dispensing decisions. https://alabama.pmpaware.new/narx_conent_tutorial/overview/narxcare

PMP Gateway®



PMP Gateway® makes accessing data and analytics solutions for care team members easy by integrating PDMP data directly in the clinical workflow of electronic health records, pharmacy management systems, and health information exchanges, saving the healthcare provider time.

MyRx Report

Prescribers can review all prescriptions filled under the DEA number. Log into your PDMP account, click on Menu, and under RxSearch, select MyRx. Enter the date range you would like to see and click Search. Any discrepancies found on your **MyRx Report** should be reported to the pharmacy where the prescription was filled.

Prescriber Reports



A typical Prescriber Report contains a summary of a healthcare provider's personal prescribing history and his/her ranking compared to the "average" prescriber of the same medical specialty. Prescriber Reports can be accessed through your PDMP account by clicking on Menu and selecting Prescriber Reports under Rx Search. These reports are listed by quarter. Recently, the reports were upgraded to allow prescribers to drilldown to specific patient information included in the report. Each report captures the previous 6 months of controlled substance prescriptions dispensed under the prescriber's DEA number.

Password Reset



Passwords must be reset every 90 days and email notifications are sent to each user beginning 7 days before expiration. Passwords can be reset by clicking on the link in the notification email or by logging into your account at https://alabama.pmpaware.net. If using the login option, click on Menu and select Password Reset under User Profile. Enter your current password and your new password.

If you have forgotten your password, enter your email address on the login screen, then select Password Reset. You can reset your password via a link sent to your email or a text message (if you have a mobile phone number on your account).

If none of the options work for you, please contact the PDMP Staff at 334-206-5226.

Delegate Accounts

Physicians are allowed to have delegates assist them in accessing patient information. Delegates must create their own PDMP account. Under the Supervising Physician section, the delegate must enter his/her supervising physician's email address associated with the supervising physician's PDMP account. Delegate accounts will not be activated until the supervising physician approves the delegate for access. If the supervising physician has not approved the delegate account within 2 weeks of registration, the registration will be rejected.