

# Georgia Medicaid HP Enterprise Services

## Rural Health Clinic Conference

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# Agenda

- Payment Information
- Scope of Services
- Common Denials
- Interactive Voice Response System (IVRS) Overview
- Session Review
- Closing, Questions and Answers



# Payment Information

Payment to independent provider-based RHCs for covered RHC services furnished to Medicaid patients is made by means of an all-inclusive rate for each rate for each visit. The rate does not include services that are not defined as RHC services. These rates will be updated annually.



# Payment Information

*(continued)*

Payments specified as the PPS (Prospective Payment System) rates are all-inclusive of professional, technical and facility charges, including evaluation and management, routine surgical and therapeutic procedures and diagnostic testing (including laboratory and radiology) capable of being performed on site at the RHC.



# Scope of Services

- Family Planning Services
- Injectable Drugs and Immunizations
- Laboratory Services
- Obstetrical Services
- Pediatric Preventive Health Screening/Newborn Metabolic
- Screening Procedure
- Radiology Services
- Vaccines for Children Program (VFC)
- Visiting Nurse Services



# Common Denials/Denials

- **Edit 4005 – Allowed Amount High Variance**
  - If a claim's submitted charge is more than the allowed amount for the date of service. (Pay & Report edit)
- **Edit 3999 – Non-covered Procedure Code, No Reimbursement Rule**
- **Edit 4033 – PPS Candidate Mismatch**
  - Verify the provider number is linked to the RHC



# Common Denials/Denials

*(continued)*

- **Edit 4227 – No Coverage For Billed Revenue Code**
  - Valid revenue codes are:
    - 521 - Rural Health Services
    - 522 - Home Visit Services
    - 527 - Visiting nurse services
    - 636 - Injectable Drugs
- **Edit 4004 – NDC Not On File**
  - Verify that the NDC number is the current one on file with DCH





# IVRS Overview

1.800.766.4456

Option 1	Member Eligibility
Option 2	Claims Status
Option 3	Payment Information
Option 4	Provider Enrollment
Option 6	Web Portal password reset, Pharmacy Benefits, the Nurse Aide Registry or Nurse Aide Training program, PeachCare for Kids®, EDI submission, or electronic claim submission, or a system overview



# Session Review

- You should now :
  - Have a general overview of payments and scope of service
  - Have knowledge of common denials





# Closing and Q & A