Basic Quality Improvement Strategies to Increase Immunization Rates

Improve the Quality of Immunization Service
1. Reminder/recall process for pediatric/adolescent patients.
2. Walk-in or immunization only visits.
3. Routinely measure your clinic’s pediatric/adolescent immunization coverage level and share the results with your staff.
4. Schedule the next vaccination visit before the patients/parents leave the office.
5. Contact patient/parents within 3-5 days when a "well-child" or “immunization only” visit is a "no show" and reschedule it for as soon as possible.
6. Have a system in place to schedule wellness visits for patients at 11-12 years of age.
7. Recommend the HPV vaccine the same day and the same way you recommend the Tdap and meningococcal vaccines for all boys and girls age 11–12 years.
8. Have an immunization champion at this practice that focuses on QI measures, reducing barriers and improving coverage levels.
9. Regularly document vaccine refusals and the reasons for the refusal (parent choosing to delay, parent has vaccine safety concern, medical contraindication, etc.).

Decrease Missed Opportunities
10. Educate parents about immunizations and the diseases they prevent, even when the parents refuse to immunize.
11. Immunization information resources to help answer questions from patients/parents.
12. Increase staff knowledgeable and comfortable with current ACIP recommendations, including minimum intervals, contraindications, etc.
13. Train front desk/scheduling staff, so they know when it’s appropriate to schedule immunization appointments.
14. Have standing orders for registered nurse physician assistants, and medical assistants to identify opportunities to administer all recommended pediatric/adolescent vaccines.
15. Increase staff knowledgeable and comfortable with administering all recommended vaccinations to patients at every visit, including acute visits.

Improve ImmPRINT Functionality and Data Quality
16. Use ImmPRINT Forecaster to determine which immunizations are due for each patient at every visit.
17. Ensure staff reports all immunizations you administer to ImmPRINT.
18. Ensure staff reports immunizations historical vaccine to ImmPRINT.
19. Inactivate patients in ImmPRINT who are no longer seen by your practice.