Basic Quality Improvement Strategies to Increase Immunization Rates

Improve the Quality of Immunization Service

- 1. Reminder/recall process for pediatric/adolescent patients.
- 2. Walk-in or immunization only visits.
- 3. Routinely measure your clinic's pediatric/adolescent immunization coverage level and share the results with your staff.
- 4. Schedule the next vaccination visit before the patients/parents leave the office.
- 5. Contact patient/parents within 3-5 days when a "well-child" or "immunization only" visit is a "no show" and reschedule it for as soon as possible.
- 6. Have a system in place to schedule wellness visits for patients at 11-12 years of age.
- 7. Recommend the HPV vaccine the same day and the same way you recommend the Tdap and meningococcal vaccines for all boys and girls age 11–12 years.
- 8. Have an immunization champion at this practice that focuses on QI measures, reducing barriers and improving coverage levels.
- 9. Regularly document vaccine refusals and the reasons for the refusal (parent choosing to delay, parent has vaccine safety concern, medical contraindication, etc.).

Decrease Missed Opportunities

- 10. Educate parents about immunizations and the diseases they prevent, even when the parents refuse to immunize.
- 11. Immunization information resources to help answer questions from patients/parents.
- 12. Increase staff knowledgeable and comfortable with current ACIP recommendations, including minimum intervals, contraindications, etc.
- 13. Train front desk/scheduling staff, so they know when it's appropriate to schedule immunization appointments.
- 14. Have standing orders for registered nurse physician assistants, and medical assistants to identify opportunities to administer all recommended pediatric/adolescent vaccines.
- 15. Increase staff knowledgeable and comfortable with administering all recommended vaccinations to patients at every visit, including acute visits.

Improve ImmPRINT Functionality and Data Quality

- 16. Use ImmPRINT Forecaster to determine which immunizations are due for each patient at every visit.
- 17. Ensure staff reports all immunizations you administer to ImmPRINT.
- 18. Ensure staff reports immunizations historical vaccine to ImmPRINT.
- 19. Inactivate patients in ImmPRINT who are no longer seen by your practice.





